

# MACLEAY VALLEY TRAVEL PTY. LTD.

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## SINGAPORE GARDEN FESTIVAL

8 Day Conducted tour

only **\$2,995** per person twin share

This price includes Airport Taxes & Levies

This great price includes of all the following:

- Return air fares to Singapore from Sydney, Melbourne and Brisbane with Singapore Airlines.
- Very good accommodation, staying at the 4 star Rendezvous Hotel.
- Full buffet breakfast daily, plus some other meals.
- Entrance fees to the Singapore Garden Festival with Garden Rhapsody Light Show, situated at the spectacular Gardens by the Bay.
- Singapore city tour, Singapore bumboat cruise, Spice Gardens & Fort Canning Park tour.
- Entrance fees to Singapore Botanic Gardens, Jurong Bird Park, Sentosa Island and Singapore Zoo.
- All transport and transfers.
- Prepaid gratuities to the main tour guides and drivers.
- Services of local tour guides & if there are 14 or more participants there will be an Australian tour escort.



If you don't have a travel partner but want to travel at twin share rates we will try and assign you with another person, but this is not guaranteed. For anyone requiring a single room there would be an extra \$495.

Tour departs Australia 24<sup>th</sup> July  
and returns 31<sup>st</sup> July 2018

*We try harder to find you the best travel deal*

## **Itinerary for Singapore Garden Festival Tour – 24 July 2018**

Included meals are indicated as B = Breakfast, L = Lunch, D = Dinner

### **24.07.18 Australia – Singapore**

Depart Brisbane at 9.10am SQ 256, arriving in Singapore at 3.30pm.

Depart Melbourne at 9.35am on SQ 238, arriving in Singapore at 3.25pm.

Depart Sydney at 11.00am on SQ 232, arriving in Singapore at 5.30pm.

Upon arrival we are transferred to our hotel for a six night stay.

Accommodation: Rendezvous Hotel

### **25.07.18 Singapore – City Tour & Botanical Gardens**

**(B/L)**

This morning we have a sightseeing tour of Singapore. First we explore the city by driving around the Civic District, passing by the Padang, Cricket Club, historic Parliament House, Supreme Court and City Hall. Next we stop at the Merlion Park and enjoy the impressive views of Marina Bay. There is an opportunity to have some photos taken with the Merlion, a mythological creature that is part lion and part fish. We visit Thian Hock Keng Temple, which is one of Singapore's oldest Buddhist-Taoist temples, before driving past Chinatown. Next we proceed to Clarke Quay and have a short bumboat cruise on the Singapore River to see beautifully restored shops, modern skyscrapers of the Financial District and colonial buildings. Then we experience the scent of joss sticks, jasmine and spices at Little India, before having an included lunch at a local restaurant.

In the afternoon we visit Singapore Botanic Gardens and the National Orchid Garden. The Botanic Gardens are the country's first UNESCO World Heritage Site, established in 1859 by the Agri-Horticultural Society. 60 acres of land were transformed from a disused plantation into the popular recreational garden we see today. The sprawling grounds are also a leading centre for botanical and horticultural research. Highlights include the National Orchid Garden which boasts a sprawling display of over 60,000 plants.

Accommodation: Rendezvous Hotel

### **26.07.18 Singapore – Jurong Bird Park**

**(B/L)**

Today we visit the Jurong Bird Park, which is home to 5,000 birds consisting of 400 different species. The park spans 20.2 hectares of lush greenery. We will have a chance to feed the lorries at the Lory Loft, the world's largest Lory Flight Aviary. Take a ride on the tram to visit the African Waterfall Aviary and enjoy the spectacular Penguin Expedition and High Flyer Show at the pool's amphitheatre. The bird park's exhibits and aviaries are specially designed to closely resemble the natural habitats of the birds. We have an included lunch at a local restaurant, with the remainder of the day at leisure.

Accommodation: Rendezvous Hotel

### **27.07.18 Singapore – Sentosa Island Tour**

**(B)**

This morning we enjoy a tour of Sentosa Island. We have an included cable car ride from Mount Faber to Sentosa Island. The eight seater cabins will give us a bird's eye view of the Singapore skyline. We enter a world of colours at the Butterfly Park & Insect Kingdom and allow 1500 live butterflies from over 50 species to flutter about us. We make a grand entrance into the larger than life Merlion. Legend

has it that the Merlion would visit Sentosa Island every year to guard Singapore's wellbeing. Our last stop today is to the world's largest aquarium. At the S.E.A. Aquarium explore more than 800 species of marine animals, such as majestic manta rays and over 200 sharks through the world's largest window to the ocean. The remainder of the day is at leisure to relax or explore the city.

