

# MACLEAY VALLEY TRAVEL PTY. LTD.

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## THE BEST OF THE BRITISH ISLES

23 Day Conducted tour

only **\$8,475** per person twin share  
This price includes Airport Taxes & Levies

This value price includes all of the following:

- ❖ Return air fares from Sydney, Melbourne and Brisbane into London with Singapore Airlines.
- ❖ A 20 day tour of England, Ireland, Scotland and Wales.
- ❖ Visits to Edinburgh Castle, Holyrood Palace, the Cliffs of Moher, the Ring of Kerry, the prehistoric monument of Stonehenge, a cruise on Plymouth Sound and much more.
- ❖ A 2 night stopover in Singapore.
- ❖ Very good accommodation, mainly 4 star.
- ❖ Many meals.
- ❖ All transport and transfers including the ferry between Britain & Ireland.
- ❖ Prepaid gratuities to the main tour guides and drivers.
- ❖ Services of local tour guides and if there are 15 or more Macleay Valley Travel tour participants, there will be an Australian tour escort.



If you don't have a travel partner but want to travel at twin share rates we will try and assign you with another person, but this is not guaranteed. For anyone requiring a single room there would be an extra \$2,470.

For Sydney and Melbourne passengers it should be possible to upgrade to Premium Economy class seats from \$2,395 per person (subject to availability). Contact our office for details.



**Tour departs Australia 13<sup>th</sup> September and returns 5<sup>th</sup> October 2020**

*We try harder to find you the best travel deal*

## **Itinerary for Best of the British Isles Tour - September 2020**

Included meals are indicated as B = Breakfast, L = Lunch, D = Dinner

### **13.09.20 Sydney/Melbourne/Brisbane – Singapore**

Depart Sydney at 11.00am on SQ 232, arriving in Singapore at 5.30pm.  
Depart Brisbane at 2.45pm on SQ 236, arriving in Singapore at 8.45pm.  
Depart Melbourne at 3.40pm on SQ 228, arriving in Singapore at 9.30pm.  
Upon arrival we are met and transferred to our hotel for a two night stay.  
Accommodation: Capri by Fraser China Square

### **14.09.20 Singapore**

**(B)** We leave the city behind as we head north to Mandai and visit the Singapore Zoo. Spread over 28 hectares, the zoo is a haven to over 3,600 mammals, birds and reptiles including some rare and endangered species. Natural barriers like streams, rock walls and beautiful landscaping are used to separate the animals from the visitors, thus creating an open zoo effect. We experience a close brush with nature from the comfort of a tram, and also on foot.  
At approximately 1pm we are collected and returned to the hotel. For those wishing a longer stay, you can stay on at the zoo and make your own way back.  
Accommodation: Capri by Fraser China Square

### **15.09.20 Singapore - London**

**(B)** After breakfast we transfer to the airport for our flight to London.  
Depart Singapore at 12.35pm on SQ 318, arriving in London (Heathrow Airport) at 7.15pm. We are transferred to our London hotel for a two night stay. Local hosts are available to help us make the most of our stay.  
Accommodation: Hilton London Metropole or similar

### **16.09.20 London**

**(B)** Morning sightseeing with a local guide includes all the famous landmarks. We will see the Houses of Parliament and Big Ben beside the Thames River, Westminster Abbey, Whitehall's mounted horseguards and the Prime Minister's Downing Street residence, Piccadilly Circus and Buckingham Palace. The highlight is a visit to St. Paul's Cathedral, Sir Christopher Wren's masterpiece built between 1675 and 1708. The afternoon is at leisure for your own exploration, or to join one of the optional tours available. You may wish to visit Windsor Castle, the Tower of London, and later, maybe an optional dinner, followed by a cruise on the Thames River.  
Accommodation: Hilton London Metropole or similar

### **17.09.20 London - Oxford – Stratford Upon Avon - Warwick**

**(B/D)** Meet our tour director and travelling companions and depart London at 8am for a lovely day of sightseeing. We drive to Oxford and enjoy a walking tour through the 'City of Dreaming Spires' to see the colleges where Britain's elite receives its outstanding education. At Stratford-upon-Avon we visit Shakespeare's Birthplace and take pictures of Anne Hathaway's Cottage. Tonight enjoy a welcome dinner at the hotel.  
Accommodation: Hilton or similar

