

MACLEAY VALLEY TRAVEL PTY. LTD.

33 Smith Street, Kempsey
NSW 2440
Australia

Email: info@macleayvalleytravel.com
Website: www.macleayvalleytravel.com

Telephone (02) 6562-6699
Toll Free 1800 81-0809
Fax (02) 6562-6276



ALPINE ADVENTURE SWITZERLAND, GERMANY, AUSTRIA & ITALY

17 Day Conducted Tour

for **\$5,845** per person twin share
This price includes airport taxes & levies

This is great price includes all of the following:

- Economy Class air fares with Singapore Airlines from Sydney, Melbourne and Brisbane into Munich, Germany and out of Zurich, Switzerland.
- Good accommodation, mainly three to four star.
- Many meals, as stated in the itinerary.
- All transfers and transport and entrance fees to many attractions.
- A 13 day tour from Munich to Zurich by coach and train. Scenic highlights include Inn Valley, Grossglockner, Dolomites, Lake Carezza, Engadine National Park, the Swiss Alps and Lake Como.
- Prepaid gratuities to the main tour guide and drivers.
- Services of tour guides and if there are 15 or more participants, an Australian tour escort.



If you don't have anyone to share with but wish to travel at twin share rates, we will try and assign you with another person, but this is not guaranteed. For a single room there is an extra cost of \$1,130.



Tour departs Australia on the 14th July and returns 30th July 2018

We try harder to find you the best travel deal

Itinerary for Alpine Adventure Tour 2018

Included meals are indicated as B = Breakfast, L = Lunch, D = Dinner

14.07.18 Australia – Singapore

Depart Brisbane at 9.10am on SQ 256, arriving in Singapore at 3.30pm.
Depart Melbourne at 9.35am on SQ 238, arriving in Singapore at 3.25pm.
Depart Sydney at 11.00am on SQ 232, arriving in Singapore at 5.30pm.
Upon arrival in Singapore you will be transferred to the Park Hotel Clarke Quay for a two night stay with 6pm late checkout.

15.07.18 Singapore

(B) This morning we have a Singapore city tour. First we explore the city by driving around the Civic District, passing by the Padang, Cricket Club, historic Parliament House, Supreme Court and City Hall. Next we stop at the Merlion Park and enjoy the impressive views of Marina Bay. There is an opportunity to have some photos taken with the Merlion, a mythological creature that is part lion and part fish. We visit Thian Hock Keng Temple, which is one of Singapore's oldest Buddhist-Taoist temples, before driving past Chinatown. Next we proceed to the National Orchid Garden, located within Singapore Botanic Gardens, which boasts a sprawling display of 60,000 orchid plants. Our final stop is at Little India to experience the scent of joss sticks, jasmine and spices. Afterwards we are returned to the hotel. The remainder of the afternoon is at leisure.

16.07.18 Singapore

(B) Today is at leisure in Singapore. We have a 6pm late checkout from the hotel. Later this evening we are transferred to the airport for our flight to Germany.

17.07.18 Singapore – Munich, Germany

Depart Singapore at 00.30am on SQ 328, arriving in Munich at 6.55am.
We are transferred to our hotel for an overnight stay. The rest of the day is free to explore this delightful Bavarian capital. This evening we will meet our tour director and fellow travellers.
Please note that your hotel room may not be ready until the usual afternoon check in time. If you would like to be guaranteed early access into your hotel rooms you will need to pay for the previous nights accommodation, which costs \$80 per person twin share or \$119 for a single room.

18.07.18 Munich Area – Linderhof Castle – Innsbruck Area, Austria

(B/D) Today we see Munich's most famous square, Marienplatz, which has been the city's main square since 1158. Then head south to visit Linderhof Castle, the smallest of the three Bavarian fairytale palaces commissioned by King Ludwig II and inspired by Louis XIV's Palace of Versailles. The rococo-style Linderhof is surrounded by splendid Italian Renaissance gardens and landscaped sections similar to an English garden. We continue into Austria through the scenic Inn Valley to Innsbruck to admire its fascinating town centre and historic Golden Roof. Tonight enjoy an included dinner.

