

# MACLEAY VALLEY TRAVEL PTY. LTD.

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## SINGAPORE TO PENANG

With the Cameron Highlands

10 Day Conducted tour

only **\$2,995** per person twin share

This price includes Airport Taxes & Levies

This great price includes of all the following:

- Economy Class airfares from Sydney, Melbourne & Brisbane into Singapore and out of Penang, Malaysia with Singapore Airlines.
- Very good accommodation, mainly 4 star.
- Breakfast daily, most lunches & a farewell dinner.
- All transport and transfers.
- Prepaid gratuities to the main tour guides and drivers.
- Services of an experienced local tour guides and if there are 15 or more passengers there will be an Australian Tour Escort.



If you don't have a travel partner but want to travel at twin share rates we will try and assign you with another person, but this is not guaranteed. For anyone requiring a single room there would be an extra \$755.

This is a small group tour with numbers limited to approximately 22 passengers.

**Tour departs Australia 13<sup>th</sup> October and returns 22<sup>nd</sup> October 2020**

*We try harder to find you the best travel deal*

## **Itinerary for Singapore to Penang Tour**

Included meals are indicated as B = Breakfast, L = Lunch, D = Dinner

### **13.10.20 Sydney/Melbourne/Brisbane – Singapore**

Depart Brisbane at 9.10am on flight SQ 256, arriving in Singapore at 3.30pm.  
Depart Sydney at 12.00pm on flight SQ 232, arriving in Singapore at 5.30pm.  
Depart Melbourne at 4.40pm on flight SQ 228, arriving in Singapore at 9.30pm.  
Upon arrival we are transferred to our hotel for a two night stay.  
Accommodation: Oasia Downtown Hotel or similar

### **14.10.20 Singapore – City Tour & Botanical Gardens**

**(B)** This morning we have a sightseeing tour of Singapore. First we explore the city by driving around the Civic District, passing by the Padang, Cricket Club, historic Parliament House and the National Gallery of Singapore. Next we stop at the Merlion Park and enjoy the impressive views of Marina Bay. There is an opportunity to have some photos taken with the Merlion, a mythological creature that is part lion and part fish. We visit Thian Hock Keng Temple, which is one of Singapore's oldest Buddhist-Taoist temples, before driving past Chinatown. From here we proceed to the National Orchid Garden located within the Singapore Botanic Gardens the country's first UNESCO World Heritage Site, established in 1859 by the Agri-Horticultural Society. 60 acres of land were transformed from a disused plantation into the popular recreational garden we see today. The sprawling grounds are also a leading centre for botanical and horticultural research. Highlights include the National Orchid Garden which boasts a sprawling display of over 60,000 plants. Our final stop is at Little India which will enthrall you with the scent of spices, jasmine, orchid garlands and exotic fruits. The remainder of the afternoon is at leisure.  
Accommodation: Oasia Downtown Hotel or similar

### **15.10.20 Singapore – Malacca, Malaysia**

**(B/L)** This morning we drive to the Singapore/Malaysia border and pass through border formalities to enter Malaysia. We continue the journey to the UNESCO World Heritage city of Malacca. Malacca is considered Malaysia's unofficial historic capital. We arrive and have an included lunch, followed by a historical walking tour of the city. On the tour we discover the history, culture, heritage and Dutch influences. We visit sites such St Paul's Hill, Port De Santiago, Cheng Hoon Teng Temple and Jonkers Street, also known as Antique Street. We then check into our hotel for an overnight stay. This evening is at leisure.  
Accommodation: Ibis Melaka or similar

### **16.10.20 Malacca – Kuala Lumpur**

**(B/L)** After breakfast we rejoin the highway and proceed on a 2½ hour drive to Kuala Lumpur, the capital city of Malaysia. On our included city tour, we will see the National Palace (photo stop), National Museum and National Monument. We also drive pass the Kuala Lumpur Lake Garden and the National Mosque. We stop at Sultan Abdul Samad Building, see the Royal Selangor Club and lastly have a photo stop at Petronas Twin Towers, one of the tallest buildings in the world. Afterwards we check into our hotel for a two night stay. The rest of the day is at leisure. Lunch

today is included.

