

# MACLEAY VALLEY TRAVEL PTY. LTD.

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## ALPINE ADVENTURE SWITZERLAND, GERMANY, AUSTRIA & ITALY

17 Day Conducted Tour

for **\$5,995** per person twin share  
This price includes airport taxes & levies

This great price includes all of the following:

- Economy Class air fares with Singapore Airlines from Sydney, Melbourne and Brisbane into Munich, Germany and out of Zurich, Switzerland.
- Good accommodation, mainly three to four star.
- Many meals, as stated in the itinerary.
- All transfers and transport, including the Bernina Express and the Glacier Express train rides.
- A 13 day tour from Munich to Zurich by coach and train. Highlights include Grossglockner Pass, Dolomites, Lake Carezza, Engadine National Park, the Swiss Alps, Lake Como and the legendary Matterhorn.
- Entrance fees to many attractions.
- Prepaid gratuities to the main tour guide and drivers.
- Services of tour guides and if there are 15 or more participants, an Australian tour escort.



If you don't have anyone to share with but wish to travel at twin share rates, we will try and assign you with another person, but this is not guaranteed. For a single room there is an extra cost of \$1,075.



**Tour departs Australia on the 25<sup>th</sup> July and returns 10<sup>th</sup> August 2020**

*We try harder to find you the best travel deal*

## **Itinerary for Alpine Adventure Tour 2020**

Included meals are indicated as B = Breakfast, L = Lunch, D = Dinner

### **25.07.20 Australia – Singapore**

Depart Brisbane at 9.10am on SQ 256, arriving in Singapore at 3.30pm.  
Depart Melbourne at 9.35am on SQ 238, arriving in Singapore at 3.25pm.  
Depart Sydney at 11.00am on SQ 232, arriving in Singapore at 5.30pm.  
Upon arrival in Singapore we will be transferred to the Oasia Hotel Downtown for a two night stay with 6pm late checkout.

### **26.07.20 Singapore**

**(B)** This morning we have a Singapore city tour. First we explore the city by driving around the Civic District, passing by the Padang, Cricket Club, historic Parliament House, Supreme Court and City Hall. Next we stop at the Merlion Park and enjoy the impressive views of Marina Bay. There is an opportunity to have some photos taken with the Merlion, a mythological creature that is part lion and part fish. We visit Thian Hock Keng Temple, which is one of Singapore's oldest Buddhist-Taoist temples, before driving past Chinatown. Next we proceed to the National Orchid Garden, located within Singapore Botanic Gardens, which boasts a sprawling display of 60,000 orchid plants. Our final stop is at Little India to experience the scent of joss sticks, jasmine and spices. Afterwards we are returned to the hotel. The remainder of the afternoon is at leisure to relax or further explore Singapore.

### **27.07.20 Singapore**

**(B)** Today is at leisure in Singapore. We have a 6pm late checkout from the hotel. Later this evening we are transferred to the airport for our flight to Germany.

### **28.07.20 Singapore – Munich, Germany**

Depart Singapore at 00.30am on SQ 328, arriving in Munich at 6.55am.  
We are transferred to our hotel for an overnight stay. The rest of the day is free to explore this delightful Bavarian capital. This evening we will meet our tour director and fellow travellers.  
Please note that your hotel room may not be ready until the usual afternoon check in time. If you would like to be guaranteed early access into your hotel rooms you will need to pay for the previous night's accommodation, which costs \$92 per person twin share or \$137 for a single room (subject to availability).

### **29.07.20 Munich Area – Linderhof Castle – Innsbruck Area, Austria**

**(B/D)** Today we see Munich's most famous square, Marienplatz, which has been the city's main square since 1158. Then head south to visit Linderhof Castle, the smallest of the three Bavarian fairytale palaces commissioned by King Ludwig II and inspired by Louis XIV's Palace of Versailles. The rococo-style Linderhof is surrounded by splendid Italian Renaissance gardens. We continue into Austria through the scenic Inn Valley to Innsbruck to admire its fascinating town centre and historic Golden Roof. Tonight enjoy an included dinner.