- 19.07.18 Innsbruck Area – Kitzbuhel – Grossglockner – Cortina D’Ampezzo, Italy**
(B) More glorious alpine landscapes as we head to medieval Kitzbuhel with its classic Tyrolean chalets and striking cobblestone centre dating back to the 9th century. On to Grossglockner Pass, which is the highest in Austria and features thrilling views of Grossglockner Mountain (12,460 feet), lush dairy pastures and picturesque villages. We cross the border into Italy through the splendid Dolomites to the celebrated winter resort of Cortina d’Ampezzo for an overnight stay.
- 20.7.18 Cortina D’Ampezzo – Lake Carezza - Bolzano**
(B) This morning, travel through the spectacular Dolomites, then over Falzarego and Pordoi Passes. We stop at enchanting Lake Carezza to admire its brilliant rainbow colours and to search for the beautiful mermaid who, according to legend, hid here from the romantic pursuits of a powerful wizard. Next we travel to Bolzano, ‘Gateway to the Dolomites’.
- 21.07.18 Bolzano – Glorenza – St. Moritz, Switzerland**
(B/D) Enjoy the visit to Glorenza, the smallest fortified city in Tyrol and ideally situated where Switzerland, Austria and Italy meet. Via Tubre Pass, descend into Engadine National Park, one of the most beautiful mountain areas in the world. Deep blue lakes, airy larch forests that turn golden in autumn, 12,000 foot high peaks and quaint villages with characteristic Grisons-style homes usher us to glamorous St. Moritz, the oldest and most famous winter resort in the world.
- 22.07.18 St. Moritz**
(B) A whole day to do as you please in this stylish Swiss spa resort, known for its stunning mountain scenery, hiking opportunities and superb shopping.
- 23.07.18 St. Moritz – Bernina Express to Tirano, Italy – Lake Como**
(B/D) Today, experience a memorable trip aboard the Bernina Express. Crossing the Alps to Tirano in Italy, this spectacular rail journey takes us to altitudes greater than 6,560 feet. Later we rejoin our motorcoach and head to the shores of Lake Como, Italy’s third largest lake and one of the deepest in Europe. Dinner this evening is included.
- 24.07.18 Lake Como – Turin**
(B) Travel through the Po Valley to Turin, birthplace of Fiat automobiles and home to the intriguing Holy Shroud of Turin. Upon arrival, visit all the major sites with a local guide. This evening, consider an optional dinner.
- 25.07.18 Turin – Aosta – Martigny, Switzerland – Sion – Tasch**
(B/D) A pleasant drive through the Aosta Valley, known as the smallest region in Italy and a favourite winter sports area. Enter Switzerland via ancient Martigny and Sion, one of the country’s largest wine-making regions, then head to charming Tasch in the Zermatt area. Dinner this evening is included.
- 26.07.18 Tasch – Zermatt Area**
(B) We spend the entire day at leisure in Zermatt, one of Switzerland’s best known resorts, situated in the shadow of the legendary Matterhorn. Stroll along the narrow,

traffic-free streets lined with a variety of shops, cafes and bars. Enjoy an optional ride on Europe's highest rack railway to 10,272 foot Gornergrat for breathtaking views of the Alps.

27.07.18 Tasch – Glacier Express Train to Andermatt – Lucerne Area

(B) Today another highlight of our tour, the world renowned Glacier Express. This is Switzerland's most famous mountain railway, which passes over hundreds of bridges and through dozens of tunnels to give unique panoramic views of the Swiss Alps and surrounding valleys, forests, alpine meadows, rushing streams and picture-perfect villages. Board the Glacier Express in Zermatt and leave it in Andermatt at the St. Gotthard massif, 4,711 feet above sea level. We rejoin our motorcoach for the descent into the dramatically different landscape of the lovely Lucerne area.

28.07.18 Lucerne Area – Interlaken – Berne – Zurich

(B) Cross Brunig Pass this morning and continue to Interlaken. Along the way, take photos of the Jungfrau massif with its three legendary peaks, Jungfrau, Monch and Eiger. Travel through some of the country's best farmland to the Swiss capital, Berne, where sightseeing includes Bear Park and Federal Palace. Then continue to Zurich.

29.07.18 Zurich – Singapore

(B) After breakfast we will be transferred to the airport for our flights home. Depart Zurich at 11.45am on SQ345, arriving in Singapore at 5.55am the next day 30.07.18.

