

# MACLEAY VALLEY TRAVEL PTY. LTD.

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## Incredible Iceland

18 Day Conducted Tour

only **\$9,675\*** per person twin share  
This price includes airport taxes & levies

This is great value for an expensive destination such as Iceland as all of the following are included:

- ❖ Return air fares from Sydney, Melbourne and Brisbane into Reykjavik, Iceland with Thai International and Iceland Air.
- ❖ A 10 day circle tour of Iceland, including whale watching at Lake Myvatn, Europe's biggest glacier at Vatnajokull National Park, the floating icebergs on the glacial lagoon at Jokulsarlon, beautiful Westman Islands and the main sights of the famous Golden Circle.
- ❖ A two night stopover in Thailand on the way over.
- ❖ A three night stopover in London.
- ❖ A two night stopover in Paris on the way home.
- ❖ Many meals, including seven three course dinners in Iceland.
- ❖ All transport and transfers.
- ❖ Prepaid gratuities to the main tour guides and drivers.
- ❖ Services of local tour guides and if there are 15 or more tour participants there will be an Australian tour escort.



If you don't have a travel partner but want to travel at twin share rates we will try and assign you with another person, but this is not guaranteed. For anyone requiring a single room there would be an extra \$1860.

\*Please refer to conditions page regarding possible Icelandic Government tax increase.

**Tour departs Australia 5<sup>th</sup> September and returns 22<sup>nd</sup> September 2018**

*We try harder to find you the best travel deal*

## **Itinerary for Iceland Tour**

Included meals are indicated as B = Breakfast, L = Lunch, D = Dinner

### **05.09.18 Australia – Bangkok, Thailand**

Depart Sydney at 10.00am on TG 476, arriving in Bangkok at 4.20pm.  
Depart Brisbane at 2.00pm on TG 474, arriving in Bangkok at 8.20pm.  
Depart Melbourne at 3.15pm on TG 466, arriving in Bangkok at 9.45pm.  
All flights will be met at the airport and transferred to their hotel in Bangkok for a two night stay.  
Accommodation: Dream Hotel or similar

### **06.09.18 Bangkok**

**(B/D)**

Today we visit the Safari World, which is Thailand's greatest open zoo and leisure park, offering a great variety of entertainment for everyone. We enjoy a safari drive through the wilderness, featuring animals from all over the world. The park has an assortment of restaurants, a marine park and numerous shows held daily.  
Dinner this evening is included at a local restaurant.  
Accommodation: Dream Hotel or similar

### **07.09.18 Bangkok – London, United Kingdom**

**(B)**

After breakfast we are transferred to the airport for our flight to London.  
Depart Bangkok at 12.40pm on TG 916, arriving in London at 6.45pm.  
Upon arrival in London we will be met and transferred to our hotel.  
Accommodation: Novotel London West or similar

### **08.09.18 London**

**(B)**

This morning we will have a half day guided tour of London. We will pass by some of the main sights such as Buckingham Palace, Westminster Abbey, Houses of Parliament and the Tower of London. This afternoon is at leisure.  
Accommodation: Novotel London West or similar

### **09.09.18 London**

**(B)**

Today is at leisure in London to relax or explore this exciting city.  
Accommodation: Novotel London West or similar

### **10.09.18 London – Reykjavik, Iceland**

**(B)**

After breakfast we will be transferred to the airport for our flight to Reykjavik with Icelandair. Upon arrival we will be transferred to our hotel.  
Accommodation: Fosshotel Reykjavik or similar

### **11.09.18 Reykjavik – Borgarnes – Deildartunguhver - Reykholt (West Iceland)**

**(B/D)**

Today we have a city tour of Reykjavik and then head north from Iceland's capital to West Iceland, where we are introduced to the Icelandic sagas in the settlement centre in Borgarnes. The afternoon is filled with impressive natural sights. Deildartunguhver, one of the most voluminous hot springs in Europe and Hraunfossar, the unique waterfall that drains from under vast lava fields into the

