

# MACLEAY VALLEY TRAVEL PTY. LTD.

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## Conducted 13 Day **NORWEGIAN FJORDS & NORTHERN LIGHTS TOUR**

for only **\$8,995** per person twin share

This is good value as the price covers all of the following:

- Return Economy Class airfares from Sydney, Melbourne & Brisbane to Oslo, Norway with Emirates, plus two flights within Norway.
- 11 scenic days touring Norway, including 3 nights in the capital, Oslo, as well as visits to Flam and Bergen, the 'Fjord capital of Norway'. The tour also includes 3 nights in Tromso, located in the far north of the country, well above the Arctic Circle.
- Very good accommodation, mainly 3 - 4 star with private facilities.
- Breakfast daily and five included dinners.
- Transport and transfers.
- Prepaid gratuities to the main tour guides and drivers.
- Services of local tour guides and an Australian tour escort.

This tour has a reduced single supplement of \$740, subject to availability. We have an allocation of 3 single rooms. Once sold, no more single rooms may be available or the price could substantially increase.



Please note that Macleay Valley Travel cannot guarantee that you will see the Northern Lights on this tour, as it is weather dependant, however March is considered a good time to witness this event in the far north of the country.

*Sydney & Melbourne passengers can upgrade to Premium Economy Class for the long haul flights from an additional \$2,900 per person Sydney passengers and from \$2,360 per person for Melbourne passengers. Prices are subject to limited availability. Contact our office for details*

**Tour departs Australia 7<sup>th</sup> March and returns 19<sup>th</sup> March 2025**

*We try harder to find you the best travel deal*

## **Itinerary for Norwegian Fjords & Northern Lights Tour – March 2025**

Included meals are indicated as B = Breakfast, L = Lunch, D = Dinner

### **07.03.25 Australia – Dubai**

Depart Brisbane at 8.55pm on EK435, arriving in Dubai at 5.30am the next morning (08.03.25).

Depart Sydney at 9.45pm on EK 413, arriving in Dubai at 5.15am the next morning (08.03.25).

Depart Melbourne at 10.30pm on EK 407, arriving in Dubai at 5.40am the next morning (08.03.25).

### **08.03.25 Dubai – Oslo, Norway**

**(D)** All passengers depart Dubai at 7.35am on EK 159, arriving in Oslo at 12 midday.

Upon arrival you are met and transferred to the hotel for a two night stay.

This evening we have an included welcome dinner at the hotel.

Accommodation: Thon Hotel Europa St Olavsgate or similar

### **09.03.25 Oslo**

**(B)** Today we have a guided sightseeing tour of Oslo, including a walk through Frogner Park, which contains over 200 sculptures in granite, bronze and wrought iron, along with fountains and bridges comprising the life's work of legendary sculptor Gustav Vigeland. We also visit the stately Oslo City Hall, with its red-brick architecture, soaring towers and 49 bells. The Nobel Peace Prize Ceremony takes place here each year.

Accommodation: Thon Hotel Europa St Olavsgate or similar

### **10.03.25 Oslo – Gol - Flam**

**(B/D)** Today we have a 311km scenic drive west to Flam through the little Halingdal Valley town of Gol. In Gol we have some free time to browse through the town centre.

We have a two night stay in Flam. Dinner this evening is included.

Accommodation: Fretheim Hotel or similar

### **11.03.25 Flam**

**(B/D)** Today we get on board Norway's world-famous Flam Train for a scenic train journey past deep ravines, cascading waterfalls, snow-capped peaks and more of the world's steepest standard-gauge railway lines. We also have a picture stop at Kjosfossen waterfall. Dinner this evening is included.

Accommodation: Fretheim Hotel or similar

### **12.03.25 Flam - Bergen**

**(B)** This morning we depart Flam on a 167km drive to Bergen, located on Norway's southwestern coast and often called the 'Fjord Capital of Norway'. Our orientation drive takes in the coastal charisma of this charming city, including Bryggen, the Hanseatic Wharf, the harbour and the fish market. Bergen will charm you with its quaint charisma and the breathtaking natural wonder between the seven mountains.