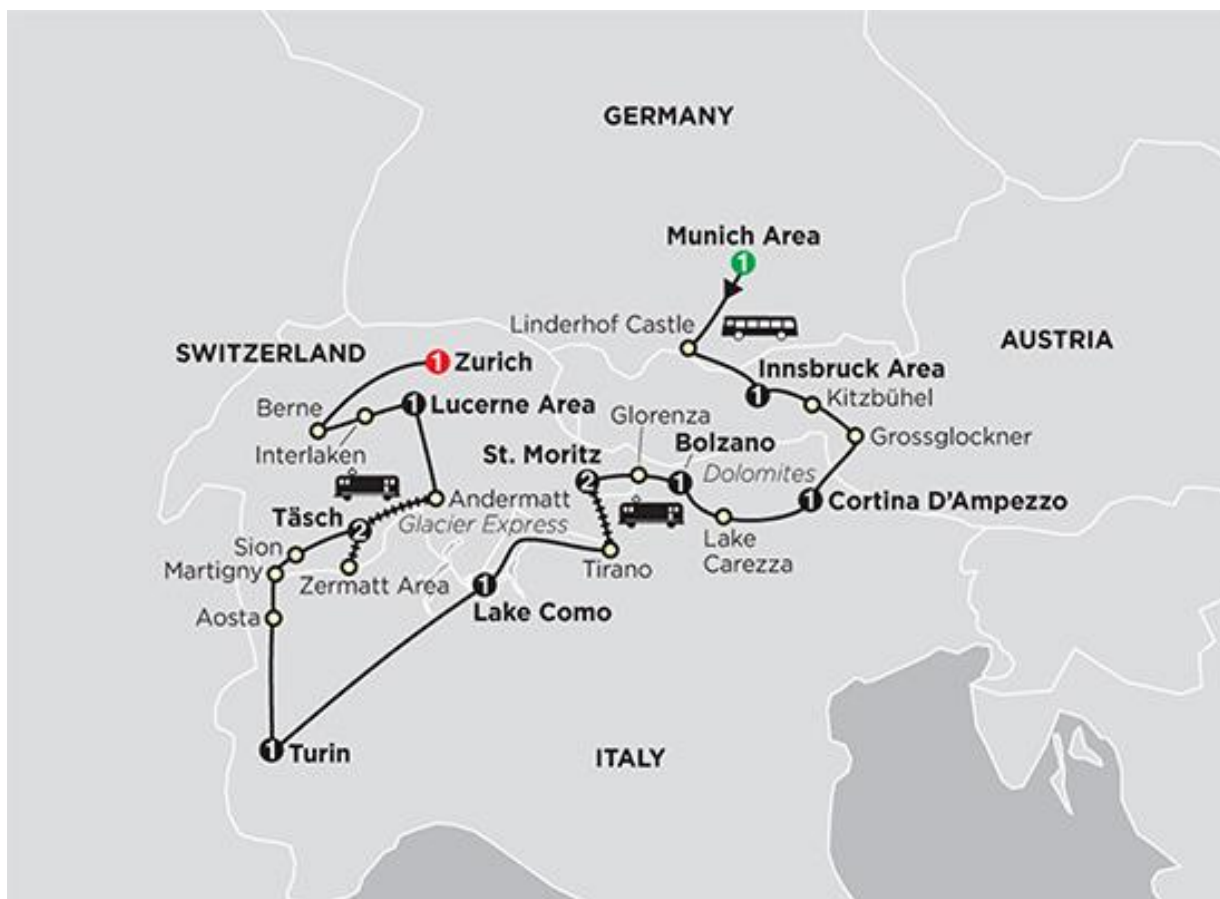
30.07.18 Singapore – Australia

Brisbane passengers depart Singapore at 6.55am on SQ 265, arriving in Brisbane at 4.45pm.

Sydney passengers depart Singapore at 7.10am on SQ 241, arriving in Sydney at 4.50pm.

Melbourne passengers depart Singapore at 7.45am on SQ 207, arriving in Melbourne at 5.10pm.

Note: The ground operator for the European component of this tour is Cosmos



Tour Difficulty Ratings & Advice

To ensure that you select the right tour for you, Macleay Valley Travel has provided tour difficulty and fitness recommendations for our tours. The ratings, from 1, being the easiest, to 5 the most strenuous, will give you a good idea of what is reasonably required for you to be able to participate on each tour. Most tours require a moderate to good level of fitness, however there are others that are quite challenging. For your enjoyment of the tour, and also the enjoyment of your fellow travellers, please consider whether or not the suggested difficulty level for the tour you are interested in is compatible with your health and fitness.