River Hvita. End the day with Icelandic history at the cultural site at Reykholt. Overnight in West Iceland. Dinner this evening is included.  
Accommodation: Fosshotel Reykholt or similar

**12.09.18**  
**(B/D)**

**Reykholt – Akureyri – Gooafoss – Husavik (West to Northeast Iceland)**

We begin our day by climbing a volcano crater in an old lava field in West Iceland. Grabrok Crater rises about 170 metres above the ground and is easily accessible via a footpath, but is quite steep. Steps have been built on it to make the hike easier. A brisk walk from the parking lot to the top of the crater and back takes about 40 minutes. Once at the top we are rewarded with incredible views. Afterwards we travel through the fertile farmlands and fjord landscapes of Northwest Iceland, and visit the beautiful town of Akureyri, Iceland's second largest city. We stop at Gooafoss, "the waterfall of the Gods," before reaching our accommodation in Northeast Iceland, where we have a two night stay. Dinner this evening is included.  
Accommodation: Fosshotel Husavik or similar

**13.09.18**  
**(B/D)**

**Whale Watching – Lake Myvatn – Dimmuborgir Lava Field**

Our day begins with a three hour whale watching cruise from Husavik (weather permitting). We tour the Lake Myvatn area, considered as one of the most fertile areas in the world, so close to the Arctic Circle. The lake's unique features are shaped by nature and include strange lava formations, pseudo craters and attractive bays filled with thousands of birds. We stroll through the lava field of Dimmuborgir and soak at the Myvatn Nature Baths. Several hiking routes have been marked out in this area. At all crossings there is a map of the area, which shows all possible routes. Most are easy to walk. The small circle takes about 30 minutes to walk and the big circle that takes us to the well known church formation takes approximately one hour. Dinner this evening is included.  
Accommodation: Fosshotel Husavik or similar

**14.09.18**  
**(B/D)**

**Husavik – Namaskaro – Dettifoss – Hallormsstaour (North to East Iceland)**

This morning we explore the geothermal area of Namaskaro and see the impacts of volcanic activity at Krafla. Then we travel to Dettifoss, Europe's most powerful waterfall in the northern part of Vatnajokull National Park. From there we head through the uninhabited highlands to East Iceland, where we spend the night. Dinner this evening is included.  
Accommodation: Hotel Hallormsstaour or similar

**15.09.18**  
**(B/D)**

**Hallormsstaour – Vatnajokull – Jokulsarlon – Skaftafell (Fjords & Glaciers)**

A day to admire the dramatic fjord landscape and its tiny fishing villages at the end of twisty roads in the East Fjords. Soon we see Vatnajokull – Europe's biggest glacier that is visible all over Southeast Iceland. Past the town of Hofn, we stop for a boat ride among the floating icebergs on the glacial lagoon at Jokulsarlon. The night is spent near Skaftafell on the Southern part of Vatnajokull National Park. Dinner this evening is included.  
Accommodation: Fosshotel Glacier Lagoon or similar

**16.09.18**  
**(B/D)**

**Vatnajokull National Park and the south**

Visit Skaftafell at Vatnajokull National Park, nestled below the glacier and Iceland's highest mountain, the 2110 metre high Hvannadalshnjukur. Skaftafell is a

hikers paradise and there are a few routes to choose from. One of the easier routes is Skaftafellsjokull, which leads to the tongue of the glacier and is a 3.7km round trip taking approximately 1½ hours. There are other more difficult options available, including Svartifoss Waterfall, which is an inclined hike. Please note that the group will only have limited time available at each stop, so the hiking route chosen may be limited by these time constraints.

We cross the sandy desert of the south coast, and travel along mountainous cliffs, glaciers and waterfalls. We stroll along the black lava beach and bird cliffs near the village of Vik. Iceland's past comes alive at the Skogar Folk Museum with its turf houses. Dinner this evening is included.