Accommodation: Ibis Kuala Lumpur City Centre or similar

**17.10.20 Kuala Lumpur**

**(B/L)**

This morning we travel into the outer suburbs of Kuala Lumpur and visit the Batu Caves. The caves are reached by a straight flight of 272 stairs. At the summit there is an impressive view over the city.

The Batu Caves are the site of a Hindu temple and shrine, which attracts thousands of worshippers and tourists each year. The caves are a limestone outcrop featuring three main caves with temples and Hindu shrines.

In some of today's touring, we will have the opportunity to see how Malaysian handicrafts, batiks and pewter wares are made. The afternoon is at leisure to do some shopping or enjoy more of the sights of Kuala Lumpur. Lunch today is included.

Accommodation: Ibis Kuala Lumpur City Centre or similar

**18.10.20 Kuala Lumpur – Cameron Highlands**

**(B/L)**

We head north on a three hour drive into the state of Pahang on our journey to the Cameron Highlands. This area is the centre of Malaysia's tea production and will take us to an altitude of over 1500 metres above sea level. Vegetables grow in abundance and flowers bloom in the cooler weather of this area, which can drop to 14 degrees Celsius. We have the opportunity to see the 'Orang Asli' settlement (Malaysian Aboriginal). Lunch is at a restaurant in the highlands.

Accommodation: Strawberry Park Resort or similar

**19.10.20 Cameron Highlands - Penang**

**(B/L)**

Our day begins with a pleasant drive north towards Ipoh, the city of millionaires, which made its fortune from the rich tin mines of Kinta Valley, the heart of tin dredging in Malaysia. En-route we will visit Kellies Castle built by the Scottish rubber tycoon followed by an included lunch at a local restaurant. After lunch we continue our northward journey to Kuala Kangsar. Here we will see the unique Ubudiah Mosque, a magnificent building with golden domes, and also the Palace of the Sultan of Perak. We then cross the Penang Bridge, which spans 13.5kms, arriving on the island of Penang and check into our hotel, located near the popular beach resort of Batu Ferringhi.

Accommodation: Holiday Inn Resort Penang Batu Ferringhi or similar

**20.10.20 Penang**

**(B/D)**

Today we explore Penang, the oldest British settlement in Malaysia. On our tour we have a photostop of Fort Cornwallis and see the Esplanade and the old Town Hall. We then have a walking tour covering St George's Church, the oldest Anglican church in Malaysia and diverse historic places of worship like Kuan Yin Temple, the Hindu temple and the Kapitan Keling Mosque. We will also drop by Little India and the 'Khoo Kongsi' Dragon Mountain clan house with its ancient features designed to capture the splendour of a Chinese Imperial Palace. Our final stop is Chowrasta market to look for nutmegs and other local delicacies. The rest of the afternoon is left for you to enjoy the sparkling white beaches.

This evening we have a farewell dinner at the hotel.

Accommodation: Holiday Inn Resort Penang Batu Ferringhi or similar

## 21.10.20 Penang – Singapore - Australia

(B)

This morning is at leisure. We check out of our hotel about 12 noon. In the mid afternoon we are transferred to the airport for our flights home.

Depart Penang at 6.00pm on Silk Air flight MI 351, arriving in Singapore at 7.25pm. Sydney passengers depart Singapore at 8.20pm on SQ 221, arriving in Sydney at 6.55am the next morning (22.10.20).

Brisbane passengers depart Singapore at 9.30pm on SQ 235, arriving in Brisbane at 7.05am the next morning (22.10.20).

Melbourne passengers depart Singapore at 10.00pm on SQ 227, arriving in Melbourne at 8.25am the next morning (22.10.20).