**30.07.20 Innsbruck Area – Kitzbuhel – Grossglockner – Cortina D’Ampezzo, Italy**  
**(B)** We travel through glorious alpine landscapes as we head to medieval Kitzbuhel with its classic Tyrolean chalets and striking cobblestone centre dating back to the 9<sup>th</sup> century. On to Grossglockner Pass, which is the highest in Austria and features thrilling views of Grossglockner Mountain (12,460 feet), lush dairy pastures and picturesque villages. We cross the border into Italy through the splendid Dolomites to the celebrated winter resort of Cortina d’Ampezzo for an overnight stay.

**31.07.20 Cortina D’Ampezzo – Lake Carezza - Bolzano**  
**(B)** This morning we travel through the spectacular Dolomites, then over Falzarego and Pordoi Passes. We stop at enchanting Lake Carezza to admire its brilliant rainbow colours and to search for the beautiful mermaid who, according to legend, hid here from the romantic pursuits of a powerful wizard. Next we travel to Bolzano, home to the famous ‘Ice Man’ from the Bronze Age.

**01.08.20 Bolzano – Glorenza – St. Moritz, Switzerland**  
**(B/D)** Enjoy the visit to Glorenza, the smallest fortified city in Tyrol and ideally situated where Switzerland, Austria and Italy meet. Via Tubre Pass, we descend into Engadine National Park, considered one of the most beautiful mountain areas in the world with deep blue lakes, airy larch forests that turn golden in autumn, 12,000 foot high peaks and quaint villages with characteristic Grisons-style homes. We continue to glamorous St. Moritz, the oldest and most famous winter resort town in the world. Dinner this evening is included.

**02.08.20 St. Moritz**  
**(B)** A whole day to do as you please in this stylish Swiss spa resort, known for its stunning mountain scenery, hiking opportunities and superb shopping.

**03.08.20 St. Moritz – Bernina Express to Tirano, Italy – Lake Como**  
**(B/D)** Today we experience a memorable trip aboard the Bernina Express. Crossing the Alps to Tirano in Italy, this spectacular rail journey takes us to altitudes greater than 7,000 feet. Later we rejoin our motorcoach and head to the shores of Lake Como, Italy’s third largest lake and one of the deepest in Europe. Dinner this evening is included.

**04.08.20 Lake Como – Turin**  
**(B)** Travel through the Po Valley to Turin, birthplace of Fiat automobiles and home to the intriguing Holy Shroud of Turin. Upon arrival we visit all the major sites with a local guide. This evening you may wish to consider an optional dinner.

**05.08.20 Turin – Aosta – Martigny, Switzerland – Sion – Tasch**  
**(B/D)** A pleasant drive through the Aosta Valley, known as the smallest region in Italy and a favourite winter sports area. We enter Switzerland via ancient Martigny and Sion, one of the country’s largest wine-making regions, then head to charming Tasch in the Zermatt area for a two night stay. Dinner this evening is included.

**06.08.20 Tasch – Zermatt - Tasch**

**(B)** Today we take a short Alpine train ride to Zermatt and spend the day at leisure in this well known mountain resort, situated in the shadow of the legendary Matterhorn. Stroll along narrow, traffic-free streets lined with a variety of shops, cafes and bars. You may wish to enjoy an optional ride on Europe's highest rack railway to 10,272 foot Gornergrat for breathtaking views of the Alps.

**07.08.20 Tasch – Glacier Express Train to Andermatt – Lucerne Area**

**(B)** Today another highlight of our tour, the world renowned Glacier Express. This is Switzerland's most famous mountain railway, which passes over hundreds of bridges and through dozens of tunnels to give unique panoramic views of the Swiss Alps and surrounding valleys, forests, alpine meadows, rushing streams and picture-perfect villages. We ride the Glacier Express to Andermatt at the St. Gotthard massif, 4,711 feet above sea level. We rejoin our motorcoach and descend into the dramatically different landscape of the lovely Lucerne area.

**08.07.20 Lucerne Area – Interlaken – Berne – Zurich**

**(B)** Cross Brunig Pass this morning, we continue to Interlaken. Along the way, take photos of the Jungfrau massif with its three legendary peaks, Jungfrau, Monch and Eiger. Travel through some of the country's best farmland to the Swiss capital, Berne, where sightseeing includes Bear Park and Federal Palace. Then continue to Zurich.