Accommodation: Thon Hotel or similar

### **13.03.25 Bergen**

**(B/D)** Today is at leisure in Bergen to explore more of the city at your own pace.

This evening we have an included dinner.  
Accommodation: Thon Hotel or similar

**14.03.25 Bergen – Tromso**

**(B)** Today we fly from Bergen to Tromso, located in the far north of the country. Welcome to the Arctic! The city of Tromso has a population of approximately 78,000, which is the largest urban area in northern Norway. In Tromso, our orientation walk includes the Arctic Cathedral which stands proud at the end of Tromso bridge and is clearly visible from the centre of the town. Strip lights have been positioned between the 11 lamella panels that make up the church walls. When darkness falls, the church's unusual shape is visible from all parts of Tromso to represent the light in the long, dark winter days.  
Accommodation: Scandic Ishavshotel or similar

**15.03.25 Tromso**

**(B)** Experience the rich cultural heritage of the indigenous Sami people, which make up the indigenous population of the northern regions of Norway, Sweden, Finland and parts of Russia. They have a unique cultural identity which includes traditional clothing, crafts and a close connection with reindeer herding. We visit a reindeer farm and try feeding these gentle animals while learning about reindeer herding.  
Accommodation: Scandic Ishavshotel or similar

**16.03.25 Tromso**

**(B/D)** Around midday we embark on a 4 hour hybrid electric boat for an Arctic Fjord cruise. Experience unspoilt nature and wildlife from fish below to birds above. We step ashore in a local fishing village and learn about the traditions and lifeline of many Norwegian coastal towns. Warm, indoor lounges with panoramic windows should provide fantastic views of the epic coastal scenery of Arctic Norway. We cruise silently past snow-covered mountains and landmarks such as the Arctic Cathedral. The friendly guides will share stories and knowledge about local culture, history and nature, while on the look-out for wildlife. Sometimes we see seals, dolphins, eagles or other seabirds. With an underwater drone we will explore the hidden world underneath the surface of the ocean. Please note that the operation of the hybrid electric boat is not guaranteed. In the event that we cannot provide this tour, a substitute tour or refund for this activity will be provided.  
This evening we have a farewell dinner at the hotel.  
Accommodation: Scandic Ishavshotel or similar

**17.03.25 Tromso – Oslo**

**(B)** We check out of the hotel and transfer to the airport for our flight to Oslo. We have one night's accommodation in Oslo at an airport hotel, with the remainder of the afternoon at leisure. For those who wish to see more of the city centre, there is a train located near the airport, which travels to the city centre.  
Accommodation: Radisson Blu Airport Hotel Oslo or similar

**18.03.25 Oslo – Dubai**

**(B)** Late morning check-in at the airport for our flights home.  
All passengers depart Oslo at 2.10pm on EK 160, arriving in Dubai at 11.55pm.

**19.03.25 Dubai - Australia**

Sydney passengers depart Dubai at 02.00am on EK 414, arriving in Sydney at 10.30pm.

Brisbane passengers depart Dubai at 02.50am on EK 430, arriving in Brisbane at 10.40pm.

Melbourne passengers depart Dubai at 02.55am on EK 408, arriving in Melbourne at 11.20pm.

**Note:** The primary ground operator for this tour is Globus.

## Tour Difficulty Ratings & Advice

For your enjoyment of the tour and the enjoyment of your fellow travellers, please consider whether or not the difficulty level for the tour you are interested in is compatible with your health and fitness.

