

MACLEAY VALLEY TRAVEL PTY. LTD.

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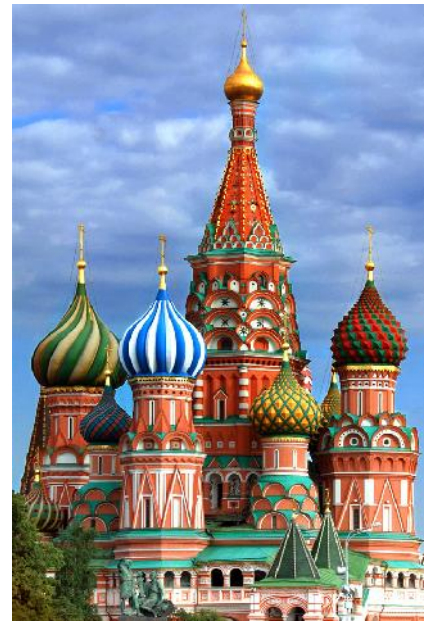


Russian Waterways Tour

19 Day Conducted Tour
for \$6,095 per person twin share
This price includes airport taxes and fuel levies

This is great value for a tour of this nature because all the following are included:

- Economy Class air fares with Finnair and Qantas from Sydney, Melbourne and Brisbane into Moscow and out of Helsinki.
- A 12 day river cruise between Moscow and St Petersburg including all port taxes.
- A 1 day stopover in Hong Kong on the way over.
- A 3 day stopover in Helsinki including a full day excursion to Tallinn, Estonia.
- Good accommodation, mainly 3 – 4 star.
- All transfers and transport, most entrance fees and many meals.
- A 2nd class train ride from St Petersburg to Helsinki.
- Prepaid gratuities to the guide and driver in Hong Kong and Helsinki (not included in Russia).
- Services of local tour guides and if there are 12 or more participants there will be an Australian tour escort.



For a single room there is an extra cost of \$895.

It may be possible to upgrade your cabins on the cruise ship. Additional prices are below:
Junior Suite - \$585 per person twin share
Suite - \$875 per person twin share
Upgraded cabins have limited availability.

Tour departs Australia 10th September and returns 28th September 2017

We try harder to find you the best travel deal

Itinerary for Russian Waterways Tour

Included meals are indicated as B = Breakfast, L = Lunch, D = Dinner

10.09.17 Australia – Hong Kong

Depart Melbourne at 10.20am on Qantas flight QF 29, arriving in Hong Kong at 6.00pm.
Depart Brisbane at 10.50am on Qantas flight QF 97, arriving in Hong Kong at 6.00pm.
Depart Sydney at 12 noon on Qantas flight QF 117, arriving in Hong Kong at 7.40pm.
Upon arrival we are met and transferred to the hotel.
Accommodation: Novotel Nathan Road Kowloon

11.09.17 Hong Kong

(B/D)

This morning we will have a half day Hong Kong Island Tour.

Our first stop is Man Mo Temple, which was built in 1847 and dedicated to the gods, Man (Literature) and Mo (Martial Arts). The temple is notable for its many fine, well-polished brass and pewter incense burners. Our next stop is Victoria Peak, overlooking the west of Hong Kong Island. It is the highest peak on the island and the most enduring tourist attraction in Hong Kong. We take a ride on the city's oldest transport, the 112 year old Peak Tram. In the early colonial rule, Victoria Peak was accessible only to Hong Kong's high society while the commoners could only visit the peak by permit from the colony's governor. Today Victoria Peak is a world renowned scenic spot. Our ride on the Peak Tram ascends to Victoria Peak, which is 1805 feet above sea level. On the peak we will experience the dazzling panorama of Hong Kong Island, the harbour, Kowloon Peninsula and the hills beyond.

We also visit Aberdeen, located on the southern tip of Hong Kong Island. It is the largest satellite town with a population of about 60,000. It was a pirates den two centuries ago and later turned into a simple fishing village. In recent years, with local high rise building developments, Aberdeen has modernised and now it has become a vibrant waterfront resort for people from metropolitan Hong Kong. Despite modernization, traditional fishing life still prevails. Hundreds of junks and sampans serve as floating homes for thousands of people. They crowd in the narrow harbour, dramatically juxtaposed against the modern high rise buildings that spread up the nearby hillsides. We take a sampan ride in the harbour to truly appreciate this fascinating place, followed by a visit to a prestigious jewellery factory, where we can find famous hand-crafted jewellery.