- 18.09.20**  
**(B/D)**      **Warwick - York**  
We have a spectacular start to the day with a special pre-public opening, guided tour of magnificent Warwick Castle. Marvel at the opulent Great Hall and State Rooms and visit the former private apartments. Later in York, stand in awe in front of the great Minster, then follow our tour director through a maze of quaint streets, including the narrow Shambles. Dinner this evening is included.  
Accommodation: Holiday Inn or similar
- 19.09.20**  
**(B)**      **York – Jedburgh, Scotland – Abbotsford - Edinburgh**  
See a section of Hadrian’s Wall and take pictures of the abbey ruins in Jedburgh. Then we take a guided tour of Sir Walter Scott’s Abbotsford House, with its impressive collection of historic relics, weapons and armour. The next two nights are in Edinburgh, the Scottish capital. This evening you may wish to consider an optional Scottish evening with Highland dancers, bagpipers and the Ceremony of the Haggis.  
Accommodation: Courtyard by Marriott or similar
- 20.09.20**  
**(B)**      **Edinburgh**  
Morning city sightseeing with a local guide introduces us to the 200 year old ‘New Town’ and the famous scientists, inventors and novelists who lived there. In the ‘Old Town’ visit Edinburgh Castle to admire Scotland’s Crown Jewels, then explore Holyrood Palace (when open). The afternoon is at leisure. For those who wish there is a unique optional experience to board the former Royal Yacht Britannia, once the perfect royal residence for glittering state visits and family holidays.  
Accommodation: Courtyard by Marriott or similar
- 21.09.20**  
**(B/D)**      **Edinburgh - St Andrews – Pitlochry - Culloden – Inverness**  
Drive over the elegant Forth Road Bridge and through Fife to St. Andrews, whose Royal and Ancient Golf Club has given us the rules of golfing. Then, through Dundee and the Victorian mountain resort of Pitlochry to the Culloden Visitor Centre, where we hear the story of the crushing Hanoverian victory over Bonnie Prince Charlie’s Scottish clans. Dinner this evening is included.  
Accommodation: Columba Hotel or similar
- 22.09.20**  
**(B/D)**      **Inverness – Fort William - Glasgow**  
A day of glorious Highland scenery begins with a drive along the shores of Loch Ness, looking out for its mysterious monster. Then, at Ben Nevis Whisky Distillery, discover the art of converting barley, water and yeast into a heart-warming liquor. Along Loch Linnhe, over haunting Glen Coe and across wild Rannoch Moor, we reach the ‘Bonnie Banks’ of Loch Lomond for a cruise on the loch before heading south to Glasgow. Dinner this evening is included.  
Accommodation: Hallmark Hotel or similar
- 23.09.20**  
**(B)**      **Glasgow – Gretna Green – Lake District, England - Liverpool**  
On the way through the Lowland Hills we stop at Gretna Green, where the blacksmith would wed runaway couples. We stop in the beautiful Lake District, a

UNESCO World Heritage Site and in Liverpool we visit The Beatles Story, an atmospheric journey into the life, times, culture and music of the 'Fab Four'.

Accommodation: Novotel Liverpool or similar

**24.09.20**

**Liverpool – North Wales – Dublin, Ireland**

**(B)**

We cross the border into North Wales and drive to lovely Betws-y-Coed and through the incomparable landscapes of Snowdonia National Park. After a stop at tongue twisting Llanfairpwllgwyngyll, we board the ferry at Holyhead for the crossing to Dublin, where we have a two night stay.

Accommodation: Clayton Cardiff Lane or similar

**25.09.20**

**Dublin**

**(B)**

An orientation drive in the Irish capital includes statue-lined O'Connell Street, elegant Georgian squares, St. Patrick's Cathedral and Oscar Wilde's Trinity College. The afternoon is at leisure to enjoy the vibrant city.

