

# MACLEAY VALLEY TRAVEL PTY. LTD.

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## Balkans and the Dalmatian Coast

**3 Week Conducted Tour**

for **\$7,295** per person twin share  
This price includes airport taxes and fuel levies

This is great value for a tour to this area as all of the following are included:

- Economy class air fares from Sydney, Melbourne and Perth into Zagreb, Croatia and out of Athens, Greece with Qatar Airways.
- A 17 day tour of Croatia, Montenegro, Bosnia Herzegovina, Serbia, Macedonia and Greece.
- 2 nights in Athens with an included visit to the incredible Acropolis.
- Good accommodation, mainly 3 – 4 star.
- Most meals.
- All entrance fees.
- All transfers and transport.
- Services of local tour guides and if there are 15 or more tour participants there will be an Australian tour escort.



If you don't have a tour partner but wish to travel at twin share rates we will try to match you up with another traveller, but this is not guaranteed. For a single room there is an extra charge of \$1420.

This is a special group tour just for Macleay Valley Travel clients with numbers limited to approximately 22 passengers.

**Tour departs Australia  
25<sup>th</sup> April and returns 15<sup>th</sup> May 2019**

## **Itinerary for Balkans & Dalmatian Coast Tour**

Included meals are indicated as B = Breakfast, L = Lunch, D = Dinner

### **25.04.19 Australia – Doha, Qatar**

Depart Sydney at 9.00pm on flight QR 909, arriving in Doha at 5.00am the next morning (26.04.19).

Depart Melbourne at 9.35pm on flight QR 905, arriving in Doha at 4.55am the next morning (26.04.19).

Depart Perth at 11.05pm on flight QR 901, arriving in Doha at 5.40am the next morning (26.04.19).

### **26.04.19 Doha - Zagreb, Croatia**

All passengers depart Doha at 8.05am on flight QR 217, arriving in Zagreb, Croatia at 1.10pm. We will be met at the airport and transferred to our hotel in Zagreb.

### **27.04.19 Zagreb**

**(B/D)**

Today we will explore the city of Zagreb, which is the capital of Croatia. It has 770,000 inhabitants and it is the political and economic centre. We will experience the past and present of Zagreb by walking through the streets of the lower and upper town. We visit the Zagreb Cathedral, followed by the lovely atmosphere of Dolac Market. Our walk will also take us to St. Mark's Church and Lotrscak Tower from where noontime is announced by cannon firing. We conclude the day with a tour of Maksimir, the oldest public cultivated park in Europe. Dinner tonight is included.

### **28.04.19 Zagreb - Zadar**

**(B/D)**

After breakfast, if the weather permits, we will visit the UNESCO World Heritage listed Plitvice National Park. Please note that this visit involves a fair amount of walking at a leisurely pace on some uneven surfaces. A good pair of walking shoes are recommended. Then we will continue the drive to Zadar for an overnight stay. This evening enjoy an included dinner.

### **29.04.19 Zadar - Sibenik - Trogir - Split**

**(B/D)**

Today we will explore Zadar, the ancient capital of Dalmatia. The city is located along the Dalmatian coast. It offers a variety of architectures and styles, where Corinthian columns stand alongside Romanesque churches. Zadar was part of Italy until 1947 and one still finds Italian influence.

We will also see the Roman Forum from the 2nd century BC, the 9th century pre Romanesque Church of St Donatus and St Elias Church. We then drive to Sibenik, which is a city located in an area of several hundred inlets, spread out to the open blue sea, forming many channels and bays of rare beauty. Our next stop of the day will be at Trogir. This evening we overnight in Split and enjoy an included dinner.

### **30.04.19 Split - Dubrovnik**

**(B/D)**

Today we explore the city of Split. Split is a vibrant city of shouting stall owners, in-transit travellers and white-suited sailors who give it a noisy, night-on-the-town feel. At the heart of all this we will find Diocletian's Palace, a crumbling old town and

some of the most outstanding classical architecture in the world, which we will enjoy visiting today. This afternoon we drive to Dubrovnik where we have a two night stay. Dinner tonight is included.