We also stop at Stanley Market. Stanley is a coastal village on the southern side of Hong Kong Island. It is a must see place for visitors to Hong Kong. Stanley used to be a small fishing village but in recent years, a series of restaurants and pubs have been established here. Now this village is bustling with throngs of people. Stanley Market is located up the road from the harbour and is the highlight of Stanley. Over the years it's become known for its bargains, which includes silk garments, sportswear, art, Chinese costumes, souvenirs, ornaments and a host of fantastic crafts. It is one of the famous open-air markets in Hong Kong. Strolling in this street and bargaining with the shrewd vendors is something most travellers find amusing to try.

Afterwards we are returned to the hotel for some free time. Your hotel room will be available until 6pm.

This evening we check out of the hotel and transfer to the pier for a cruise onboard the MV Rainbow Star to Lamma Island, which is located on the south west side of Hong Kong Island. Here we will enjoy a seafood dinner with award winning dishes at the Rainbow Seafood Restaurant. Visitors from all over the world flock to the island to enjoy fresh seafood at a plethora of terraced restaurants raised on stilts above the bay. After dinner we cruise back to the mainland while enjoying the world class multimedia light and sound show 'A Symphony of Lights'. This show has been awarded the world's largest

permanent light and sound show by Guinness World Records. After disembarking the ship we are transferred to the airport for our flights to Russia.

12.09.17 Hong Kong – Helsinki - Moscow, Russia

(D)

Depart Hong Kong at 12.25am on Finnair flight AY 70, arriving in Helsinki at 6.00am. Then depart Helsinki at 9.25am on flight AY 153, arriving in Moscow at 11.05am. Upon arrival we are met and transferred to our ship, the MS Tolstoy. Later this afternoon there will be an information briefing. Dinner is onboard the ship, followed by live music in the bar for this evening's entertainment.

The MS Tolstoy is a quality five deck vessel that is 115 metres long and travels at a speed of up to 25 KMPH. The ship was constructed in Austria using high quality materials and at a much higher cost than other ships. The Tolstoy was originally designed for high ranking Kremlin officials and to host foreign dignitaries. It can take 160 passengers and is equipped with a restaurant, Panorama Bar and musical lounge, small swimming pool, coffee bar, beauty salon, medical room, souvenir store and more. All cabins are outside with scenic windows and equipped with private facilities, air conditioning, refrigerators and electricity supply.

Accommodation: On board

13.09.17 Moscow

(B/L/D)

Moscow is Russia's largest city, as well as it's political and economic capital. Through bribes, diplomacy and coercion, Moscow overcame its two rival principalities to become Russia's first city. Moscow's role was briefly challenged when Tsar Peter the Great moved the capital to his new city Saint Petersburg, on the shores of the Baltic Sea. Today we have a bus city tour including Leningradskaya Avenue, Tverskaya Street, Theatralny Passage, Lubyanka, K.G.B. Building and Manezh Square. We also have some free time in Red Square. See GUM department store building, Historical Museum, Resurrection Gate, Kazan Church, Intercession Cathedral and the Cathedral of Christ the Saviour. Lunch is at a restaurant in the city.

This afternoon is very special, as we will go inside the Kremlin - the ancient castle built to withstand the Mongol hordes. Throughout history, the Kremlin has been the centre of political power in Russia and it remains a symbolic political centre even today. It is the official site of the inauguration ceremony of the Russian President. The Kremlin is a living museum of Russia's history. This historical treasure has been so well preserved that it seems that we are travelling back in time. We will see the most interesting places in the Kremlin as we follow our professional guide in the steps of some of the world's greatest leaders and its most terrible dictators. See the Palace of Congresses, Senate Square, Arsenal & Senate buildings, residence of the President of the Russian Federation, Tsar Bell and Tsar Cannon. Also see Assumption Cathedral and Annunciation Cathedral, with a visit to one of them.