Accommodation: Hotel Skogafoss or similar

**17.09.18**  
**(B/D)**

### **Westman Islands**

Ahoy! We take a short ferry ride to the Westman Islands. Explore the town of Heimaey and this extraordinary island by foot and by bus. The volcanic eruption in 1973 is considered the largest natural disaster in Iceland in recent history. The eruption began on January 23<sup>rd</sup> on the island of Heimaey, the only populated island of the Vestmannaeyjar archipelago. After the evacuation of the inhabitants and during the five months while the eruption lasted, there was much uncertainty as to whether or not the island could ever be re-populated. During our tour to the Westman Islands we explore bird cliffs, walk up the volcano crater and visit "Pompeii of the North", a volcanic excavation project. Please note the walk up the volcano crater is just over 200 metres high, on little black stones and a one way walk takes approximately 30 minutes. The volcano is still warm in parts and the view is amazing.

We have the afternoon free to wander around the town of Heimaey, with its birds and signs of recent volcanic eruptions. Our hotel this evening is located in Vestmannaeyjar, on the island of Heimaey, which has a population of about 4,000. Dinner this evening is included.

Accommodation: Hotel Vestmannaeyjar or similar

**18.09.18**  
**(B)**

### **The Golden Circle to Reykjavik**

We see Icelandic classics today. We start with a horse show that introduces the unique qualities of Iceland's special breed. Next we see the main Golden Circle sights, including Gullfoss, the beautiful double "Golden Falls", the active geothermal area of Geysir, where we can see Strokkur "The Churn" which spouts up to 25 metres every five to seven minutes. We also visit the ancient Viking Parliament area of Pingvellir National Park before returning to the capital Reykjavik to complete our circle tour.

Accommodation: Fosshotel Reykjavik or similar

**19.09.18**

### **Reykjavik – Paris, France**

Early this morning we will be transferred to the airport for our flight to Paris. Upon arrival in Paris we will be met and transferred to the city for a half day guided tour. During the tour we will see the main sights of Paris such as the Arc du Triomphe, the Eiffel Tower and the Notre Dame Cathedral (outside visits). Afterwards we are transferred to the hotel for a two night stay. The remainder of the day is at leisure.

Accommodation: Relais Monceau or similar

**20.09.18**  
**(B/D)**

**Paris**

Today we will have a half day excursion with visits to Versailles Palace and Gardens with a guide. The Palace of Versailles is a former French Royal Residence that was primarily a hunting lodge and private retreat for Louis XIII who reigned from 1610-1643. The building is now a national landmark and museum with beautiful adjoining gardens located just outside of Paris. Afterwards we return to the hotel and have the remainder of the day at leisure.

This evening we have an included dinner at a local restaurant situated within walking distance of the hotel.

Accommodation: Relais Monceau or similar

**21.09.18**

**Paris – Bangkok**

After breakfast we will be transferred to the airport for our flights home.

Depart Paris airport at 1.40pm on TG 931, arriving in Bangkok at 5.55am the next morning (22.09.18).

**22.09.18**

**Bangkok - Australia**

Sydney passengers depart Bangkok at 8.00am on TG 471, arriving in Sydney at 8.00pm.

Melbourne passengers depart Bangkok at 8.10am on TG 461, arriving in Melbourne at 8.00pm.

Brisbane passengers depart Bangkok at 9.00am on TG 477, arriving in Brisbane at 8.50pm.

**Note:**

The Icelandic government are debating tax system reforms for 2018, with the main upcoming change being a proposal to increase the Value Added Tax (VAT) on tourism from 11% to 24%, which may be implemented on the 1<sup>st</sup> July 2018. Should the VAT on tourism increase, we will have to increase the tour price by \$530, making the tour price \$10,205 per person twin share. This extra cost will need to be passed on regardless of when you have booked on the tour. The proposals are still being debated and we hope they will not eventuate.

## Tour Difficulty Ratings & Advice

To ensure that you select the right tour for you, Macleay Valley Travel has provided a clear set of tour difficulty and fitness recommendations for our tours. The ratings, from 1, being the easiest, to 5 being the most strenuous, will give you a good idea of what is reasonable required for you to be able to participate on each tour. For your enjoyment of the tour, and also the enjoyment of your fellow travellers, please consider whether or not the suggested difficulty level for the tour you are interested in is compatible with your health and fitness.