**09.08.20 Zurich – Singapore**

**(B)** After breakfast we will be transferred to the airport for our flights home. Depart Zurich at 11.45am on SQ 345, arriving in Singapore at 5.55am the next day 10.08.20.

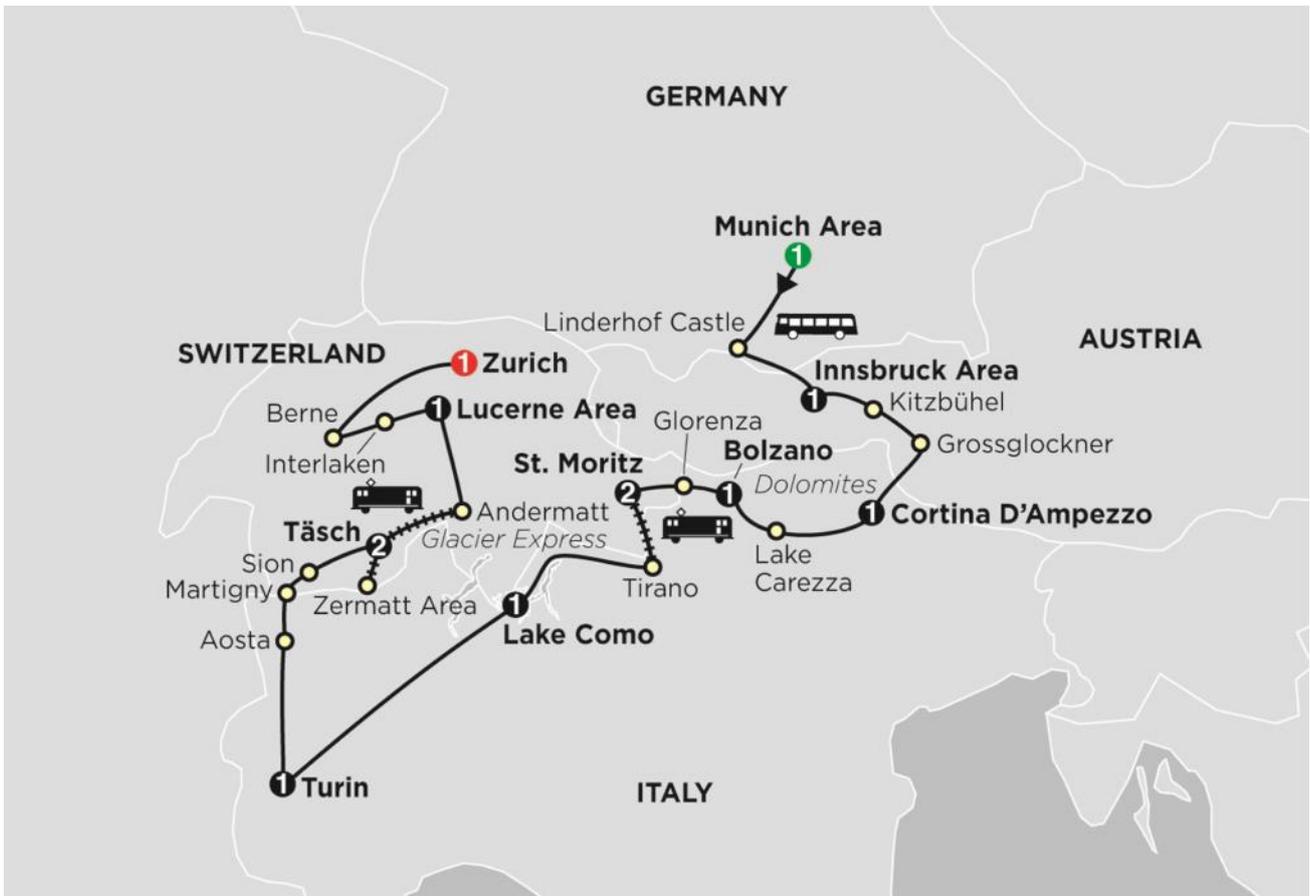
**10.08.20 Singapore – Australia**

Sydney passengers depart Singapore at 7.10am on SQ 241, arriving in Sydney at 4.50pm.