Afterwards we are returned to the ship (unless doing optional tours).

This evening you may wish to take part in some of the optional excursions on offer which may include the National folk show 'Kostroma' or Moscow by Night & Metro.

Accommodation: On board

14.09.17 Moscow

(B/L/D)

Today is at leisure to explore Moscow or relax on the ship. The optional excursions available should include Tretyakov Gallery and New Maidens Convent. Later this afternoon all passengers will return to the ship for our departure to Uglich.

Tonight there will be a presentation of the crew and staff with the Captain's Welcome Cocktail Party. You are requested to be elegantly dressed for this evening. Dinner is onboard the ship followed by live music in the bar.

Accommodation: On board

15.09.17 Uglich

(B/L/D)

This morning there will be a presentation on Uglich and Yaroslavl. Uglich is a small town located on the Volga River. It is most famous for the tragic events that took place in 1591, when the 10 year old Prince Dimitry, the last heir to the throne of the ancient Rurik Dynasty, was killed here. Historians now agree that he was killed by Boris Godunov, adviser to Dimitry, who wanted the throne to himself. Dimitry's death plunged Russia into decades of political turmoil known as the Time of Trouble.

In the afternoon we will discover the town on a walking tour with a visit to the Kremlin, Transfiguration Cathedral and the church of Saint Dimitry on the Blood.

This evening the ship departs for Yaroslavl.

Whilst cruising on board the ship, you will experience live music concerts, a Russian language course, Russian song lessons, dancing music in bars nightly and the Captain's bridge tour.

Accommodation: On board

16.09.17 Yaroslavl

(B/L/D)

By today's standards Yaroslavl is small, but its place in Russia's history and culture can not be underestimated. Before it was annihilated by the Mongols it was Russia's largest city. It was the economic, political, cultural and scientific centre. It was rebuilt shortly after but was once again burnt to the ground. While the Mongols had been preoccupied with Yaroslavl, Moscow was able to harness enough power to overthrow the 'Mongol yoke.' This morning we will explore this town on the Volga River by bus with stops in Nikolas Wonderworker, Governor's House Art Gallery and church of the Prophet Elijah (outside visit). There will also be some free time to explore the local market. This afternoon the ship departs for Goritsy.

Accommodation: On board

17.09.17 Goritsy

(B/L/D)

Goritsy is famous for the Kirillo-Belozersky Monastery (1397). This monastery's strong walls and bastions were used by some nobles as a safe house during the Time of Trouble. The Polish Armies stormed it, but never succeeded in capturing it. Unfortunately, the monastery was not successful in repelling the attacks of other invaders four centuries later. The Bolsheviks closed the monastery in the early 20th century and sent its monks to the prison camps. On our walking tour around the small town we will go inside the local Monastery of Saint Cyril on the White Lake, an exceptional museum of icons.

This afternoon the ship departs for Kizhi.

Accommodation: On board

18.09.17 Kizhi

(B/L/D)

This morning there is a presentation on Kizhi. Kizhi is the name of a unique island located on Lake Onega. In the centre of the island stands the amazing Transfiguration Church. This wooden church and its 22 domes are said to be built without a single nail. In fact, originally, the Transfiguration Church was located in another place. The Bolsheviks, who had little, if no, respect for religion, had some respect for its architectural value. So they decided to move this unique church as far from the major cities and people as possible, to distant Kizhi Island. We will devote this afternoon on the island to the open-air museum of wooden architecture. This evening the ship departs for Mandrogi.

Accommodation: On board

19.09.17 Mandrogi**(B/L/D)**

This morning there is a round table discussion where the ship guides are glad to answer any questions you may have about Russian life. Afterwards we visit Mandrogi, which is the name of a small village that has no architectural wonders, giant castles or churches. We will however discover the unique style and architecture of the northern tribes that have occupied these lands for centuries.

Here among the beautiful landscapes of this peaceful place we have a picnic ashore with a famous Russian shashlik (meat kebab) made on the grill. We will have free time to stroll around the town to visit typical wooden houses, numerous craft exhibitions, Russian pancake and pie houses and possibly buy some souvenirs, before returning to the ship. In the afternoon the ship departs for St Petersburg.