**01.05.19 Dubrovnik**

**(B/D)**

In the morning we stroll through the old walled heart of the city. All motor vehicles are banned from the centre and our transport drops us off outside the Pile Gate. We will visit the Franciscan Monastery, housing one of the world's oldest pharmacies, the old harbour, St Laurence Fortress, the Sponza and Rector's Palaces and other points of interest in this, the best preserved European walled city. This evening enjoy an included dinner.

**02.05.19 Dubrovnik - Budva, Montenegro**

**(B/D)**

Today we have a short drive to arrive at the Montenegro border. We will explore the Adriatic coastal towns of beautiful Montenegro. We will first visit the UNESCO Heritage Listed town of Kotor. After sightseeing in the old town we will continue to Sveti Stefan for a short visit, then we will have dinner and stay in Budva.

**03.05.19 Budva - Sarajevo, Bosnia and Herzegovina**

**(B/D)**

Today we drive inland up the mountains, where we cross the border into Bosnia and Herzegovina. We take a breathtaking drive along the River Neretva and through the Bosnian Mountains. In the afternoon we will tour Mostar, a picturesque town, more than 5 centuries old and made famous by the old Turkish bridge that once was the only means uniting the city over the emerald waters of the Neretva River. The bridge always played a central role in the lives of its inhabitants. The original bridge was wooden, built at the beginning of the 15th century, and it was a very important link of the two parts of Bosnia and Herzegovina, not only strategically but also in respect of trade linking the sea to the interior. This soon brought the urgent need to replace the old unsafe wooden chain bridge with a new bridge that could meet the growing requirements. The construction of the bridge began in 1557 and continued for nine years, making it the masterpiece of Hajrudin, and under the close observation of the Caliph, Suleyman The Magnificent. We have a two night stay in Sarajevo. This evening we have an included dinner.

**04.05.19 Sarajevo**

**(B/D)**

We start with a walking tour of Sarajevo. This magical town with all its charms takes us instantly back to the Ottoman days as we visit beautiful Ottoman mosques, old quarters and the authentic Turkish 'carsija', with its oriental sweets shops, cafes and traditional Bosnian food. Sarajevo is also a town in which, for more than 400 years, mosques, orthodox churches, Roman-Catholic Churches and synagogues have been standing together. Dinner tonight is included.

**05.05.19 Sarajevo - Belgrade, Serbia**

**(B/D)**

Today we will drive to Belgrade, capital of old Yugoslavia and capital of today's Serbia. We have a two night stay in Belgrade. Dinner tonight is included.

**06.05.19 Belgrade**

**(B/D)**

This morning we have a sightseeing tour of the city, starting with St. Sava Cathedral.

Then we will see architectural wonders such as the National Theatre, National Museum, Serbian Academy of Science & Arts in the famous Knez Mihajlova Street. Afterwards we will spend some time at Kalemegdan, where we will see the Danube and Sava Rivers. The afternoon is at leisure in Belgrade. Dinner tonight is included.

**07.05.19 Belgrade – Skopje, Macedonia**

**(B/D)**

After breakfast, we will drive to Macedonia, where we have dinner and an overnight stay in Skopje. Skopje is the capital of the Republic of Macedonia. It is the countries political, cultural, economic and academic centre. We will visit the fortress, Daut Pasha Hamam, Stone Bridge, the Warrior on the Horse, Macedonia Square, Porta Macedonia triumphal arch on Pella Square, Mustafa Pasha Mosque, Mother Teresa House and the old railway station in Skopje. Dinner tonight is included.

**08.05.19 Skopje - Ohrid**

**(B/D)**

Today we leave Skopje for Ohrid. On the way we will visit the city of Tetovo, which is in the north-west of Macedonia. This small city was built on the foothills of the Sar Mountains and divided by the Pena River. Upon arrival we are transferred to our hotel for a two night stay. Dinner tonight is included.