Accommodation: Clayton Cardiff Lane or similar

**26.09.20**

**Dublin - Kildare – Cashel - Limerick**

**(B)**

We cross the Curragh to see the magnificent thoroughbreds at Irish National Stud at Kildare. On the way to Limerick, see the Rock of Cashel, Tipperary and on arrival we have an orientation drive to see St. Mary's Cathedral, King John's Castle and the stone where the Treaty of Limerick was signed in 1691. Tonight you might like to join an optional medieval banquet at a historic castle.

Accommodation: Absolute Hotel or similar

**27.09.20**

**Limerick (West Coast Excursion)**

**(B)**

Take in the breathtaking view of the Clare coast from the 668 foot Cliffs of Moher. We then drive across the limestone plateau of The Burren to the port city of Galway. Next we have a special treat at the Rathbaun Farm. Watch the farmer shear a sheep and manoeuvre a flock with the help of a sheep dog. Then enjoy traditional tea in the 150 year old farmhouse.

Accommodation: Absolute Hotel or similar

**28.09.20**

**Limerick – Adare – Ring of Kerry – Killarney**

**(B/D)**

Via quaint Adare with its pretty thatched cottages and Killorglin on Dingle Bay, we join the spectacular Ring of Kerry for a 100 mile panoramic drive around the island's southwestern tip. Dinner this evening is included.

Accommodation: Killarney Towers or similar

**29.09.20**

**Killarney – Blarney - Waterford**

**(B/D)**

This morning we visit Blarney, renowned for its magical Kissing Stone. There is time for lunch or to walk up to the castle (not included) and to shop for traditional Irish handicrafts. In the afternoon we proceed via Cork to Waterford, a stronghold founded by the Danish Vikings, where we join a guided tour of the House of Waterford Crystal. Dinner this evening is included.

Accommodation: Tower Hotel or similar

- 30.09.20**      **Waterford – Cardiff, Wales**  
**(B)**            By ferry from Rosslare, we cross St. George’s Channel to Pembroke and drive through South Wales.  
Accommodation: Mercure Holland House or similar
- 01.10.20**      **Cardiff – Bath, England – Dartmoor – Exeter**  
**(B)**            First this morning we travel to the elegant Georgian city of Bath to see the amazing excavations of the Roman Baths. We will also have time at leisure to explore the town further on our own.  
Accommodation: Mercure Exeter Southgate or similar
- 02.10.20**      **Exeter (Cornwall Excursion)**  
**(B/D)**          Today’s excursion takes us to Cornwall, of Poldark fame and to the pretty fishing village and former smuggler’s port of Looe. Then we follow in the footsteps of Drake, Raleigh and the Pilgrim Fathers who boarded The Mayflower 400 years ago, with a cruise on Plymouth Sound, one of the world’s great natural harbours. We will also have time at the historic Plymouth Barbican to see the Mayflower Steps before returning to Exeter. Then, head into wild and romantic Dartmoor for an included tasty dinner at a local pub.  
Accommodation: Mercure Exeter Southgate or similar
- 03.10.20**      **Exeter – Stonehenge - London**  
**(B)**            For the finale of our journey we travel to prehistoric Stonehenge with entrance included to try to unravel its mystery. Explore the visitor centre with its imaginative exhibitions, then take the shuttle to the stone circle and admire the magnificence of the monument up close. We return to London around 4pm. The remainder of the day is at leisure.  
Accommodation: Hilton London Metropole or similar
- 04.10.20**      **London – Singapore**  
**(B)**            After breakfast we are transferred to the airport for our flights home.  
Depart London (Heathrow Airport) at 11.25am on SQ 317, arriving in Singapore at 7.30am the next morning (05.10.20).
- 05.10.20**      **Singapore - Australia**  
Sydney passengers depart Singapore at 9.35am on SQ 288, arriving in Sydney at 8.15pm.  
Brisbane passengers depart Singapore at 9.40am on SQ 245, arriving in Brisbane at 7.30pm.  
Melbourne passengers depart Singapore at 11.00am on SQ 217, arriving in Melbourne at 9.25pm.
- Note:**            The ground operator for the coach component of the British Isles is Globus and our group will be joining in with other English speaking passengers.