This evening we have the Captain's Dinner. It is requested that you are elegantly dressed for this occasion. Afterwards we have a talent show, performed by the guests on board. This is followed by music and dancing in the bar.

Accommodation: On board

20.09.17 St Petersburg**(B/L/D)**

St Petersburg is Russia's cultural and historical treasure, one of the world's most beautiful cities. It is known as the 'Venice of the North', thanks to its numerous canals and hundreds of bridges. It can rightly be called a living museum as many of its buildings are a part of Russia's history.

Today there is a bus city tour to Smolny Convent, Tavrichesky Palace, Summer Garden, Palace Embankment, Winter Palace, Buildings of Stock Exchange and Nevsky Prospect. There is a walking tour of St Peter and Paul's Fortress. Lunch will be in a city restaurant, before an afternoon visit to the Winter Palace, which is home to the Hermitage Museum - the largest collection of Russian art in the world. The Hermitage originally started as the private art collection of Catherine The Great. The art works are displayed in numerous halls, many of which are works of art in themselves. Tonight you may like to take part in an optional excursion to a Russian Folk Show.

Accommodation: On board

21.09.17 St Petersburg**(B/L/D)**

This morning we have a walking tour of magnificent Peterhof (lower park only). See the Grand Cascade with the Samson Fountain, Greenhouse, Roman Fountains, The Chessboard, Trick Fountains (Oaklet, Umbrella, Bench), Palace Monplezire and a view of the Gulf of Finland. Afterwards we return to the ship for lunch. Later in the afternoon there should be a 'Rivers & Canals' optional tour available.

Accommodation: On board

22.09.17 St Petersburg**(B/L/D)**

Today is at leisure to explore St Petersburg. You may wish to take the optional excursions on offer to Pushkin (Catherine Palace and Park). Tonight there should be an optional excursion available to the ballet.

Accommodation: On board

23.09.17 St Petersburg – Helsinki, Finland**(B)**

After breakfast we disembark the ship and are transferred to the railway station to board our train to Helsinki (second class ticket). Upon arrival in Helsinki we are met and transferred to our hotel for a three night stay. The rest of the day is at leisure.

Accommodation: Sokos Hotel Presidentti

24.09.17 Helsinki**(B/L)**

Today we have a sightseeing tour of Helsinki and Old Porvoo. The tour begins in Sibelius Park, where we get off the coach to view the Sibelius Monument, before moving on past the Olympic Stadium, built for the 1952 Olympic Games. Next is the city's main street Mannerheimintie, along which are many fine buildings such as the modern Opera House, the Alvar Aalto designed Finlandia Hall, the National Museum and the Kiasma Modern Art Museum. Nearby is the main railway station, which is an architectural showpiece in its own right. Subject to availability, we will also visit the Temppeliaukio Church, also known as the "Rock Church" as it is carved into solid rock. Next up is the Esplanade, an elegant boulevard with exclusive shops. With leafy parkland in the centre, it is a popular sitting area with occasional live concerts and buskers. At the base of the Esplanade is the bustling Market Square and harbour, overlooked by the imposing red brick onion-domed Uspenski Russian Orthodox Cathedral. There will be time to walk around Senate Square and the green-domed Lutheran Cathedral which is the symbol of the city.

Afterwards we travel out of Helsinki and less than an hour later arrive at the picturesque town of Porvoo, the second oldest town in Finland.

Stroll through the medieval Old Quarter, along old cobbled streets of historic painted wooden houses, cafes and antique stores. The town is famous for its ochre-painted shore houses along the riverside. The 13th century cathedral is the town's major historic landmark. Whilst in Porvoo we have lunch with tea and coffee at a local restaurant. Afterwards we are returned to our hotel.