1	2	3	4	5
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### Tour Difficulty Level 3

This tour rating typically involves a good level of physical activity, such as ascending stairs, getting into a bathtub shower, being responsible for your own luggage at airports and hotels, walking distances of up to 1km at a time over possible uneven ground and/or cobblestone streets. Walking tours of considerable distances should be expected on tours with this rating as well as some early departures.



## Conditions for Macleay Valley Travel's Iceland Tour

Deposits and Payments - A non-refundable deposit of \$600 per person is payable within 7 days of booking. This deposit is not refundable should you later cancel. The balance is payable in full 10 weeks prior to departure.

Refunds and Cancellations - Cancellations after final payment will result in a refund limited to whatever we can recoup from the airline.

Airline Tickets - Please note that any changes made to airline tickets once they have been issued will likely incur high cancellation and/or reissue fees. These fees are typically set by the airline and are outside of our control.

Insurance - Adequate travel insurance is essential. We can arrange this for you if desired. Macleay Valley Travel offers Suresave Travel Insurance. Please note that we can only process your travel insurance when we have received full payment for the insurance and the signed Suresave Travel Insurance application form, located on the last page of the Suresave Travel Insurance information booklet. Until this time the travel insurance cannot be processed and will not be valid. Macleay Valley Travel will bare no responsibility for any consequences that may occur as a result of an incomplete insurance application.

Passports - All travellers require a current passport with at least 6 months left on it at the end of the tour. No visas are required for this tour if you are travelling on an Australian passport. Non-Australian passport holders require a re-entry visa for Australia.

Basic Tour Price and Taxes - Air taxes and fuel levies are included in the basic tour price if the tour is paid in full on or before the due date on the final invoice. Macleay Valley Travel reserves the right to charge for any increase in air taxes and fuel levies if the tour is not paid in full by the due date.

Breakaway Fee - All fully inclusive prices are based on group travel and any deviation from the set itinerary will incur a breakaway fee. The breakaway fee for most deviations including a post-tour extension on this tour is \$55 per person. Please inquire with our office for prices on any pre-tour extensions.

Not Included in the Cost - Travel insurance, visas and all items of a personal nature such as telephone calls, drinks, excess baggage, tips, meals (except those specified in the itinerary), etc. are not included in the cost.

Similarly, credit card payments (Visa/MasterCard) can only be accepted if 1% is added to the price to help defray the heavy merchant fees charged to us by the credit card companies. There is a 2% surcharge for American Express.

Proposed Tax Increase - The Icelandic government are debating tax system reforms for 2018, with the main upcoming change being a proposal to increase the Value Added Tax (VAT) rate on tourism from 11% to 24% which may be implemented on the 1<sup>st</sup> July 2018. Should the VAT on tourism increase, we will have to increase the tour price by \$530, making the tour price \$10,205 per person twin share. This extra cost will need to be passed on regardless of when you have booked on the tour.

Booking through other Agents - As we keep the cost of our tours as low as possible, there is insufficient margin for us to be able to pay commission to other travel agents, so some bookings can only be accepted if the client pays the other agent's commission.

Accreditation - Macleay Valley Travel is a fully accredited travel agency under the AFTA (Australian Federation of Travel Agents) ATAS - AFTA Travel Accreditation Scheme. As such, you are assured of a consumer focused and quality assured business, ensuring professional conduct and ethical business practices. We are happy for any prospective traveller with us to check us out with your local Consumer Affairs (Fair Trading) department.

Twin Share Bookings - If you do not have a travel partner, but wish to travel at twin share rates, we will try and assign you with another traveller but this is not guaranteed. We assign passengers by their gender, on a first come, first served basis and do not assign twin share passengers according to their age, profession, interests etc. There are risks with sharing a room with a person you do not know, and Macleay Valley Travel accepts no responsibility if you are incompatible with your assigned room mate.