### Tour Difficulty Ratings & Advice

For your enjoyment of the tour, and also the enjoyment of your fellow travellers, please consider whether or not the suggested difficulty level for the tour you are interested in is compatible with your health and fitness.

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**Tour Difficulty Level 3**

This tour rating typically involves a good level of physical activity, such as ascending stairs, getting into a bathtub shower, being responsible for your own luggage at airports and hotels, walking distances of in excess of 500 metres at a time over possible uneven ground and/or cobblestone streets. Walking tours of considerable distances should be expected on tours with this rating as well as some early departures. The Walking tour in Penang is about 1½ kilometres on mainly flat ground.



## Conditions for Macleay Valley Travel's Singapore to Penang Tour

Deposits and Payments - A non-refundable deposit of \$200 per person is payable within 7 days of booking. This deposit is not refundable should you later cancel. The balance is payable in full 8 weeks prior to departure. Macleay Valley Travel often has to adhere to strict payment deadlines and your booking on the tour may be cancelled if final payment is not received by the due date, with no refund applicable.

Refunds and Cancellations - Cancellations after final payment will result in a refund limited to whatever we can recoup from the airline.

Airline Tickets - Please note that any changes made to airline tickets once they have been issued will likely incur high cancellation and/or reissue fees. These fees are typically set by the airline and are outside of our control.

Insurance - Adequate travel insurance is essential. We can arrange this for you if desired. Macleay Valley Travel offers Suresave Travel Insurance. Please note that we can only process your travel insurance when we have received full payment for the insurance and the signed Suresave Travel Insurance application form. Until this time the travel insurance may not be processed and will not be valid. Macleay Valley Travel will bear no responsibility for any consequences that may occur as a result of an incomplete insurance application.

Passports - All travellers require a current passport with at least 6 months left on it at the end of the tour. No visas are required for this tour if you are travelling on an Australian passport. Non-Australian passport holders require a re-entry visa.

Basic Tour Price and Taxes - Air taxes and fuel levies are included in the basic tour price if the tour is paid in full on or before the due date on the final invoice. Macleay Valley Travel reserves the right to charge for any increase in air taxes and fuel levies if the tour is not paid in full by the due date.

Breakaway Fee - All fully inclusive prices are based on group travel and any deviation from the set itinerary will incur a breakaway fee. The breakaway fee for most deviations on this tour is \$55 per person, plus any applicable increase in airfare and taxes. Please inquire with our office for prices on any extensions.

Not Included in the Cost - Travel insurance, visas and all items of a personal nature such as telephone calls, drinks, excess baggage, tips, meals (except those specified in the itinerary), etc. are not included in the cost.

Similarly, credit card payments (Visa/MasterCard) can only be accepted if 1% is added to the price to help defray the heavy merchant fees charged to us by the credit card companies. There is a 2.75% surcharge for American Express.

Accreditation - Macleay Valley Travel is a fully accredited travel agency under the AFTA (Australian Federation of Travel Agents) ATAS - AFTA Travel Accreditation Scheme. As such, you are assured of a consumer focused and quality assured business, ensuring professional conduct and ethical business practices. We are happy for any prospective traveller with us to check us out with your local Consumer Affairs (Fair Trading) department.

Twin Share Bookings - If you do not have a travel partner, but wish to travel at twin share rates, we will try and assign you with another traveller but this is not guaranteed. We assign passengers by their gender, on a first come, first served basis and do not assign twin share passengers according to their age, profession, interests etc. There are risks with sharing a room with a person you do not know, and Macleay Valley Travel accepts no responsibility if you are incompatible with your assigned room mate. Additionally, if you are assigned a travelling companion to share with and they cancel off the tour prior to making the final payment, then you will either be required to pay the single room supplement or we will try our best to assign you with another twin share passenger, if one is available.