Accommodation: Sokos Hotel Presidentti

25.09.17 Tallinn Day Excursion**(B)**

Today we have an excursion to Tallinn, the medieval capital of Estonia. We depart from the hotel by bus for a short transfer to the pier. We then board the fast boat for a 2 hour trip across the Baltic Sea to Tallinn. At Tallinn pier, we meet our local guide and are taken on a short panoramic tour around Tallinn City by coach. We pass by Kadriorg Palace and the Song Festival Grounds, and learn from the guide a little about modern life in Tallinn. We disembark the coach for a walking tour of the Old Town. Experience the history as we walk through the tight and winding medieval streets up to the top of Toompea Hill, which has views across the red roofs of the old buildings to the sea beyond. The walking tour also passes the Parliament Building, Alexander Nevsky Cathedral, the Dome Church and ends at the Town Hall Square. This is followed by some free time to shop or relax in a street side café, before continuing back to the port by foot. We then catch the ferry back to Helsinki and upon arrival in Helsinki we are transferred back to the hotel.

Accommodation: Sokos Hotel Presidentti

26.09.17 Helsinki – Singapore**(B)**

Today is at leisure in Helsinki. We have a 6pm late checkout from our hotel rooms. Later we are transferred to the airport for our flights home.

Depart Helsinki at 11.55pm on Finnair flight AY 81, arriving in Singapore at 4.40pm the next day (27.09.17).

27.09.17 Singapore - Australia

Melbourne passengers depart Singapore at 7.55pm on Qantas flight QF 36, arriving in Melbourne at 5.20am the next morning (28.09.17).

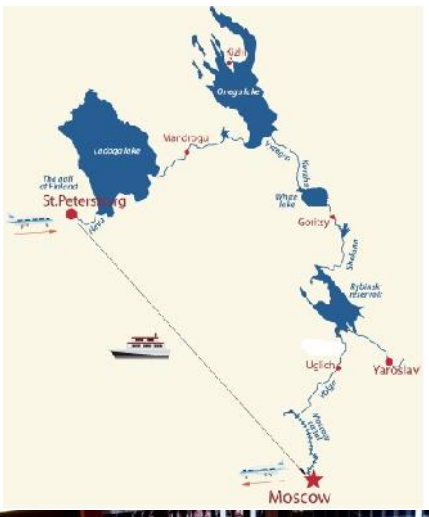
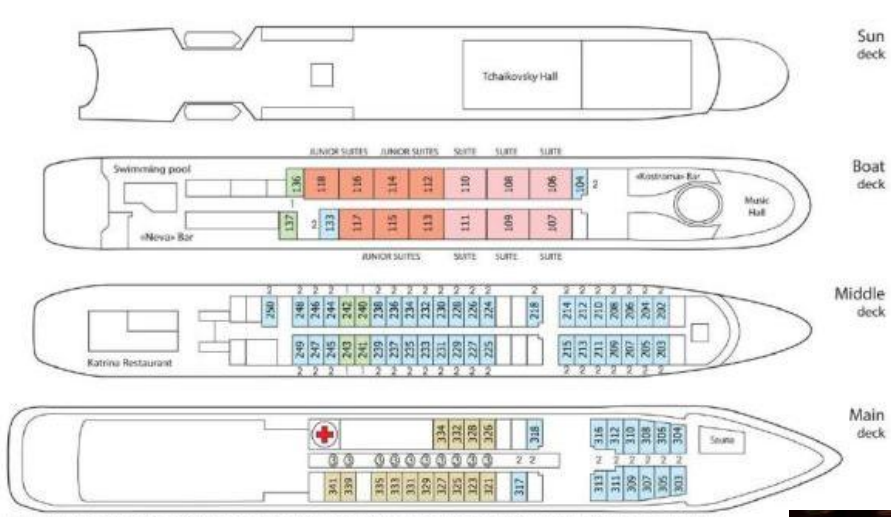
Brisbane passengers depart Singapore at 8.50pm on Qantas flight QF 52, arriving in Brisbane at 6.15am the next morning (28.09.17).

Because of the lengthy wait between flights, Sydney passengers will have the use of the Ambassador Transit Lounge in Singapore.

Sydney passengers depart Singapore at 11.55pm on Qantas flight QF 6, arriving in

Sydney at 9.50am the next morning (28.09.17).

Note: Please note that the tour itinerary in Russia is subject to changes. Also note that the cabins on the cruise ship are quite small.



Figures on the scheme stand for number of places in a cabin. The figure in the circle is the number of places in a cabin where there is one bed above the other.