**09.05.19 Ohrid**

**(B/D)**

Ohrid is notable for having had 365 churches, one for each day of the year. It has been referred to as the Jerusalem of the Balkans. This UNESCO World Heritage city is rich in picturesque houses and monuments, and is one of the oldest human settlements in Europe. The current city was built between the 7<sup>th</sup> - 19<sup>th</sup> centuries. We will visit the oldest Slav monastery of St Pantelejmon. The monastery has more than 800 byzantine-style icons dating from the 11<sup>th</sup> – 14<sup>th</sup> centuries. After those of the Tretyakov Gallery in Moscow, this is considered to be the most important collection of icons in the world. This evening enjoy an included dinner.

**10.05.19 Ohrid – Resen – Bitola – Pella- Thessaloniki, Greece**

**(B/D)**

Today we will visit the towns of Resen and Bitola. Resen is located in south-western Macedonia at an altitude of 880 metres above sea level, near Lake Prespa. In Resen we will visit Ahmed Niyasi Bey Palace. Afterwards we continue to Bitola, which is an administrative, cultural, industrial, commercial and educational centre of Macedonia. We will visit the church of St. Demetrius and the covered bazaar. After border procedures we enter Greece and visit the ancient city of Pella. Pella is the ancient capital of the Kingdom of Macedonia, discovered in the 19<sup>th</sup> century in northern Greece. Afterwards we continue onto Thessaloniki for a two night stay. This evening we have an included dinner.

**11.05.19 Thessaloniki**

**(B/D)**

Today we will explore Thessaloniki, which is the second largest city in Greece. We will visit the White Tower, the Mosques of the Hamza Bey Camii, Ataturk Museum and Aristotelous Square, Rotunda of Galerius, Arch of Galerius, and Hagia Sofia Church. Dinner this evening is included.

**12.05.19 Thessaloniki – Athens**

**(B)**

Today we fly to Athens. Upon arrival in Athens we are transferred to the Pallas

Athena Grecotel Boutique Hotel for a two night stay.

**13.05.19 Athens**

**(B/D)**

This morning we have a half day city tour of Athens. We start with a photo stop at Panathinaiko Stadium where the first Olympic Games took place in 1896. Then we pass the Zappeion and the Temple of Olympian Zeus. Pass by the University, the Academy of Athens and the National Library. Then we will see the National Garden, Hadrian's Arch, St. Pauls Church, Parliament, Tomb of the Unknown Soldier, Constitution Square and more sights. Afterwards we visit the Acropolis Museum and the famous Acropolis Site, with entrance fees included. At the conclusion of the tour we are returned to the hotel.

This evening we have an included farewell dinner at the hotel.

**14.05.19 Athens – Doha – Sydney/Melbourne**

**(B)**

This morning we are transferred to the airport for our flights home.

Depart Athens at 1.20pm on flight QR 204, arriving in Doha at 5.45pm.

Sydney passengers depart Doha at 8.20pm on flight QR 908, arriving in Sydney at 5.35pm the next day (15.05.19).

Melbourne passengers depart Doha at 9.05pm on flight QR 904, arriving in Melbourne at 5.50pm the next day (15.05.19).

**15.05.19 Doha – Perth**

Perth passengers depart Doha at 2.05am on QR 900, arriving in Perth at 6.25pm.

**Note:**

Greece has recently introduced a tourism tax, which is not included in the tour price, and is paid locally at the hotels upon check-in/check-out. The cost varies depending on the standard of hotel, but in general ranges from 3 – 4 Euro per room, per night.



### Tour Difficulty Ratings & Advice

To ensure that you select the right tour for you, Macleay Valley Travel has provided a clear set of tour difficulty and fitness recommendations for our tours. The ratings, from 1, being the easiest, to 5 the most strenuous, will give you a good idea of what is reasonably required for you to be able to participate on each tour. Most tours require a moderate to good level of fitness, however there are others that are quite challenging. For your enjoyment of the tour, and also the enjoyment of your fellow travellers, please consider whether or not the suggested difficulty level for the tour you are interested in is compatible with your health and fitness.