Health and Fitness - Macleay Valley Travel recommends that the passenger is reasonably healthy and/or fit to participate in this tour. Persons with a disability requiring special assistance must be accompanied by a companion. Macleay Valley Travel and their representatives cannot provide this service. The Health & Fitness Questionnaire located on the last page of this itinerary needs to be completed in full by each passenger and accompany your booking form. Macleay Valley Travel reserves the right to accept/decline or terminate a passenger's participation in the tour under certain circumstances. Macleay Valley Travel is not permitted to provide medical advice as to vaccinations/injections which you may require for this tour and advise you to consult your local medical practitioner for specific medical advice. There are no compulsory injections required for this tour.

Limitation of Liability - As Macleay Valley Travel acts only as agent for the Airlines, Hotels, Coach Companies etc., providing accommodation, transportation and other services, Macleay Valley Travel shall not be liable or responsible for death or injury to any person or loss or damage to any property including baggage arising out of or connection with any transportation, accommodation or other services, or resulting directly or indirectly from acts of God, fire, breakdown in machinery or equipment, acts of Government or other authorities, de jure or defacto wars, whether declared or not, hostilities, civil disturbances, strikes, riots, thefts, epidemics, quarantines, medical or customs regulations, delays or cancellations caused by changes in schedules or itinerary, or over bookings or defaults or for any causes beyond Macleay Valley Travel's control or any loss or damage resulting from improper or insufficient passports, visas or other documents and neither Macleay Valley Travel, and its servants or employees shall be or become liable or responsible for any additional expenses or liability sustained or incurred by the tour member as a result of the foregoing causes. Additionally you must meet the entry requirements for each country you visit. Macleay Valley Travel will not be liable if you are denied entry to a country for any reason, including a past criminal history. Macleay Valley Travel reserves the right to decline bookings made for any group tour. Any tour booking confirmation is conditional, contingent on our view of the ability of a person to be able to participate in a tour without the likelihood of conflict between members of a tour whether perceived or actual.

Macleay Valley Travel reserves the right to modify the itinerary or the accommodation if circumstances make this necessary, provided that the amended itinerary is of equal value or greater value than that of the original program.

**MACLEAY VALLEY TRAVEL - BOOKING FORM**

PLEASE PRINT DETAILS CLEARLY IN BLOCK LETTERS AND ALSO

**A PHOTOCOPY OF YOUR PASSPORT MUST BE SENT WITH BOOKING FORM**

Name of Tour : \_\_\_\_\_ Departure Date: \_\_\_\_\_

**Passenger 1** (as written in passport) \_\_\_\_\_

Title: **Mr. Mrs. Ms. Miss. Dr.** \_\_\_\_\_ Age: \_\_\_\_\_ Date of Birth: \_\_\_\_\_

**Passenger 2** (as written in passport) \_\_\_\_\_

Title: **Mr. Mrs. Ms. Miss. Dr.** \_\_\_\_\_ Age: \_\_\_\_\_ Date of Birth: \_\_\_\_\_

**Postal Address:** \_\_\_\_\_

\_\_\_\_\_ **PostCode** \_\_\_\_\_ **Email** \_\_\_\_\_

**Telephone / Fax Number:** \_\_\_\_\_ **Mobile** \_\_\_\_\_

Passport Number: \_\_\_\_\_ Expiry Date: \_\_\_\_\_

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Passport Nationality: \_\_\_\_\_ Preferred Name: \_\_\_\_\_

Passport Nationality \_\_\_\_\_ Preferred Name: \_\_\_\_\_

(Passport must have 6 months validity from the time of tour completion)

**Single room / Twin beds / Double bed:** (Room type is subject to availability)

Circle which airport you wish to depart from: SYDNEY / MELBOURNE / BRISBANE

Special Dietary Requests – Passenger 1: \_\_\_\_\_ Passenger 2: \_\_\_\_\_

Optional Extensions: \_\_\_\_\_

Would you like to receive details of our travel insurance?: YES / NO (Please Circle)

Any existing medical conditions – Passenger 1: \_\_\_\_\_ Passenger 2: \_\_\_\_\_

In case of emergency, please notify :

Name: \_\_\_\_\_ Relationship: \_\_\_\_\_

Address: \_\_\_\_\_

Phone Number: \_\_\_\_\_

Please return this sheet with your non-refundable deposit of \$200 per person and the health & fitness form.