1	2	3	4	5
---	---	---	---	---

Tour Difficulty Level 3

This tour rating typically involves a good level of physical activity, such as ascending stairs, getting into a bathtub shower, being responsible for your own luggage at airports and hotels, boarding trains quickly with your luggage, walking distances of up to 500 metres at a time over possible uneven ground and/or cobblestone streets. Walking tours of considerable distances should be expected on tours with this rating as well as early departures.

Conditions for Macleay Valley Travel's Alpine Adventure Tour

Deposits and Payments - A non-refundable deposit of \$400 per person is payable within 7 days of booking. This deposit is not refundable should you later cancel. The balance is payable in full 10 weeks prior to departure.

Refunds and Cancellations - Cancellations after final payment will result in a refund limited to whatever we can recoup from the airline.

Airline Tickets - Please note that any changes made to airline tickets once they have been issued will likely incur high cancellation and/or reissue fees. These fees are typically set by the airline and are outside of our control.

Insurance - Adequate travel insurance is essential. We can arrange this for you if desired. Macleay Valley Travel offers Suresave Travel Insurance. Please note that we can only process your travel insurance when we have received full payment for the insurance and the signed Suresave Travel Insurance application form, located on the last page of the Suresave Travel Insurance information booklet. Until this time the travel insurance cannot be processed and will not be valid. Macleay Valley Travel will bear no responsibility for any consequences that may occur as a result of an incomplete insurance application.

Passports - All travellers require a current passport with at least 6 months left on it at the end of the tour. Non-Australian passport holders require a re-entry visa for Australia. No other visas are required for this tour if you are travelling on an Australian passport.

Basic Tour Price and Taxes - Air taxes and fuel levies are included in the basic tour price if the tour is paid in full on or before the due date on the final invoice. Macleay Valley Travel reserves the right to charge for any increase in air taxes and fuel levies if the tour is not paid in full by the due date.

Breakaway Fee - All fully inclusive prices are based on group travel and any deviation from the set itinerary will incur a breakaway fee. The breakaway fee for most deviations including a post-tour extension on this tour is \$55 per person. Please inquire with our office for prices on any pre-tour extensions.

Not Included in the Cost - Travel insurance, visas and all items of a personal nature such as telephone calls, drinks, excess baggage, tips, meals (except those specified in the itinerary), etc. are not included in the cost. Similarly, credit card payments (Visa/MasterCard) can only be accepted if 1% is added to the price to help defray the heavy merchant fees charged to us by the credit card companies. There is a 2% surcharge for American Express and 3% surcharge for Diners Club.

Booking through other Agents - As we keep the cost of our tours as low as possible, there is insufficient margin for us to be able to pay commission to other travel agents, so some bookings can only be accepted if the client pays the other agent's commission.

Accreditation - Macleay Valley Travel is a fully accredited travel agency under the AFTA (Australian Federation of Travel Agents) ATAS - AFTA Travel Accreditation Scheme. As such, you are assured of a consumer focused and quality assured business, ensuring professional conduct and ethical business practices. We are happy for any prospective traveller with us to check us out with your local Consumer Affairs (Fair Trading) department.

Twin Share Bookings - If you do not have a travel partner, but wish to travel at twin share rates, we will try and assign you with another traveller but this is not guaranteed. We assign passengers by their gender, on a first come, first served basis and do not assign twin share passengers according to their age, profession, interests etc. There are risks with sharing a room with a person you do not know, and Macleay Valley Travel accepts no responsibility if you are incompatible with your assigned room mate. Additionally, if you are assigned a travelling companion to share with and they cancel off the tour prior to making the final payment, then you will either be required to pay the single room supplement or we will try our best to assign you with another twin share passenger, if one is available.

Health and Fitness - Macleay Valley Travel recommends that the passenger is reasonably healthy and/or fit to participate in this tour. Persons with a disability requiring special assistance must be accompanied by a companion. Macleay Valley Travel and their representatives cannot provide this service. The Health & Fitness Questionnaire located on the last page of this itinerary needs to be completed in full by each passenger and accompany your booking form. Macleay Valley Travel reserves the right to accept/decline or terminate a passenger's participation in the tour under certain circumstances. Macleay Valley Travel is not permitted to provide medical advice as to vaccinations/injections which you may require for this tour and advise you to consult your local medical practitioner for specific medical advice. There are no compulsory injections required for this tour.