Additionally, if you are assigned a travelling companion to share with and they cancel off the tour prior to making the final payment, then you will either be required to pay the single room supplement or we will try our best to assign you with another twin share passenger, if one is available.

Health and Fitness - Macleay Valley Travel recommends that the passenger is reasonably healthy and/or fit to participate in this tour. Persons with a disability requiring special assistance must be accompanied by a companion. Macleay Valley Travel and their representatives cannot provide this service. The Health & Fitness Questionnaire located on the last page of this itinerary needs to be completed in full by each passenger and accompany your booking form. Macleay Valley Travel reserves the right to accept/decline or terminate a passenger's participation in the tour under certain circumstances. Macleay Valley Travel is not permitted to provide medical advice as to vaccinations/injections which you may require for this tour and advise you to consult your local medical practitioner for specific medical advice. There are no compulsory injections required for this tour.

Limitation of Liability - As Macleay Valley Travel acts only as agent for the Airlines, Hotels, Coach Companies etc., providing accommodation, transportation and other services, Macleay Valley Travel shall not be liable or responsible for death or injury to any person or loss or damage to any property including baggage arising out of or connection with any transportation, accommodation or other services, or resulting directly or indirectly from acts of God, fire, breakdown in machinery or equipment, acts of Government or other authorities, de jure or defacto wars, whether declared or not, hostilities, civil disturbances, strikes, riots, thefts, epidemics, quarantines, medical or customs regulations, delays or cancellations caused by changes in schedules or itinerary, or over bookings or defaults or for any causes beyond Macleay Valley Travel's control or any loss or damage resulting from improper or insufficient passports, visas or other documents and neither Macleay Valley Travel, and its servants or employees shall be or become liable or responsible for any additional expenses or liability sustained or incurred by the tour member as a result of the foregoing causes. Additionally you must meet the entry requirements for each country you visit. Macleay Valley Travel will not be liable if you are denied entry to a country for any reason, including a past criminal history. Macleay Valley Travel reserves the right to decline bookings made for any group tour. Any tour booking confirmation is conditional, contingent on our view of the ability of a person to be able to participate in a tour without the likelihood of conflict between members of a tour whether perceived or actual.

Macleay Valley Travel reserves the right to modify the itinerary or the accommodation if circumstances make this necessary, provided that the amended itinerary is of equal value or greater value than that of the original program.

## MACLEAY VALLEY TRAVEL - BOOKING FORM

PLEASE PRINT DETAILS CLEARLY IN BLOCK LETTERS AND ALSO

**A PHOTOCOPY OF YOUR PASSPORT MUST BE SENT WITH BOOKING FORM**

Name of Tour : \_\_\_\_\_ Departure Date: \_\_\_\_\_

**Passenger 1** (as written in passport) \_\_\_\_\_

Title: **Mr. Mrs. Ms. Miss. Dr.** \_\_\_\_\_ Age: \_\_\_\_\_ Date of Birth: \_\_\_\_\_

**Passenger 2** (as written in passport) \_\_\_\_\_

Title: **Mr. Mrs. Ms. Miss. Dr.** \_\_\_\_\_ Age: \_\_\_\_\_ Date of Birth: \_\_\_\_\_

**Postal Address:** \_\_\_\_\_

\_\_\_\_\_ **PostCode** \_\_\_\_\_ **Email** \_\_\_\_\_

**Telephone / Fax Number:** \_\_\_\_\_ **Mobile** \_\_\_\_\_

Passport Number: \_\_\_\_\_ Expiry Date: \_\_\_\_\_

Passport Number: \_\_\_\_\_ Expiry Date: \_\_\_\_\_

Passport Nationality: \_\_\_\_\_

Passport Nationality \_\_\_\_\_

(Passport must have 6 months validity from the time of tour completion)

**Single room / Twin beds / Double bed:** (Room type is subject to availability)

Circle which airport you wish to depart from: SYDNEY / MELBOURNE / BRISBANE

Any existing medical conditions – Passenger 1: \_\_\_\_\_ Passenger 2: \_\_\_\_\_

Special Dietary Needs – Passenger 1: \_\_\_\_\_ Passenger 2: \_\_\_\_\_

Optional Extensions: \_\_\_\_\_

Would you like to receive details of our travel insurance?: YES / NO (Please Circle)

In case of emergency, please notify :

Name: \_\_\_\_\_ Relationship: \_\_\_\_\_

Address: \_\_\_\_\_

Phone Number: \_\_\_\_\_

Please return this sheet with your non-refundable deposit of \$600 per person and the health & fitness form.