### Tour Difficulty Ratings & Advice

For your enjoyment of the tour, and also the enjoyment of your fellow travellers, please consider whether or not the suggested difficulty level for the tour you are interested in is compatible with your health and fitness.

1	2	3	4	5
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### **Tour Difficulty Level 3**

This tour rating typically involves a good level of physical activity, such as ascending stairs, getting into a bathtub shower, being responsible for your own luggage at airports, walking distances of up to 500 metres at a time over possible uneven ground and/or cobblestone streets. Walking tours of considerable distances should be expected on tours with this rating as well as some early departures. This tour involves considerable time spent on the coach and contains some long touring days.

## Conditions for Macleay Valley Travel's Best of British Isles Tour

**Deposits and Payments** - A non-refundable deposit of \$400 per person is payable within 7 days of booking. This deposit is not refundable should you later cancel. The balance is payable in full 10 weeks prior to departure. Macleay Valley Travel often has to adhere to strict payment deadlines and your booking on the tour may be cancelled if final payment is not received by the due date, with no refund applicable.

**Refunds and Cancellations** - Cancellations after final payment will result in a refund limited to whatever we can recoup from the airline.

**Airline Tickets** - Please note that any changes made to airline tickets once they have been issued will likely incur high cancellation and/or reissue fees. These fees are typically set by the airline and are outside of our control.

**Insurance** - Adequate travel insurance is essential. We can arrange this for you if desired. Macleay Valley Travel offers Suresave Travel Insurance. Please note that we can only process your travel insurance when we have received full payment for the insurance and the signed Suresave Travel Insurance application form. Until this time the travel insurance may not be processed and will not be valid. Macleay Valley Travel will bare no responsibility for any consequences that may occur as a result of an incomplete insurance application.

**Passports** - All travellers require a current passport with at least 6 months left on it at the end of the tour. No visas are required for this tour if travelling on an Australian passport. Non-Australian passport holders require a re-entry visa for Australia.

**Basic Tour Price and Taxes** - Air taxes and fuel levies are included in the basic tour price if the tour is paid in full on or before the due date on the final invoice. Macleay Valley Travel reserves the right to charge for any increase in air taxes and fuel levies if the tour is not paid in full by the due date.

**Breakaway Fee** - All fully inclusive prices are based on group travel and any deviation from the set itinerary will incur a breakaway fee. The breakaway fee for deviations on this tour is \$55 per person, plus any applicable increase in airfare and taxes. Please inquire with our office for prices on any pre-tour extensions.

**Not Included in the Cost** - Travel insurance, visas and all items of a personal nature such as telephone calls, drinks, excess baggage, tips, meals (except those specified in the itinerary), etc. are not included in the cost.

Similarly, credit card payments (Visa/MasterCard) can only be accepted if 1% is added to the price to help defray the heavy merchant fees charged to us by the credit card companies. There is a 2.75% surcharge for American Express.

**Accreditation** - Macleay Valley Travel is a fully accredited travel agency under the AFTA (Australian Federation of Travel Agents) ATAS - AFTA Travel Accreditation Scheme. As such, you are assured of a consumer focused and quality assured business, ensuring professional conduct and ethical business practices. We are happy for any prospective traveller with us to check us out with your local Consumer Affairs (Fair Trading) department.

**Twin Share Bookings** - If you do not have a travel partner, but wish to travel at twin share rates, we will try and assign you with another traveller but this is not guaranteed. We assign passengers by their gender, on a first come, first served basis and do not assign twin share passengers according to their age, profession, interests etc. There are risks with sharing a room with a person you do not know, and Macleay Valley Travel accepts no responsibility if you are incompatible with your assigned room mate. Additionally, if you are assigned a travelling companion to share with and they cancel off the tour prior to making the final payment, then you will either be required to pay the single room supplement or we will try our best to assign you with another twin share passenger, if one is available.

**Single Accommodation** - For passengers in single accommodation, The United Kingdom often has smaller rooms dedicated for single passengers. This can potentially be considerably smaller than what you might be accustomed to, however this is the norm for this area of the world, and the price you have paid for the single room supplement reflects these dedicated single rooms. The single room supplement will provide you with privacy, but not necessarily the same sized rooms as other twin share passengers.