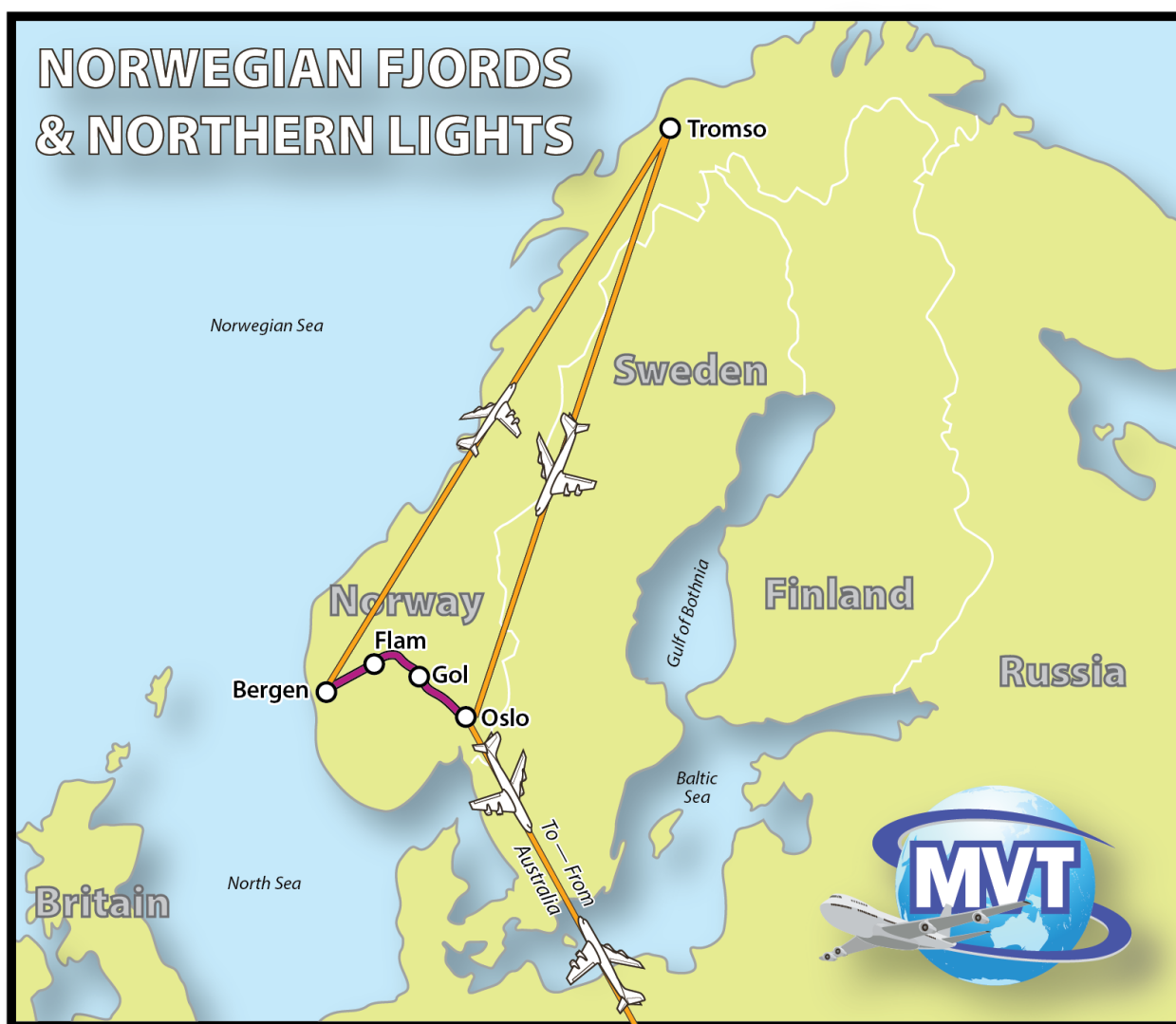
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### Tour Difficulty Level 3

This tour rating typically involves a good level of physical activity, such as ascending stairs, getting into a bathtub shower, being responsible for your own luggage at airports and hotels, walking distances of up to and sometimes over 500 metres at a time, over possible uneven ground and/or cobblestone streets.