TWIN CABINS

Dimensions: L = 3.52m, W = 2.06m (Dimensions may vary)

- Furnished in practical style twin beds
- Opening scenic window
- Wardrobe
- Private facilities, hair dryer, refrigerator
- Radio, 220 volt socket
- Heating and ventilation system



SINGLE CABINS

Dimensions: L = 4.46m, W = 2.5m (Dimensions may vary)

- Furnished in practical style, one bed
- Opening scenic window
- Wardrobe
- Private facilities, hair dryer, refrigerator
- Radio, 220 volt socket
- Heating and ventilation system

JUNIOR SUITE



DIMENSIONS: L= 4.3m, W= 3.6m

Twin beds (can be put together)

Two armchairs

Private facilities, hair dryer,
refrigerator

wardrobe

TV/Video, radio

heating and ventilation system

220 volt sockets

SUITE



DIMENSIONS:

Bedroom = L = 4.46m, W = 2.5m

Lounge = L = 4.46m, W = 3.93m

Spacious cabin with separate
bedroom and lounge area, King-size
bed, Lounge area with wardrobe,
cushioned furniture, TV/video,
refrigerator, private facilities, heating
and ventilation system.

Conditions for Macleay Valley Travel's Russian Waterways Tour

Deposits and Payments - A non-refundable deposit of \$600 per person is payable within 7 days of booking. This deposit is not refundable should you later cancel. The balance is payable in full 10 weeks prior to departure.

Refunds and Cancellations - Cancellations after final payment will result in a refund limited to whatever we can recoup from the airline.

Airline Tickets - Please note that any changes made to airline tickets once they have been issued will likely incur high cancellation and/or reissue fees. These fees are typically set by the airline and are outside of our control.

Insurance - Adequate travel insurance is essential. We can arrange this for you if desired. Macleay Valley Travel offers Suresave Travel Insurance. Please note that we can only process your travel insurance when we have received full payment for the insurance and the signed Suresave Travel Insurance application form, located on the last page of the Suresave Travel Insurance information booklet. Until this time the travel insurance cannot be processed and will not be valid. Macleay Valley Travel will bear no responsibility for any consequences that may occur as a result of an incomplete insurance application.

Passports - All travellers require a current passport with at least 6 months left on it at the end of the tour. Non-Australian passport holders require a re-entry visa for Australia. Visas are required for Russia and the current cost is \$150 plus \$30 processing. Please note that this cost is subject to any changes made by the Russian Consulate. No other visas are required on this tour if you are travelling on an Australian passport.

Basic Tour Price and Taxes - Air taxes and fuel levies are included in the basic tour price if the tour is paid in full on or before the due date on the final invoice. Macleay Valley Travel reserves the right to charge for any increase in air taxes and fuel levies if the tour is not paid in full by the due date.

Breakaway Fee - All fully inclusive prices are based on group travel and any deviation from the set itinerary will incur a breakaway fee. The breakaway fee for most deviations including a post-tour extension on this tour is \$125 per person. Please inquire with our office for prices on any pre-tour extensions.

Not Included in the Cost - Travel insurance, visas and all items of a personal nature such as telephone calls, drinks, excess baggage, tips, meals (except those specified in the itinerary), etc. are not included in the cost. Similarly, credit card payments can only be accepted if 2% is added to the price to help defray the heavy merchant fees charged to us by the credit card companies. There is a 3% surcharge for Diners Club.

Health and Fitness - Macleay Valley Travel recommends that the passenger is reasonably healthy and/or fit to participate in this tour. Persons with a disability requiring special assistance must be accompanied by a companion. Macleay Valley Travel and their representatives cannot provide this service. Macleay Valley Travel reserves the right to accept/decline or terminate a passenger's participation in the tour under certain circumstances. Macleay Valley Travel is legally not permitted to provide medical advice as to vaccinations/injections which you may require for this tour and advise you to consult your local medical practitioner for specific medical advice. There are no compulsory injections required for this tour.

Booking through other Agents - As we keep the cost of our tours as low as possible, there is insufficient margin for us to be able to pay commission to other travel agents, so some bookings can only be accepted if the client pays the other agent's commission.