**Health and Fitness** - Macleay Valley Travel recommends that the passenger is reasonably healthy and/or fit to participate in this tour. Persons with a disability requiring special assistance must be accompanied by a companion. Macleay Valley Travel and their representatives cannot provide this service. The Health & Fitness Questionnaire located on the last page of this itinerary needs to be completed in full by each passenger and accompany your booking form. Macleay Valley Travel reserves the right to accept/decline or terminate a passenger's participation in the tour under certain circumstances. Macleay Valley Travel is not permitted to provide medical advice as to vaccinations which you may require for this tour and advise you to consult your local medical practitioner for specific medical advice. There are no compulsory injections required for this tour.

**Limitation of Liability** - As Macleay Valley Travel acts only as agent for the Airlines, Hotels, Coach Companies etc., providing accommodation, transportation and other services, Macleay Valley Travel shall not be liable or responsible for death or injury to any person or loss or damage to any property including baggage arising out of or connection with any transportation, accommodation or other services, or resulting directly or indirectly from acts of God, fire, breakdown in machinery or equipment, acts of Government or other authorities, de jure or defacto wars, whether declared or not, hostilities, civil disturbances, strikes, riots, thefts, epidemics, quarantines, medical or customs regulations, delays or cancellations caused by changes in schedules or itinerary, or over bookings or defaults or for any causes beyond Macleay Valley Travel's control or any loss or damage resulting from improper or insufficient passports, visas or other documents and neither Macleay Valley Travel, and its servants or employees shall be or become liable or responsible for any additional expenses or liability sustained or incurred by the tour member as a result of the foregoing causes. Additionally you must meet the entry requirements for each country you visit. Macleay Valley Travel will not be liable if you are denied entry to a country for any reason, including a past criminal history. Macleay Valley Travel reserves the right to decline bookings made for any group tour. Any tour booking confirmation is conditional, contingent on our view of the ability of a person to be able to participate in a tour without the likelihood of conflict between members of a tour whether perceived or actual.

Macleay Valley Travel reserves the right to modify the itinerary or the accommodation if circumstances make this necessary, provided that the amended itinerary is of equal value or greater value than that of the original program.

## MACLEAY VALLEY TRAVEL - BOOKING FORM

PLEASE PRINT DETAILS CLEARLY IN BLOCK LETTERS AND ALSO

**A PHOTOCOPY OF YOUR PASSPORT MUST BE SENT WITH BOOKING FORM**

Name of Tour : \_\_\_\_\_ Departure Date: \_\_\_\_\_

**Passenger 1** (as written in passport) \_\_\_\_\_

Title: **Mr. Mrs. Ms. Miss. Dr.** \_\_\_\_\_ Age: \_\_\_\_\_ Date of Birth: \_\_\_\_\_

**Passenger 2** (as written in passport) \_\_\_\_\_

Title: **Mr. Mrs. Ms. Miss. Dr.** \_\_\_\_\_ Age: \_\_\_\_\_ Date of Birth: \_\_\_\_\_

**Postal Address:** \_\_\_\_\_

\_\_\_\_\_ **PostCode** \_\_\_\_\_ **Email** \_\_\_\_\_

**Telephone / Fax Number:** \_\_\_\_\_ **Mobile** \_\_\_\_\_

Passport Number: \_\_\_\_\_ Expiry Date: \_\_\_\_\_

Passport Number: \_\_\_\_\_ Expiry Date: \_\_\_\_\_

Passport Nationality: \_\_\_\_\_

Passport Nationality \_\_\_\_\_

(Passport must have 6 months validity from the time of tour completion)

**Single room / Twin beds / Double bed:** (Room type is subject to availability)

Circle which airport you wish to depart from: SYDNEY / MELBOURNE / BRISBANE

Any existing medical conditions – Passenger 1: \_\_\_\_\_ Passenger 2: \_\_\_\_\_

Special Dietary Needs – Passenger 1: \_\_\_\_\_ Passenger 2: \_\_\_\_\_

Optional Extensions: \_\_\_\_\_

Would you like to receive details of our travel insurance?: YES / NO (Please Circle)

In case of emergency, please notify :

Name: \_\_\_\_\_ Relationship: \_\_\_\_\_

Address: \_\_\_\_\_

Phone Number: \_\_\_\_\_

Please return this sheet with your non-refundable deposit of \$400 per person and the health & fitness form.