**DECLARATION. I have read and understand fully the booking conditions and I accept them.**

Signature: \_\_\_\_\_ Date: \_\_\_\_\_

**A copy of passport is required to verify spelling of name; If this is not provided and the information we have for the airline is incorrect and ticket is issued, then the airline will charge a reissue fee.**

**HEALTH & FITNESS QUESTIONNAIRE**

Macleay Valley Travel strives to make our tours enjoyable experiences for all passengers, however some countries and tour services lack the standards that you can typically expect in Australia.

To help ensure your personal safety and enjoyment on tour, please answer the following questions. The information you provide will be treated confidentially and will be used to check that the transportation, accommodation and facilities on tour are suitable for you:

1. Do you have any allergies? Yes / No  
If yes, please provide details and severity: \_\_\_\_\_
2. Can you walk 500 metres to 1km in distance comfortably and unaided? Yes / No
3. Can you negotiate uneven, undulating and sometimes challenging terrain? Yes / No  
If no, please provide details about these limitations: \_\_\_\_\_
4. Do you use a mobility aid? Yes / No  
If yes, please provide details: \_\_\_\_\_
5. Are you travelling with a companion or carer who is able to provide all the assistance you need to enter buildings, disembark and embark ships, aircraft, coaches, small boats and assist you on excursions? Yes / No  
If yes, please provide the name of your carer/companion and your relationship to them: \_\_\_\_\_
6. Are you taking any medical equipment to assist you? Yes / No  
If yes, please provide details: \_\_\_\_\_
7. Do you suffer from any condition which may cause you to experience memory loss or become disoriented? Yes / No  
If yes, please provide details: \_\_\_\_\_
8. Are you asthmatic or do you have other breathing difficulties? Yes / No  
If yes, please provide details (travelling to high altitudes is not recommended): \_\_\_\_\_
9. Do you require supplementary oxygen? Yes / No
10. Are you currently taking medication? Yes / No  
If yes, are you able to administer your own medication? Yes / No
11. If you have any other medical information that is not covered in the previous questions, please provide a description here: \_\_\_\_\_

The information you supply us will be passed onto relevant travel suppliers who will do their best accommodate you. However, it is very important to remember that meeting your needs cannot be guaranteed, especially when travelling to third world countries.

**DISCLAIMER**

I confirm that the information provided on this questionnaire is both true and correct and I understand that there is no guarantee that all these needs will or can be met. I agree that Macleay Valley Travel may offer a recommendation with regard to fitness to travel, based on the information I have provided. I also understand that this information may be passed onto those responsible for supplying the land arrangements for my travel, and that my information will not be communicated to any party which is not directly responsible or otherwise associated with my travel arrangements. I further confirm and agree that should I choose not to disclose information which subsequently requires me to return or be returned home from a tour or cruise, Macleay Valley Travel is not responsible for any costs associated with cancellation penalties, airfares, land transportation or any other related hardship. Please note that a refund for lost touring cannot be claimed. I acknowledge that it is my responsibility to update the information I provided to Macleay Valley Travel immediately should my circumstances change.

Name: \_\_\_\_\_

Signature: \_\_\_\_\_

Date: \_\_\_\_\_

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5. Are you travelling with a companion or carer who is able to provide all the assistance you need to enter buildings, disembark and embark ships, aircraft, coaches, small boats and assist you on excursions? Yes / No  
If yes, please provide the name of your carer/companion and your relationship to them: \_\_\_\_\_
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Name: \_\_\_\_\_

Signature: \_\_\_\_\_

Date: \_\_\_\_\_