Brisbane passengers depart Singapore at 7.20am on SQ 265, arriving in Brisbane at 4.45pm.

Melbourne passengers depart Singapore at 7.45am on SQ 207, arriving in Melbourne at 5.10pm.

**Note:** The ground operator for the European component of this tour is Cosmos



### Tour Difficulty Ratings & Advice

To ensure that you select the right tour for you, Macleay Valley Travel has provided tour difficulty and fitness recommendations for our tours. The ratings, from 1, being the easiest, to 5 the most strenuous, will give you a good idea of what is reasonably required for you to be able to participate on each tour. Most tours require a moderate to good level of fitness, however there are others that are quite challenging. For your enjoyment of the tour, and also the enjoyment of your fellow travellers, please consider whether or not the suggested difficulty level for the tour you are interested in is compatible with your health and fitness.

1	2	3	4	5
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### **Tour Difficulty Level 3**

This tour rating typically involves a good level of physical activity, such as ascending stairs, getting into a bathtub shower, being responsible for your own luggage at airports and hotels, boarding trains quickly with your luggage, walking distances of up to 500 metres at a time over possible uneven ground and/or cobblestone streets. Walking tours of considerable distances should be expected on tours with this rating as well as early departures as well as considerable time spent on the coach.

## Conditions for Macleay Valley Travel's Alpine Adventure Tour

**Deposits and Payments** - A non-refundable deposit of \$400 per person is payable within 7 days of booking. This deposit is not refundable should you later cancel. The balance is payable in full 10 weeks prior to departure. Macleay Valley Travel often has to adhere to strict payment deadlines and your booking on the tour may be cancelled if final payment is not received by the due date, with no refund applicable.

**Refunds and Cancellations** - Cancellations after final payment will result in a refund limited to whatever we can recoup from the airline.

**Airline Tickets** - Please note that any changes made to airline tickets once they have been issued will likely incur high cancellation and/or reissue fees. These fees are typically set by the airline and are outside of our control.

**Insurance** - Adequate travel insurance is essential. We can arrange this for you if desired. Macleay Valley Travel offers Suresave Travel Insurance. Please note that we can only process your travel insurance when we have received full payment for the insurance and the signed Suresave Travel Insurance application form. Until this time the travel insurance may not be processed and will not be valid. Macleay Valley Travel will bear no responsibility for any consequences that may occur as a result of an incomplete insurance application.

**Passports** - All travellers require a current passport with at least 6 months left on it at the end of the tour. Non-Australian passport holders require a re-entry visa for Australia. No visas are required for this tour if you are travelling on an Australian passport, provided you do not exceed a combined 90 days stay in any of the European Schengen countries, within any 180 day period. If you leave a Schengen area country and return within the same 180 day period, the previous stay will count towards the 90 day maximum. If you stay more than 90 days in a 180 day period in the Schengen area without a valid visa, you may be fined or banned from entering the Schengen area.

**Basic Tour Price and Taxes** - Air taxes and fuel levies are included in the basic tour price if the tour is paid in full on or before the due date on the final invoice. Macleay Valley Travel reserves the right to charge for any increase in air taxes and fuel levies if the tour is not paid in full by the due date.

**Breakaway Fee** - All fully inclusive prices are based on group travel and any deviation from the set itinerary will incur a breakaway fee. The breakaway fee for most deviations including a post-tour extension on this tour is \$55 per person. Please inquire with our office for prices on any pre-tour extensions.

**Not Included in the Cost** - Travel insurance, visas and all items of a personal nature such as telephone calls, drinks, excess baggage, tips, meals (except those specified in the itinerary), etc. are not included in the cost. Similarly, credit card payments (Visa/MasterCard) can only be accepted if 1% is added to the price to help defray the heavy merchant fees charged to us by the credit card companies. There is a 2.75% surcharge for American Express.

**Accreditation** - Macleay Valley Travel is a fully accredited travel agency under the AFTA (Australian Federation of Travel Agents) ATAS - AFTA Travel Accreditation Scheme. As such, you are assured of a consumer focused and quality assured business, ensuring professional conduct and ethical business practices. We are happy for any prospective traveller with us to check us out with your local Consumer Affairs (Fair Trading) department.