**DECLARATION. I have read and understand fully the booking conditions and I accept them.**

Signature: \_\_\_\_\_ Date: \_\_\_\_\_

**A copy of passport is required to verify spelling of name; If this is not provided and the information we have for the airline is incorrect and ticket is issued, then the airline will charge a reissue fee.**

**HEALTH & FITNESS QUESTIONNAIRE**

Macleay Valley Travel strives to make our tours enjoyable experiences for all passengers, however some countries and tour services lack the standards that you can typically expect in Australia.

To help ensure your personal safety and enjoyment on tour, please answer the following questions. The information you provide will be treated confidentially and will be used to check that the transportation, accommodation and facilities on tour are suitable for you:

1. Do you have any allergies? Yes / No  
If yes, please provide details and severity: \_\_\_\_\_
2. Can you walk 500 metres to 1km in distance comfortably and unaided? Yes / No
3. Can you negotiate uneven, undulating and sometimes challenging terrain? Yes / No  
If no, please provide details about these limitations: \_\_\_\_\_
4. Do you use a mobility aid? Yes / No  
If yes, please provide details: \_\_\_\_\_
5. Are you travelling with a companion or carer who is able to provide all the assistance you need to enter buildings, disembark and embark ships, aircraft, coaches, small boats and assist you on excursions? Yes / No  
If yes, please provide the name of your carer/companion and your relationship to them: \_\_\_\_\_
6. Are you taking any medical equipment to assist you? Yes / No  
If yes, please provide details: \_\_\_\_\_
7. Do you suffer from any condition which may cause you to experience memory loss or become disoriented? Yes / No  
If yes, please provide details: \_\_\_\_\_
8. Are you asthmatic or do you have other breathing difficulties? Yes / No  
If yes, please provide details (travelling to high altitudes is not recommended): \_\_\_\_\_
9. Do you require supplementary oxygen? Yes / No
10. Are you currently taking medication? Yes / No  
If yes, are you able to administer your own medication? Yes / No
11. If you have any other medical information that is not covered in the previous questions, please provide a description here: \_\_\_\_\_

The information you supply us will be passed onto relevant travel suppliers who will do their best accommodate you. However, it is very important to remember that meeting your needs cannot be guaranteed, especially when travelling to third world countries.

**DISCLAIMER**

I confirm that the information provided on this questionnaire is both true and correct and I understand that there is no guarantee that all these needs will or can be met. I agree that Macleay Valley Travel may offer a recommendation with regard to fitness to travel, based on the information I have provided. I also understand that this information may be passed onto those responsible for supplying the land arrangements for my travel, and that my information will not be communicated to any party which is not directly responsible or otherwise associated with my travel arrangements. I further confirm and agree that should I choose not to disclose information which subsequently requires me to return or be returned home from a tour or cruise, Macleay Valley Travel is not responsible for any costs associated with cancellation penalties, airfares, land transportation or any other related hardship. Please note that a refund for lost touring cannot be claimed. I acknowledge that it is my responsibility to update the information I provided to Macleay Valley Travel immediately should my circumstances change.

Name: \_\_\_\_\_  
Signature: \_\_\_\_\_  
Date: \_\_\_\_\_

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4. Do you use a mobility aid? Yes / No  
If yes, please provide details: \_\_\_\_\_
5. Are you travelling with a companion or carer who is able to provide all the assistance you need to enter buildings, disembark and embark ships, aircraft, coaches, small boats and assist you on excursions? Yes / No  
If yes, please provide the name of your carer/companion and your relationship to them: \_\_\_\_\_
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Name: \_\_\_\_\_  
Signature: \_\_\_\_\_  
Date: \_\_\_\_\_