**DECLARATION. I have read and understand fully the booking conditions and I accept them.**

Signature: \_\_\_\_\_ Date: \_\_\_\_\_

**A copy of passport is required to verify spelling of name; If this is not provided and the information we have for the airline is incorrect and ticket is issued, then the airline will charge a reissue fee.**

**HEALTH & FITNESS QUESTIONNAIRE**

Macleay Valley Travel strives to make our tours enjoyable experiences for all passengers, however some countries and tour services lack the standards that you can typically expect in Australia.

To help ensure your personal safety and enjoyment on tour, please answer the following questions. The information you provide will be treated confidentially and will be used to check that the transportation, accommodation and facilities on tour are suitable for you:

1. Do you have any allergies? Yes / No  
If yes, please provide details and severity: \_\_\_\_\_
2. Can you walk 500 metres to 1km in distance comfortably and unaided? Yes / No
3. Can you negotiate uneven, undulating and sometimes challenging terrain? Yes / No  
If no, please provide details about these limitations: \_\_\_\_\_
4. Do you use a mobility aid? Yes / No  
If yes, please provide details: \_\_\_\_\_
5. Are you travelling with a companion or carer who is able to provide all the assistance you need to enter buildings, disembark and embark ships, aircraft, coaches, small boats and assist you on excursions? Yes / No  
If yes, please provide the name of your carer/companion and your relationship to them: \_\_\_\_\_
6. Are you taking any medical equipment to assist you? Yes / No  
If yes, please provide details: \_\_\_\_\_
7. Do you suffer from any condition which may cause you to experience memory loss or become disoriented? Yes / No  
If yes, please provide details: \_\_\_\_\_
8. Are you asthmatic or do you have other breathing difficulties? Yes / No  
If yes, please provide details (travelling to high altitudes is not recommended): \_\_\_\_\_
9. Do you require supplementary oxygen? Yes / No
10. Are you currently taking medication? Yes / No  
If yes, are you able to administer your own medication? Yes / No
11. If you have any other medical information that is not covered in the previous questions, please provide a description here: \_\_\_\_\_

The information you supply us will be passed onto relevant travel suppliers who will do their best accommodate you. However, it is very important to remember that meeting your needs cannot be guaranteed, especially when travelling to third world countries.

**DISCLAIMER**

I confirm that the information provided on this questionnaire is both true and correct and I understand that there is no guarantee that all these needs will or can be met. I agree that Macleay Valley Travel may offer a recommendation with regard to fitness to travel, based on the information I have provided. I also understand that this information may be passed onto those responsible for supplying the land arrangements for my travel, and that my information will not be communicated to any party which is not directly responsible or otherwise associated with my travel arrangements. I further confirm and agree that should I choose not to disclose information which subsequently requires me to return or be returned home from a tour or cruise, Macleay Valley Travel is not responsible for any costs associated with cancellation penalties, airfares, land transportation or any other related hardship. Please note that a refund for lost touring cannot be claimed. I acknowledge that it is my responsibility to update the information I provided to Macleay Valley Travel immediately should my circumstances change.

Name: \_\_\_\_\_

Signature: \_\_\_\_\_

Date: \_\_\_\_\_

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4. Do you use a mobility aid? Yes / No  
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5. Are you travelling with a companion or carer who is able to provide all the assistance you need to enter buildings, disembark and embark ships, aircraft, coaches, small boats and assist you on excursions? Yes / No  
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Name: \_\_\_\_\_

Signature: \_\_\_\_\_

Date: \_\_\_\_\_