Limitation of Liability - As Macleay Valley Travel acts only as agent for the Airlines, Hotels, Coach Companies etc., providing accommodation, transportation and other services, Macleay Valley Travel shall not be liable or responsible for death or injury to any person or loss or damage to any property including baggage arising out of or connection with any transportation, accommodation or other services, or resulting directly or indirectly from acts of God, fire, breakdown in machinery or equipment, acts of Government or other authorities, de jure or defacto wars, whether declared or not, hostilities, civil disturbances, strikes, riots, thefts, epidemics, quarantines, medical or customs regulations, delays or cancellations caused by changes in schedules or itinerary, or over bookings or defaults or for any causes beyond Macleay Valley Travel's control or any loss or damage resulting from improper or insufficient passports, visas or other documents and neither Macleay Valley Travel, and its servants or employees shall be or become liable or responsible for any additional expenses or liability sustained or incurred by the tour member as a result of the foregoing causes. Additionally you must meet the entry requirements for each country you visit. Macleay Valley Travel will not be liable if you are denied entry to a country for any reason, including a past criminal history. Macleay Valley Travel reserves the right to decline bookings made for any group tour. Any tour booking confirmation is conditional, contingent on our view of the ability of a person to be able to participate in a tour without the likelihood of conflict between members of a tour whether perceived or actual.

Macleay Valley Travel reserves the right to modify the itinerary or the accommodation if circumstances make this necessary, provided that the amended itinerary is of equal value or greater value than that of the original program.

MACLEAY VALLEY TRAVEL - BOOKING FORM

PLEASE PRINT DETAILS CLEARLY IN BLOCK LETTERS AND ALSO

A PHOTOCOPY OF YOUR PASSPORT MUST BE SENT WITH BOOKING FORM

Name of Tour : _____ Departure Date: _____

Passenger 1 (as written in passport) _____

Title: **Mr. Mrs. Ms. Miss. Dr.** _____ Age: _____ Date of Birth: _____

Passenger 2 (as written in passport) _____

Title: **Mr. Mrs. Ms. Miss. Dr.** _____ Age: _____ Date of Birth: _____

Postal Address: _____

_____ **PostCode** _____ **Email** _____

Telephone / Fax Number: _____ **Mobile** _____

Passport Number: _____ Expiry Date: _____

Passport Number: _____ Expiry Date: _____

Passport Nationality: _____

Passport Nationality _____

(Passport must have 6 months validity from the time of tour completion)

Single room / Twin beds / Double bed: (Room type is subject to availability)

Circle which airport you wish to depart from: SYDNEY / MELBOURNE / BRISBANE

Any existing medical conditions? – Passenger 1: _____ Passenger 2: _____

Special Dietary Needs – Passenger 1: _____ Passenger 2: _____

Optional Extensions: _____

Would you like to receive details of our travel insurance?: YES / NO (Please Circle)

In case of emergency, please notify :

Name: _____ Relationship: _____

Address: _____

Phone Number: _____

Please return this sheet with your non-refundable deposit of \$400 per person and the health & fitness form.

DECLARATION. I have read and understand fully the booking conditions and I accept them.

Signature: _____ Date: _____

A copy of passport is required to verify spelling of name; If this is not provided and the information we have for the airline is incorrect and ticket is issued, then the airline will charge a reissue fee.

HEALTH & FITNESS QUESTIONNAIRE

Macleay Valley Travel strives to make our tours enjoyable experiences for all passengers, however some countries and tour services lack the standards that you can typically expect in Australia.

To help ensure your personal safety and enjoyment on tour, please answer the following questions. The information you provide will be treated confidentially and will be used to check that the transportation, accommodation and facilities on tour are suitable for you:

- 1. Do you have any allergies? Yes / No
If yes, please provide details and severity: _____
- 2. Can you walk 500 metres to 1km in distance comfortably and unaided? Yes / No
- 3. Can you negotiate uneven, undulating and sometimes challenging terrain? Yes / No
If no, please provide details about these limitations: _____
- 4. Do you use a mobility aid? Yes / No
If yes, please provide details: _____
- 5. Are you travelling with a companion or carer who is able to provide all the assistance you need to enter buildings, disembark and embark ships, aircraft, coaches, small boats and assist you on excursions? Yes / No
If yes, please provide the name of your carer/companion and your relationship to them: _____
- 6. Are you taking any medical equipment to assist you? Yes / No
If yes, please provide details: _____
- 7. Do you suffer from any condition which may cause you to experience memory loss or become disoriented? Yes / No
If yes, please provide details: _____
- 8. Are you asthmatic or do you have other breathing difficulties? Yes / No
If yes, please provide details (travelling to high altitudes is not recommended): _____
- 9. Do you require supplementary oxygen? Yes / No
- 10. Are you currently taking medication? Yes / No
If yes, are you able to administer your own medication? Yes / No
- 11. If you have any other medical information that is not covered in the previous questions, please provide a description here: _____

The information you supply us will be passed onto relevant travel suppliers who will do their best accommodate you. However, it is very important to remember that meeting your needs cannot be guaranteed, especially when travelling to third world countries.

DISCLAIMER

I confirm that the information provided on this questionnaire is both true and correct and I understand that there is no guarantee that all these needs will or can be met. I agree that Macleay Valley Travel may offer a recommendation with regard to fitness to travel, based on the information I have provided. I also understand that this information may be passed onto those responsible for supplying the land arrangements for my travel, and that my information will not be communicated to any party which is not directly responsible or otherwise associated with my travel arrangements. I further confirm and agree that should I choose not to disclose information which subsequently requires me to return or be returned home from a tour or cruise, Macleay Valley Travel is not responsible for any costs associated with cancellation penalties, airfares, land transportation or any other related hardship. Please note that a refund for lost touring cannot be claimed. I acknowledge that it is my responsibility to update the information I provided to Macleay Valley Travel immediately should my circumstances change.

Name: _____
Signature: _____
Date: _____

HEALTH & FITNESS QUESTIONNAIRE

Macleay Valley Travel strives to make our tours enjoyable experiences for all passengers, however some countries and tour services lack the standards that you can typically expect in Australia.

To help ensure your personal safety and enjoyment on tour, please answer the following questions. The information you provide will be treated confidentially and will be used to check that the transportation, accommodation and facilities on tour are suitable for you:

- 1. Do you have any allergies? Yes / No
If yes, please provide details and severity: _____
- 2. Can you walk 500 metres to 1km in distance comfortably and unaided? Yes / No
- 3. Can you negotiate uneven, undulating and sometimes challenging terrain? Yes / No
If no, please provide details about these limitations: _____
- 4. Do you use a mobility aid? Yes / No
If yes, please provide details: _____
- 5. Are you travelling with a companion or carer who is able to provide all the assistance you need to enter buildings, disembark and embark ships, aircraft, coaches, small boats and assist you on excursions? Yes / No
If yes, please provide the name of your carer/companion and your relationship to them: _____
- 6. Are you taking any medical equipment to assist you? Yes / No
If yes, please provide details: _____
- 7. Do you suffer from any condition which may cause you to experience memory loss or become disoriented? Yes / No
If yes, please provide details: _____
- 8. Are you asthmatic or do you have other breathing difficulties? Yes / No
If yes, please provide details (travelling to high altitudes is not recommended): _____
- 9. Do you require supplementary oxygen? Yes / No
- 10. Are you currently taking medication? Yes / No
If yes, are you able to administer your own medication? Yes / No
- 11. If you have any other medical information that is not covered in the previous questions, please provide a description here: _____

The information you supply us will be passed onto relevant travel suppliers who will do their best accommodate you. However, it is very important to remember that meeting your needs cannot be guaranteed, especially when travelling to third world countries.

DISCLAIMER

I confirm that the information provided on this questionnaire is both true and correct and I understand that there is no guarantee that all these needs will or can be met. I agree that Macleay Valley Travel may offer a recommendation with regard to fitness to travel, based on the information I have provided. I also understand that this information may be passed onto those responsible for supplying the land arrangements for my travel, and that my information will not be communicated to any party which is not directly responsible or otherwise associated with my travel arrangements. I further confirm and agree that should I choose not to disclose information which subsequently requires me to return or be returned home from a tour or cruise, Macleay Valley Travel is not responsible for any costs associated with cancellation penalties, airfares, land transportation or any other related hardship. Please note that a refund for lost touring cannot be claimed. I acknowledge that it is my responsibility to update the information I provided to Macleay Valley Travel immediately should my circumstances change.

Name: _____
Signature: _____
Date: _____