Accommodation: Rendezvous Hotel

**28.07.18 Singapore – Singapore Zoo**

**(B/L)**

We leave the city behind as we head north to Mandai and visit the Singapore Zoo. Spread over 28 hectares, the zoo is a haven to over 3,600 mammals, birds and reptiles including some rare and endangered species. Natural barriers like streams, rock walls and beautiful landscaping are used to separate the animals from the visitors, thus creating an open zoo effect. We experience a close brush with nature from the comfort of a tram, and also on foot. Lunch is included today with the remainder of the day at leisure.

Accommodation: Rendezvous Hotel

**29.07.18 Singapore – Gardens by the Bay and Singapore Garden Festival**

**(B)**

This morning is at leisure. In the early afternoon we enjoy a guided visit of the Singapore Garden Festival, which is located at the Gardens by the Bay.

Singapore Garden Festival 2018 will showcase the talents of the world's gardening luminaries. This must see event in the international horticultural calendar will dazzle us with its wide array of displays, events and activities, including:

**Landscape & Fantasy Gardens** - Be enthralled by the beauty and magic of the ultimate landscape and fantasy gardens created by renowned local and international gardening luminaries.

**Floral Windows to the World** – Be enchanted by an exquisite showcase of beautiful flowers, creatively and delicately designed by local and international floral designers.

**Celebrations! Floral Table Series** – Be mesmerised by the magical floral creations and learn how to bring table floral arrangements to life.

**Balcony Gardens** – Marvel at the stunning displays and be inspired to transform a balcony into a magical and enchanted garden retreat.

**Vibrant Market Place** – Shop for all things gardening at this one-stop marketplace with over 100 retailers. Be enchanted by amazing performances and enjoy the diverse culinary delights on offer.

In addition to the Garden Festival, we also enjoy a tour of Gardens by the Bay.

Discover a world of wonders at this award winning attraction. It features more than 500,000 plants from over 2,200 species. Replicating the cool and dry Mediterranean climate, the Flower Dome features nine different gardens from six continents:

- Baobabs & Bottle Trees
- Succulent Garden
- Australian Garden
- South African Garden
- South American Garden
- Californian Garden
- Mediterranean Garden
- Olive Grove
- Changing Flower Field Display

At the Cloud Forest, explore the highlands amidst orchids, pitcher plants and ferns

from the cool, moist Tropical Montane region. It features one of the world's tallest indoor waterfalls at 35 metres as well as seven discovery zones; Lost World, Cloud Walk, Tree-top Walk, Crystal Mountain, Earth Check, +5 Degrees, The Secret Garden. Our tour includes admission to two conservatories, but excludes admission to the OCBC Skywalk.

Following the tour we enjoy the magnificent sight of the Gardens by the Bay Supertrees, and let the music and lights entertain us during the Garden Rhapsody light and sound show.

Accommodation: Rendezvous Hotel

### **30.07.18 Singapore – Fort Canning Park & Spice Garden**

**(B/L)**

This morning is at leisure. We check out of the hotel and enjoy an included lunch. We visit Fort Canning Park, which is an iconic hilltop landmark that has witnessed many of Singapore's historical milestones. The hill once housed the palaces of 14<sup>th</sup> century Malay Kings and served as the headquarters of the Far East Command Centre and British Army Barracks. Today the 18 hectare space is full of attractions, from ancient artefacts for history buffs to outdoor lawns for concerts and greenery for nature lovers. Next we have a walk through the Spice Garden, which sits on the original site of the first Botanic Gardens. Uncover the intricacies of spices and herbs that go into Peranakan cooking.

Afterwards we are transferred to the airport for our flights home.

Melbourne passengers depart Singapore at 7.45pm on SQ 247, arriving in Melbourne at 5.10am the next morning (31.07.18).

Sydney passengers depart Singapore at 8.20pm on SQ 221, arriving in Sydney at 5.55am the next morning (31.07.18).

Brisbane passengers depart Singapore at 9.30pm on SQ 235, arriving in Brisbane at 7.05am the next morning (31.07.18).

**Note:** The tour guide used for this tour has general knowledge only and is not a trained botanist. Therefore they may not be able to answer all your questions.

### **Tour Difficulty Ratings & Advice**

To ensure that you select the right tour for you, Macleay Valley Travel has provided a clear set of tour difficulty and fitness recommendations for our tours. The ratings, from 1, being the easiest, to 5 the most strenuous, will give you a good idea of what is reasonably required for you to be able to participate on each tour. Most tours require a moderate to good level of fitness, however there are others that are quite challenging. For your enjoyment of the tour, and also the enjoyment of your fellow travellers, please consider whether or not the suggested difficulty level for the tour you are interested in is compatible with your health and fitness.