Walking tours of considerable distances should be expected on tours with this rating as well as some early departures.

Please note that this tour takes place during late winter / early spring in the Northern Hemisphere. The weather will be cold and the days will be short due to the latitude of this region. Sufficient warm clothing is a must.



## Conditions for Macleay Valley Travel's Norwegian Fjords & Northern Lights Tour

**Deposits and Payments** - A non-refundable deposit of \$800 per person is payable within 7 days of booking. This deposit is strictly non-refundable or not-transferrable should you later cancel. The balance is payable in full 10 weeks prior to departure. Macleay Valley Travel has to adhere to strict payment deadlines and your booking on the tour may be cancelled if final payment is not received by the due date, with no refund applicable.

**Refunds and Cancellations** - Cancellations after final payment will result in a refund limited to whatever we can recoup from the airline. Any refund for a cancelled booking will not be paid until the airline(s) provide the refund to Macleay Valley Travel.

**Insurance** - Adequate travel insurance that includes medical coverage for Covid-19 is required. Please contact your preferred travel insurance provider. The responsibility to obtain adequate travel insurance rests with the passenger. Proof of your travel insurance is required to be presented to us on or before the final payment date of the tour.

**Airline Tickets** - Please note that any changes made to airline tickets once they have been issued will likely incur high cancellation and/or reissue fees. These fees are typically set by the airline and are outside of our control.

**Passports** - All travellers require a current passport with at least 6 months left on it at the end of the tour. Non-Australian passport holders require a re-entry visa for Australia. From early 2025, Australian citizens travelling to the EU will require an ETIAS (European Travel Information and Authorisation System) for stays of up to 90 days. This is otherwise known as a European visa waiver. The expected cost for this is 7 Euros per person. No other visas are required if travelling on an Australian passport.

**Basic Tour Price and Taxes** - Air taxes and fuel levies are included in the basic tour price if the tour is paid in full on or before the due date on the final invoice. Macleay Valley Travel reserves the right to charge for any increase in air taxes and fuel levies if the tour is not paid in full by the due date.

**Not Included in the Cost** - All items of a personal nature such as telephone calls, drinks, excess baggage, tips, meals, (except those specified in the itinerary), etc. Also travel insurance and departure taxes. Similarly, credit card payments (Visa/MasterCard) can only be accepted if 1.2% is added to the price to help defray the heavy merchant fees charged to us by the credit card companies. There is a 2% surcharge for payments made using American Express.

**Limitation of Liability concerning Covid-19** - It is possible that there may be outbreak(s) of Covid-19 during this tour. Whilst we take necessary safety precautions, Macleay Valley Travel cannot be held responsible for any quarantines or other associated costs brought about by quarantines, border closures and/or travel delays. You are aware that Covid-19 is a highly contagious and potentially dangerous disease that may result in significant personal illness and even death. You acknowledge that you are voluntarily participating in the tour with knowledge of the inherent risks of Covid-19, and you agree to assume all risks.

**Breakaway** - Deviations from the set itinerary can usually be permitted for post tour arrangements. Please contact Macleay Valley Travel at the time of booking if you are interested in extending your trip.

**Accreditation** - Macleay Valley Travel is a fully accredited travel agency under the AFTA (Australian Federation of Travel Agents) ATAS - AFTA Travel Accreditation Scheme. As such, you are assured of a consumer focused and quality assured business, ensuring professional conduct and ethical business practices.

**Climatic Conditions** - The tour dates have been selected to hopefully see the Northern Lights, however this is subject to weather conditions and seasonal variations. As such we cannot guarantee that you will see the Northern Lights on this tour.