Accreditation - Macleay Valley Travel is a fully accredited travel agency under the AFTA (Australian Federation of Travel Agents) ATAS - AFTA Travel Accreditation Scheme. As such, you are assured of a consumer focused and quality assured business, ensuring professional conduct and ethical business practices. We are happy for any prospective traveller with us to check us out with your local Consumer Affairs (Fair Trading) department.

Twin Share Bookings - If you do not have a travel partner, but wish to travel at twin share rates, we will try and assign you with another traveller but this is not guaranteed. We assign passengers by their gender, on a first come, first served basis and do not assign twin share passengers according to their age, profession, interests etc. There are risks with sharing a room with a person you do not know, and Macleay Valley Travel accepts no responsibility if you are incompatible with your assigned room mate. Additionally, if you are assigned a travelling companion to share with and they cancel off the tour prior to making the final payment, then you will either be required to pay the single room supplement or we will try our best to assign you with another twin share passenger, if one is available.

Limitation of Liability - As Macleay Valley Travel acts only as agent for the Airlines, Hotels, Coach Companies etc., providing accommodation, transportation and other services, Macleay Valley Travel shall not be liable or responsible for death or injury to any person or loss or damage to any property including baggage arising out of or connection with any transportation, accommodation or other services, or resulting directly or indirectly from acts of God, fire, breakdown in machinery or equipment, acts of Government or other authorities, de jure or defacto wars, whether declared or not, hostilities, civil disturbances, strikes, riots, thefts, epidemics, quarantines, medical or customs regulations, delays or cancellations caused by changes in schedules or itinerary, or over bookings or defaults or for any causes beyond Macleay Valley Travel's control or any loss or damage resulting from improper or insufficient passports, visas or other documents and neither Macleay Valley Travel, and its servants or employees shall be or become liable or responsible for any additional expenses or liability sustained or incurred by the tour member as a result of the foregoing causes. Additionally you must meet the entry requirements for each country you visit. Macleay Valley Travel will not be liable if you are denied entry to a country for any reason, including a past criminal history. Macleay Valley Travel reserves the right to decline bookings made for any group tour. Any tour booking confirmation is conditional, contingent on our view of the ability of a person to be able to participate in a tour without the likelihood of conflict between members of a tour whether perceived or actual.

Macleay Valley Travel reserves the right to modify the itinerary or the accommodation if circumstances make this necessary, provided that the amended itinerary is of equal value or greater value than that of the original program.

MACLEAY VALLEY TRAVEL - BOOKING FORM

PLEASE PRINT DETAILS CLEARLY IN BLOCK LETTERS AND ALSO

A PHOTOCOPY OF YOUR PASSPORT MUST BE SENT WITH BOOKING FORM

Name of Tour : _____ Departure Date: _____

Passenger 1 (as written in passport) _____

Title: **Mr. Mrs. Ms. Miss. Dr.** _____ Age: _____ Date of Birth: _____

Passenger 2 (as written in passport) _____

Title: **Mr. Mrs. Ms. Miss. Dr.** _____ Age: _____ Date of Birth: _____

Postal Address: _____

_____ **PostCode** _____ **Email** _____

Telephone / Fax Number: _____ **Mobile** _____

Passport Number: _____ Expiry Date: _____

Passport Number: _____ Expiry Date: _____

Passport Nationality: _____

Passport Nationality _____

(Passport must have 6 months validity from the time of tour completion)

Single room / Twin beds / Double bed: (Room type is subject to availability)

Circle which airport you wish to depart from: SYDNEY / MELBOURNE / BRISBANE

Do you have any existing medical conditions?: _____

Special Dietary Needs: _____

Optional Extensions: _____

Would you like to receive details of our travel insurance?: YES / NO (Please Circle)

In case of emergency, please notify :

Name: _____ Relationship: _____

Address: _____

Phone Number: _____

Please return this sheet with your non-refundable deposit of \$600 per person.

DECLARATION. I have read and understand fully the booking conditions and I accept them.

Signature: _____ Date: _____

A copy of passport is required to verify spelling of name. If this is not provided and the information we have for the airline is incorrect and ticket is issued, then the airline will charge a reissue fee.