1	2	3	4	5
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#### **Tour Difficulty Level 2**

This tour rating typically involves moderate physical activity, such as ascending stairs, getting into a bathtub shower, being responsible for your own luggage at airports and hotels, walking distances of up to 500 metres at a time over possible uneven ground and/or cobblestone streets.



## Conditions for Macleay Valley Travel's Singapore Garden Festival Tour

Deposits and Payments - A non-refundable deposit of \$200 per person is payable within 7 days of booking. This deposit is not refundable should you later cancel. The balance is payable in full 10 weeks prior to departure.

Refunds and Cancellations - Cancellations after final payment will result in a refund limited to whatever we can recoup from the airline.

Airline Tickets - Please note that any changes made to airline tickets once they have been issued will likely incur high cancellation and/or reissue fees. These fees are typically set by the airline and are outside of our control.

Insurance - Adequate travel insurance is essential. We can arrange this for you if desired. Macleay Valley Travel offers Suresave Travel Insurance. Please note that we can only process your travel insurance when we have received full payment for the insurance and the signed Suresave Travel Insurance application form, located on the last page of the Suresave Travel Insurance information booklet. Until this time the travel insurance cannot be processed and will not be valid. Macleay Valley Travel will bear no responsibility for any consequences that may occur as a result of an incomplete insurance application.

Passports - All travellers require a current passport with at least 6 months left on it at the end of the tour. No visas are required for this tour if you are travelling on an Australian passport. Non-Australian passport holders require a re-entry visa for Australia.

Basic Tour Price and Taxes - Air taxes and fuel levies are included in the basic tour price if the tour is paid in full on or before the due date on the final invoice. Macleay Valley Travel reserves the right to charge for any increase in air taxes and fuel levies if the tour is not paid in full by the due date.

Breakaway Fee - All fully inclusive prices are based on group travel and any deviation from the set itinerary will incur a breakaway fee. The breakaway fee for most deviations including a post-tour extension on this tour is \$55 per person. Please inquire with our office for prices on any pre-tour extensions.

Not Included in the Cost - Travel insurance, visas and all items of a personal nature such as telephone calls, drinks, excess baggage, tips, meals (except those specified in the itinerary), etc. are not included in the cost.

Similarly, credit card payments (Visa/MasterCard) can only be accepted if 1% is added to the price to help defray the heavy merchant fees charged to us by the credit card companies. There is a 2% surcharge for American Express.

Booking through other Agents - As we keep the cost of our tours as low as possible, there is insufficient margin for us to be able to pay commission to other travel agents, so some bookings can only be accepted if the client pays the other agent's commission.

Accreditation - Macleay Valley Travel is a fully accredited travel agency under the AFTA (Australian Federation of Travel Agents) ATAS - AFTA Travel Accreditation Scheme. As such, you are assured of a consumer focused and quality assured business, ensuring professional conduct and ethical business practices. We are happy for any prospective traveller with us to check us out with your local Consumer Affairs (Fair Trading) department.

Twin Share Bookings - If you do not have a travel partner, but wish to travel at twin share rates, we will try and assign you with another traveller but this is not guaranteed. We assign passengers by their gender, on a first come, first served basis and do not assign twin share passengers according to their age, profession, interests etc. There are risks with sharing a room with a person you do not know, and Macleay Valley Travel accepts no responsibility if you are incompatible with your assigned room mate. Additionally, if you are assigned a travelling companion to share with and they cancel off the tour prior to making the final payment, then you will either be required to pay the single room supplement or we will try our best to assign you with another twin share passenger, if one is available.

Health and Fitness - Macleay Valley Travel recommends that the passenger is reasonably healthy and/or fit to participate in this tour. Persons with a disability requiring special assistance must be accompanied by a companion. Macleay Valley Travel and their representatives cannot provide this service. The Health & Fitness Questionnaire located on the last page of this itinerary needs to be completed in full by each passenger and accompany your booking form. Macleay Valley Travel reserves the right to accept/decline or terminate a passenger's participation in the tour under certain circumstances. Macleay Valley Travel is not permitted to provide medical advice as to vaccinations/injections which you may require for this tour and advise you to consult your local medical practitioner for specific medical advice. There are no compulsory injections required for this tour.