**Health and Fitness** - Macleay Valley Travel recommends that the passenger is reasonably healthy and/or fit to participate in this tour. Persons with a disability requiring special assistance must be accompanied by a companion. Macleay Valley Travel and their representatives cannot provide this service. The Health & Fitness Questionnaire located on the last page of this itinerary needs to be completed in full by each passenger and accompany your booking form. Macleay Valley Travel reserves the right to accept/decline or terminate a passenger's participation in the tour under certain circumstances. It is strongly recommended that you are fully vaccinated against Covid-19, but this is not mandatory. Passengers must comply with any specific Covid-19 requirements that may be imposed by airlines and/or authorities of the destinations visited.

**Ground Operator** - Our primary ground operator for this tour is Globus. Later in 2024/5, our ground operator will email or otherwise contact each passenger and provide a copy of their own terms and conditions and their health & safety waiver. It is mandatory that these terms be accepted within five days of receiving said email.

**Twin Share Bookings** - If you do not have a travel partner, but wish to travel at twin share rates, we will try and assign you with another traveller but this is not guaranteed.

**Disclosure of fees or commissions received from third parties** - Macleay Valley Travel Pty Ltd may receive fees, commissions, gifts or financial incentives from third parties under this contract.

**Limitation of Liability** - As Macleay Valley Travel acts only as agent for the Airlines, Hotels, Coach Companies etc., providing accommodation, transportation and other services, Macleay Valley Travel shall not be liable or responsible for death or injury to any person or loss or damage to any property including baggage arising out of or connection with any transportation, accommodation or other services, or resulting directly or indirectly from acts of God, fire, breakdown in machinery or equipment, acts of Government or other authorities, de jure or de facto wars, whether declared or not, hostilities, civil disturbances, strikes, riots, thefts, epidemics, pandemics, endemics, quarantines, medical or customs regulations, delays or cancellations caused by changes in schedules or itinerary, or over bookings or defaults or for any causes beyond Macleay Valley Travel's control or any loss or damage resulting from improper or insufficient passports, visas or other documents and neither Macleay Valley Travel, and its servants or employees shall be or become liable or responsible for any additional expenses or liability sustained or incurred by the tour member as a result of the foregoing causes. Additionally you must meet the entry requirements for each country you visit. Macleay Valley Travel will not be liable if you are denied entry to a country for any reason, including a past criminal history. Macleay Valley Travel reserves the right to decline bookings made for any group tour. Any tour booking confirmation is conditional, contingent on our view of the ability of a person to be able to participate in a tour without the likelihood of conflict between members of a tour whether perceived or actual. Macleay Valley Travel reserves the right to modify the itinerary or the accommodation if circumstances make this necessary, provided that the amended itinerary is of equal value or greater value than that of the original program.

**MACLEAY VALLEY TRAVEL - BOOKING FORM**

PLEASE PRINT DETAILS CLEARLY IN BLOCK LETTERS AND ALSO

**A PHOTOCOPY OF YOUR PASSPORT MUST BE SENT WITH BOOKING FORM**

Name of Tour : \_\_\_\_\_ Departure Date: \_\_\_\_\_

**Passenger 1** (as written in passport) \_\_\_\_\_

Title: **Mr. Mrs. Ms. Miss. Dr.** \_\_\_\_\_ Age: \_\_\_\_\_ Date of Birth: \_\_\_\_\_

**Passenger 2** (as written in passport) \_\_\_\_\_

Title: **Mr. Mrs. Ms. Miss. Dr.** \_\_\_\_\_ Age: \_\_\_\_\_ Date of Birth: \_\_\_\_\_

**Address:** \_\_\_\_\_

\_\_\_\_\_ **PostCode** \_\_\_\_\_ **Email** \_\_\_\_\_

**Telephone / Fax Number:** \_\_\_\_\_ **Mobile** \_\_\_\_\_

Passport Number: \_\_\_\_\_ Expiry Date: \_\_\_\_\_

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Passport Nationality: \_\_\_\_\_ Preferred Name: \_\_\_\_\_

Passport Nationality: \_\_\_\_\_ Preferred Name: \_\_\_\_\_

(Passport must have 6 months validity from the time of tour completion)