1	2	3	4	5
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#### **Tour Difficulty Level 3**

This tour rating typically involves a good level of physical activity, such as ascending stairs, getting into a bathtub shower, being responsible for your own luggage at airports and hotels, boarding trains quickly with your luggage, walking distances of up to 500 metres at a time over possible uneven ground and/or cobblestone streets. Walking tours of considerable distances should be expected on tours with this rating as well as early departures.

## Conditions for Macleay Valley Travel's Balkans & Dalmatian Coast Tour

**Deposits and Payments** - A non-refundable deposit of \$400 per person is payable within 7 days of booking. This deposit is not refundable should you later cancel. The balance is payable in full 10 weeks prior to departure. Macleay Valley Travel often has to adhere to strict payment deadlines and your booking on the tour may be cancelled if final payment is not received by the due date, with no refund applicable.

**Refunds and Cancellations** - Cancellations after final payment will result in a refund limited to whatever we can recoup from the airline.

**Airline Tickets** - Please note that any changes made to airline tickets once they have been issued will likely incur high cancellation and/or reissue fees. These fees are typically set by the airline and are outside of our control.

**Insurance** - Adequate travel insurance is essential. We can arrange this for you if desired. Macleay Valley Travel offers Suresave Travel Insurance. Please note that we can only process your travel insurance when we have received full payment for the insurance and the signed Suresave Travel Insurance application form, located on the last page of the Suresave Travel Insurance information booklet. Until this time the travel insurance cannot be processed and will not be valid. Macleay Valley Travel will bear no responsibility for any consequences that may occur as a result of an incomplete insurance application.

**Passports** - All travellers require a current passport with at least 6 months left on it at the end of the tour. Non-Australian passport holders require a re-entry visa for Australia. No visas are required for this tour if you are travelling on an Australian passport.

**Basic Tour Price and Taxes** - Air taxes and fuel levies are included in the basic tour price if the tour is paid in full on or before the due date on the final invoice. Macleay Valley Travel reserves the right to charge for any increase in Air taxes and Fuel Levies if the tour is not paid in full by the due date.

**Not Included in the Cost** - All items of a personal nature such as telephone calls, drinks, excess baggage, tourism taxes, tips, meals (except those specified in the itinerary), travel insurance etc.

Similarly, credit card payments (Visa/MasterCard) can only be accepted if 1% is added to the price to help defray the heavy merchant fees charged to us by the credit card companies. There is a 2% surcharge for American Express.

**Breakaway Fee** - All fully inclusive prices are based on group travel and any deviation from the set itinerary will incur a breakaway fee. The breakaway fee for most deviations including a post-tour extension on this tour is \$130 per person. Please inquire with our office for prices on any pre-tour extensions.

**Health and Fitness** - Macleay Valley Travel recommends that the passenger is reasonably healthy and/or fit to participate in this tour. Persons with a disability requiring special assistance must be accompanied by a companion. Macleay Valley Travel and their representatives cannot provide this service. The Health & Fitness Questionnaire located on the last page of this itinerary needs to be completed in full by each passenger and accompany your booking form. Macleay Valley Travel reserves the right to accept/decline or terminate a passenger's participation in the tour under certain circumstances. Macleay Valley Travel is not permitted to provide medical advice as to vaccinations/injections which you may require for this tour and advise you to consult your local medical practitioner for medical advice. There are no compulsory injections required for this tour.

**Booking through other Agents** - As we keep the cost of our tours as low as possible, there is insufficient margin for us to be able to pay commission to other travel agents, so some bookings can only be accepted if the client pays the other agent's commission.

**Accreditation** - Macleay Valley Travel is a fully accredited travel agency under the AFTA (Australian Federation of Travel Agents) ATAS - AFTA Travel Accreditation Scheme. As such, you are assured of a consumer focused and quality assured business, ensuring professional conduct and ethical business practices. We are happy for any prospective traveller with us to check us out with your local Consumer Affairs (Fair Trading) department.