**Twin Share Bookings** - If you do not have a travel partner, but wish to travel at twin share rates, we will try and assign you with another traveller but this is not guaranteed. We assign passengers by their gender, on a first come, first served basis and do not assign twin share passengers according to their age, profession, interests etc. There are risks with sharing a room with a person you do not know, and Macleay Valley Travel accepts no responsibility if you are incompatible with your assigned room mate. Additionally, if you are assigned a travelling companion to share with and they cancel off the tour prior to making the final payment, then you will either be required to pay the single room supplement or we will try our best to assign you with another twin share passenger, if one is available.

**Health and Fitness** - Macleay Valley Travel recommends that the passenger is reasonably healthy and/or fit to participate in this tour. Persons with a disability requiring special assistance must be accompanied by a companion. Macleay Valley Travel and their representatives cannot provide this service. The Health & Fitness Questionnaire located on the last page of this itinerary needs to be completed in full by each passenger and accompany your booking form. Macleay Valley Travel reserves the right to accept/decline or terminate a passenger's participation in the tour under certain circumstances. Macleay Valley Travel is not permitted to provide medical advice as to vaccinations/injections which you may require for this tour and advise you to consult your local medical practitioner for specific medical advice. There are no compulsory injections required for this tour.

**Limitation of Liability** - As Macleay Valley Travel acts only as agent for the Airlines, Hotels, Coach Companies etc., providing accommodation, transportation and other services, Macleay Valley Travel shall not be liable or responsible for death or injury to any person or loss or damage to any property including baggage arising out of or connection with any transportation, accommodation or other services, or resulting directly or indirectly from acts of God, fire, breakdown in machinery or equipment, acts of Government or other authorities, de jure or defacto wars, whether declared or not, hostilities, civil disturbances, strikes, riots, thefts, epidemics, quarantines, medical or customs regulations, delays or cancellations caused by changes in schedules or itinerary, or over bookings or defaults or for any causes beyond Macleay Valley Travel's control or any loss or damage resulting from improper or insufficient passports, visas or other documents and neither Macleay Valley Travel, and its servants or employees shall be or become liable or responsible for any additional expenses or liability sustained or incurred by the tour member as a result of the foregoing causes. Additionally you must meet the entry requirements for each country you visit. Macleay Valley Travel will not be liable if you are denied entry to a country for any reason, including a past criminal history. Macleay Valley Travel reserves the right to decline bookings made for any group tour. Any tour booking confirmation is conditional, contingent on our view of the ability of a person to be able to participate in a tour without the likelihood of conflict between members of a tour whether perceived or actual.

Macleay Valley Travel reserves the right to modify the itinerary or the accommodation if circumstances make this necessary, provided that the amended itinerary is of equal value or greater value than that of the original program.

## MACLEAY VALLEY TRAVEL - BOOKING FORM

PLEASE PRINT DETAILS CLEARLY IN BLOCK LETTERS AND ALSO

**A PHOTOCOPY OF YOUR PASSPORT MUST BE SENT WITH BOOKING FORM**

Name of Tour : \_\_\_\_\_ Departure Date: \_\_\_\_\_

**Passenger 1** (as written in passport) \_\_\_\_\_

Title: **Mr. Mrs. Ms. Miss. Dr.** \_\_\_\_\_ Age: \_\_\_\_\_ Date of Birth: \_\_\_\_\_

**Passenger 2** (as written in passport) \_\_\_\_\_

Title: **Mr. Mrs. Ms. Miss. Dr.** \_\_\_\_\_ Age: \_\_\_\_\_ Date of Birth: \_\_\_\_\_

**Postal Address:** \_\_\_\_\_

\_\_\_\_\_ **PostCode** \_\_\_\_\_ **Email** \_\_\_\_\_

**Telephone / Fax Number:** \_\_\_\_\_ **Mobile** \_\_\_\_\_

Passport Number: \_\_\_\_\_ Expiry Date: \_\_\_\_\_

Passport Number: \_\_\_\_\_ Expiry Date: \_\_\_\_\_

Passport Nationality: \_\_\_\_\_ Preferred Name: \_\_\_\_\_

Passport Nationality \_\_\_\_\_ Preferred Name: \_\_\_\_\_

(Passport must have 6 months validity from the time of tour completion)