**Single room / Twin beds / Double bed:** (Room type is subject to availability)

Circle which airport you wish to depart from: SYDNEY / MELBOURNE / BRISBANE

Special Dietary Needs - Passenger 1: \_\_\_\_\_ Passenger 2: \_\_\_\_\_

Optional Extensions: \_\_\_\_\_

Any existing medical conditions? Passenger 1: \_\_\_\_\_ Passenger 2: \_\_\_\_\_

In case of emergency, please notify :

Name: \_\_\_\_\_ Relationship: \_\_\_\_\_

Address: \_\_\_\_\_

Phone Number: \_\_\_\_\_

Please return this sheet with your non-refundable deposit of \$800 per person and the health & fitness form.

**DECLARATION. I have read and understand fully the booking conditions and I accept them.**

Signature: \_\_\_\_\_ Date: \_\_\_\_\_

**A copy of passport is required to verify spelling of name; If this is not provided and the information we have for the airline is incorrect and ticket is issued, then the airline will charge a reissue fee.**



## HEALTH & FITNESS QUESTIONNAIRE

Macleay Valley Travel strives to make our tours enjoyable experiences for all passengers, however some countries and tour services lack the standards that you can typically expect in Australia.

To help ensure your personal safety and enjoyment on tour, please answer the following questions. The information you provide will be treated confidentially and will be used to check that the transportation, accommodation and facilities on tour are suitable for you:

1. Do you have any allergies? Yes / No

If yes, please provide details and severity: \_\_\_\_\_

2. Can you walk 500 metres to 1km in distance comfortably and unaided?

Yes / No

3. Can you negotiate uneven, undulating and sometimes challenging terrain?

Yes / No

If no, please provide details about these limitations: \_\_\_\_\_

4. Do you use a mobility aid? Yes / No

If yes, please provide details: \_\_\_\_\_

5. Are you travelling with a companion or carer who is able to provide all the assistance you need to enter buildings, disembark and embark ships, aircraft, coaches, small boats and assist you on excursions? Yes / No

If yes, please provide the name of your carer/companion and your relationship to them: \_\_\_\_\_

6. Are you taking any medical equipment to assist you? Yes / No

If yes, please provide details: \_\_\_\_\_

7. Do you suffer from any condition which may cause you to experience memory loss or become disoriented? Yes / No

If yes, please provide details: \_\_\_\_\_

8. Are you asthmatic or do you have other breathing difficulties? Yes / No

If yes, please provide details (travelling to high altitudes is not recommended): \_\_\_\_\_

9. Do you require supplementary oxygen? Yes / No

10. Are you currently taking medication? Yes / No

If yes, are you able to administer your own medication? Yes / No

11. If you have any other medical information that is not covered in the previous questions, please provide a description here: \_\_\_\_\_

The information you supply us will be passed onto relevant travel suppliers who will do their best accommodate you. However, it is very important to remember that meeting your needs cannot be guaranteed, especially when travelling to third world countries.

### DISCLAIMER

I confirm that the information provided on this questionnaire is both true and correct and I understand that there is no guarantee that all these needs will or can be met. I agree that Macleay Valley Travel may offer a recommendation with regard to fitness to travel, based on the information I have provided. I also understand that this information may be passed onto those responsible for supplying the land arrangements for my travel, and that my information will not be communicated to any party which is not directly responsible or otherwise associated with my travel arrangements. I further confirm and agree that should I choose not to disclose information which subsequently requires me to return or be returned home from a tour or cruise, Macleay Valley Travel is not responsible for any costs associated with cancellation penalties, airfares, land transportation or any other related hardship. Please note that a refund for lost touring cannot be claimed. I acknowledge that it is my responsibility to update the information I provided to Macleay Valley Travel immediately should my circumstances change.

Name: \_\_\_\_\_

Signature: \_\_\_\_\_

Date: \_\_\_\_\_

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Name: \_\_\_\_\_

Signature: \_\_\_\_\_

Date: \_\_\_\_\_