**Twin Share Bookings** - If you do not have a travel partner, but wish to travel at twin share rates, we will try and assign you with another traveller but this is not guaranteed. We assign passengers by their gender, on a first come, first served basis and do not assign twin share passengers according to their age, profession, interests etc. There are risks with sharing a room with a person you do not know, and Macleay Valley Travel accepts no responsibility if you are incompatible with your assigned room mate. Additionally, if you are assigned a travelling companion to share with and they cancel off the tour prior to making the final payment, then you will either be required to pay the single room supplement or we will try our best to assign you with another twin share passenger, if one is available.

**Limitation of Liability** - As Macleay Valley Travel acts only as agent for the Airlines, Hotels, Coach Companies etc., providing accommodation, transportation and other services, Macleay Valley Travel shall not be liable or responsible for death or injury to any person or loss or damage to any property including baggage arising out of or connection with any transportation, accommodation or other services, or resulting directly or indirectly from acts of God, fire, breakdown in machinery or equipment, acts of Government or other authorities, de jure or defacto wars, whether declared or not, hostilities, civil disturbances, strikes, riots, thefts, epidemics, quarantines, medical or customs regulations, delays or cancellations caused by changes in schedules or itinerary, or over bookings or defaults or for any causes beyond Macleay Valley Travel's control or any loss or damage resulting from improper or insufficient passports, visas or other documents and neither Macleay Valley Travel, and its servants or employees shall be or become liable or responsible for any additional expenses or liability sustained or incurred by the tour member as a result of the foregoing causes. Additionally you must meet the entry requirements for each country you visit. Macleay Valley Travel will not be liable if you are denied entry to a country for any reason, including a past criminal history. Macleay Valley Travel reserves the right to decline bookings made for any group tour. Any tour booking confirmation is conditional, contingent on our view of the ability of a person to be able to participate in a tour without the likelihood of conflict between members of a tour whether perceived or actual. Macleay Valley Travel reserves the right to modify the itinerary or the accommodation if circumstances make this necessary, provided that the amended itinerary is of equal value or greater value than that of the original program.

## MACLEAY VALLEY TRAVEL - BOOKING FORM

PLEASE PRINT DETAILS CLEARLY IN BLOCK LETTERS AND ALSO

**A PHOTOCOPY OF YOUR PASSPORT MUST BE SENT WITH BOOKING FORM**

Name of Tour : \_\_\_\_\_ Departure Date: \_\_\_\_\_

**Passenger 1** (as written in passport) \_\_\_\_\_

Title: **Mr. Mrs. Ms. Miss. Dr.** \_\_\_\_\_ Age: \_\_\_\_\_ Date of Birth: \_\_\_\_\_

**Passenger 2** (as written in passport) \_\_\_\_\_

Title: **Mr. Mrs. Ms. Miss. Dr.** \_\_\_\_\_ Age: \_\_\_\_\_ Date of Birth: \_\_\_\_\_

**Postal Address:** \_\_\_\_\_

\_\_\_\_\_ **PostCode** \_\_\_\_\_ **Email** \_\_\_\_\_

**Telephone / Fax Number:** \_\_\_\_\_ **Mobile** \_\_\_\_\_

Passport Number: \_\_\_\_\_ Expiry Date: \_\_\_\_\_

Passport Number: \_\_\_\_\_ Expiry Date: \_\_\_\_\_

Passport Nationality: \_\_\_\_\_ Preferred Name: \_\_\_\_\_

Passport Nationality \_\_\_\_\_ Preferred Name: \_\_\_\_\_

(Passport must have 6 months validity from the time of tour completion)

**Single room / Twin Beds or Twin Share / Double bed:** (Room type is subject to availability)

Circle which airport you wish to depart from: SYDNEY / MELBOURNE / PERTH

Special Dietary Requests – Passenger 1: \_\_\_\_\_ Passenger 2: \_\_\_\_\_

Optional Extensions: \_\_\_\_\_

Would you like receive details of our travel insurance?: YES / NO (Please Circle)

Any existing medical conditions – Passenger 1: \_\_\_\_\_ Passenger 2: \_\_\_\_\_

In case of emergency, please notify :

Name: \_\_\_\_\_

Address: \_\_\_\_\_

Phone Number: \_\_\_\_\_

Please return this sheet with your non-refundable deposit of \$400 per person and the health & fitness form.