**Single room / Twin beds / Double bed:** (Room type is subject to availability)

Circle which airport you wish to depart from: SYDNEY / MELBOURNE / BRISBANE

Any existing medical conditions? – Passenger 1: \_\_\_\_\_ Passenger 2: \_\_\_\_\_

Special Dietary Requests – Passenger 1: \_\_\_\_\_ Passenger 2: \_\_\_\_\_

Optional Extensions: \_\_\_\_\_

Would you like to receive details of our travel insurance?: YES / NO (Please Circle)

In case of emergency, please notify :

Name: \_\_\_\_\_ Relationship: \_\_\_\_\_

Address: \_\_\_\_\_

Phone Number: \_\_\_\_\_

Please return this sheet with your non-refundable deposit of \$400 per person and the health & fitness form.

**DECLARATION. I have read and understand fully the booking conditions and I accept them.**

Signature: \_\_\_\_\_ Date: \_\_\_\_\_

**A copy of passport is required to verify spelling of name; If this is not provided and the information we have for the airline is incorrect and ticket is issued, then the airline will charge a reissue fee.**

**HEALTH & FITNESS QUESTIONNAIRE**

Macleay Valley Travel strives to make our tours enjoyable experiences for all passengers, however some countries and tour services lack the standards that you can typically expect in Australia.

To help ensure your personal safety and enjoyment on tour, please answer the following questions. The information you provide will be treated confidentially and will be used to check that the transportation, accommodation and facilities on tour are suitable for you:

1. Do you have any allergies? Yes / No  
If yes, please provide details and severity: \_\_\_\_\_
2. Can you walk 500 metres to 1km in distance comfortably and unaided? Yes / No
3. Can you negotiate uneven, undulating and sometimes challenging terrain? Yes / No  
If no, please provide details about these limitations: \_\_\_\_\_
4. Do you use a mobility aid? Yes / No  
If yes, please provide details: \_\_\_\_\_
5. Are you travelling with a companion or carer who is able to provide all the assistance you need to enter buildings, disembark and embark ships, aircraft, coaches, small boats and assist you on excursions? Yes / No  
If yes, please provide the name of your carer/companion and your relationship to them: \_\_\_\_\_
6. Are you taking any medical equipment to assist you? Yes / No  
If yes, please provide details: \_\_\_\_\_
7. Do you suffer from any condition which may cause you to experience memory loss or become disoriented? Yes / No  
If yes, please provide details: \_\_\_\_\_
8. Are you asthmatic or do you have other breathing difficulties? Yes / No  
If yes, please provide details (travelling to high altitudes is not recommended): \_\_\_\_\_
9. Do you require supplementary oxygen? Yes / No
10. Are you currently taking medication? Yes / No  
If yes, are you able to administer your own medication? Yes / No
11. If you have any other medical information that is not covered in the previous questions, please provide a description here: \_\_\_\_\_

The information you supply us will be passed onto relevant travel suppliers who will do their best accommodate you. However, it is very important to remember that meeting your needs cannot be guaranteed, especially when travelling to third world countries.

**DISCLAIMER**

I confirm that the information provided on this questionnaire is both true and correct and I understand that there is no guarantee that all these needs will or can be met. I agree that Macleay Valley Travel may offer a recommendation with regard to fitness to travel, based on the information I have provided. I also understand that this information may be passed onto those responsible for supplying the land arrangements for my travel, and that my information will not be communicated to any party which is not directly responsible or otherwise associated with my travel arrangements. I further confirm and agree that should I choose not to disclose information which subsequently requires me to return or be returned home from a tour or cruise, Macleay Valley Travel is not responsible for any costs associated with cancellation penalties, airfares, land transportation or any other related hardship. Please note that a refund for lost touring cannot be claimed. I acknowledge that it is my responsibility to update the information I provided to Macleay Valley Travel immediately should my circumstances change.

Name: \_\_\_\_\_  
Signature: \_\_\_\_\_  
Date: \_\_\_\_\_

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Name: \_\_\_\_\_  
Signature: \_\_\_\_\_  
Date: \_\_\_\_\_