**DECLARATION. I have read and understand fully the booking conditions and I accept them.**

Signature: \_\_\_\_\_ Date: \_\_\_\_\_

**A copy of passport is required to verify spelling of name; If this is not provided and the information we have for the airline is incorrect and ticket is issued, then the airline will charge a reissue fee.**



## HEALTH & FITNESS QUESTIONNAIRE

Macleay Valley Travel strives to make our tours enjoyable experiences for all passengers, however some countries and tour services lack the standards that you can typically expect in Australia.

To help ensure your personal safety and enjoyment on tour, please answer the following questions. The information you provide will be treated confidentially and will be used to check that the transportation, accommodation and facilities on tour are suitable for you:

1. Do you have any allergies? Yes / No

If yes, please provide details and severity: \_\_\_\_\_

2. Can you walk 500 metres to 1km in distance comfortably and unaided?

Yes / No

3. Can you negotiate uneven, undulating and sometimes challenging terrain?

Yes / No

If no, please provide details about these limitations: \_\_\_\_\_

4. Do you use a mobility aid? Yes / No

If yes, please provide details: \_\_\_\_\_

5. Are you travelling with a companion or carer who is able to provide all the assistance you need to enter buildings, disembark and embark ships, aircraft, coaches, small boats and assist you on excursions? Yes / No

If yes, please provide the name of your carer/companion and your relationship to them: \_\_\_\_\_

6. Are you taking any medical equipment to assist you? Yes / No

If yes, please provide details: \_\_\_\_\_

7. Do you suffer from any condition which may cause you to experience memory loss or become disoriented? Yes / No

If yes, please provide details: \_\_\_\_\_

8. Are you asthmatic or do you have other breathing difficulties? Yes / No

If yes, please provide details (travelling to high altitudes is not recommended): \_\_\_\_\_

9. Do you require supplementary oxygen? Yes / No

10. Are you currently taking medication? Yes / No

If yes, are you able to administer your own medication? Yes / No

11. If you have any other medical information that is not covered in the previous questions, please provide a description here: \_\_\_\_\_

The information you supply us will be passed onto relevant travel suppliers who will do their best accommodate you. However, it is very important to remember that meeting your needs cannot be guaranteed, especially when travelling to third world countries.

### DISCLAIMER

I confirm that the information provided on this questionnaire is both true and correct and I understand that there is no guarantee that all these needs will or can be met. I agree that Macleay Valley Travel may offer a recommendation with regard to fitness to travel, based on the information I have provided. I also understand that this information may be passed onto those responsible for supplying the land arrangements for my travel, and that my information will not be communicated to any party which is not directly responsible or otherwise associated with my travel arrangements. I further confirm and agree that should I choose not to disclose information which subsequently requires me to return or be returned home from a tour or cruise, Macleay Valley Travel is not responsible for any costs associated with cancellation penalties, airfares, land transportation or any other related hardship. Please note that a refund for lost touring cannot be claimed. I acknowledge that it is my responsibility to update the information I provided to Macleay Valley Travel immediately should my circumstances change.

Name: \_\_\_\_\_

Signature: \_\_\_\_\_

Date: \_\_\_\_\_

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Yes / No

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If yes, please provide details: \_\_\_\_\_

5. Are you travelling with a companion or carer who is able to provide all the assistance you need to enter buildings, disembark and embark ships, aircraft, coaches, small boats and assist you on excursions? Yes / No

If yes, please provide the name of your carer/companion and your relationship to them: \_\_\_\_\_

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Name: \_\_\_\_\_

Signature: \_\_\_\_\_

Date: \_\_\_\_\_