Limitation of Liability - As Macleay Valley Travel acts only as agent for the Airlines, Hotels, Coach Companies etc., providing accommodation, transportation and other services, Macleay Valley Travel shall not be liable or responsible for death or injury to any person or loss or damage to any property including baggage arising out of or connection with any transportation, accommodation or other services, or resulting directly or indirectly from acts of God, fire, breakdown in machinery or equipment, acts of Government or other authorities, de jure or defacto wars, whether declared or not, hostilities, civil disturbances, strikes, riots, thefts, epidemics, quarantines, medical or customs regulations, delays or cancellations caused by changes in schedules or itinerary, or over bookings or defaults or for any causes beyond Macleay Valley Travel's control or any loss or damage resulting from improper or insufficient passports, visas or other documents and neither Macleay Valley Travel, and its servants or employees shall be or become liable or responsible for any additional expenses or liability sustained or incurred by the tour member as a result of the foregoing causes. Additionally you must meet the entry requirements for each country you visit. Macleay Valley Travel will not be liable if you are denied entry to a country for any reason, including a past criminal history. Macleay Valley Travel reserves the right to decline bookings made for any group tour. Any tour booking confirmation is conditional, contingent on our view of the ability of a person to be able to participate in a tour without the likelihood of conflict between members of a tour whether perceived or actual.

Macleay Valley Travel reserves the right to modify the itinerary or the accommodation if circumstances make this necessary, provided that the amended itinerary is of equal value or greater value than that of the original program.

## MACLEAY VALLEY TRAVEL - BOOKING FORM

PLEASE PRINT DETAILS CLEARLY IN BLOCK LETTERS AND ALSO

**A PHOTOCOPY OF YOUR PASSPORT MUST BE SENT WITH BOOKING FORM**

Name of Tour : \_\_\_\_\_ Departure Date: \_\_\_\_\_

**Passenger 1** (as written in passport) \_\_\_\_\_

Title: **Mr. Mrs. Ms. Miss. Dr.** \_\_\_\_\_ Age: \_\_\_\_\_ Date of Birth: \_\_\_\_\_

**Passenger 2** (as written in passport) \_\_\_\_\_

Title: **Mr. Mrs. Ms. Miss. Dr.** \_\_\_\_\_ Age: \_\_\_\_\_ Date of Birth: \_\_\_\_\_

**Postal Address:** \_\_\_\_\_

\_\_\_\_\_ **PostCode** \_\_\_\_\_ **Email** \_\_\_\_\_

**Telephone / Fax Number:** \_\_\_\_\_ **Mobile** \_\_\_\_\_

Passport Number: \_\_\_\_\_ Expiry Date: \_\_\_\_\_

Passport Number: \_\_\_\_\_ Expiry Date: \_\_\_\_\_

Passport Nationality: \_\_\_\_\_

Passport Nationality \_\_\_\_\_

(Passport must have 6 months validity from the time of tour completion)

**Single room / Twin beds / Double bed:** (Room type is subject to availability)

Circle which airport you wish to depart from: SYDNEY / MELBOURNE / BRISBANE

Any existing medical conditions – Passenger 1: \_\_\_\_\_ Passenger 2: \_\_\_\_\_

Special Dietary Needs – Passenger 1: \_\_\_\_\_ Passenger 2: \_\_\_\_\_

Optional Extensions: \_\_\_\_\_

Would you like to receive details of our travel insurance?: YES / NO (Please Circle)

In case of emergency, please notify :

Name: \_\_\_\_\_ Relationship: \_\_\_\_\_

Address: \_\_\_\_\_

Phone Number: \_\_\_\_\_

Please return this sheet with your non-refundable deposit of \$200 per person and the health & fitness form.

**DECLARATION. I have read and understand fully the booking conditions and I accept them.**

Signature: \_\_\_\_\_ Date: \_\_\_\_\_

**A copy of passport is required to verify spelling of name; If this is not provided and the information we have for the airline is incorrect and ticket is issued, then the airline will charge a reissue fee.**

## HEALTH & FITNESS QUESTIONNAIRE

Macleay Valley Travel strives to make our tours enjoyable experiences for all passengers, however some countries and tour services lack the standards that you can typically expect in Australia.

To help ensure your personal safety and enjoyment on tour, please answer the following questions. The information you provide will be treated confidentially and will be used to check that the transportation, accommodation and facilities on tour are suitable for you:

1. Do you have any allergies? Yes / No

If yes, please provide details and severity: \_\_\_\_\_

2. Can you walk 500 metres to 1km in distance comfortably and unaided? Yes / No

3. Can you negotiate uneven, undulating and sometimes challenging terrain? Yes / No

If no, please provide details about these limitations: \_\_\_\_\_

4. Do you use a mobility aid? Yes / No

If yes, please provide details: \_\_\_\_\_

5. Are you travelling with a companion or carer who is able to provide all the assistance you need to enter buildings, disembark and embark ships, aircraft, coaches, small boats and assist you on excursions? Yes / No

If yes, please provide the name of your carer/companion and your relationship to them: \_\_\_\_\_

6. Are you taking any medical equipment to assist you? Yes / No

If yes, please provide details: \_\_\_\_\_

7. Do you suffer from any condition which may cause you to experience memory loss or become disoriented? Yes / No

If yes, please provide details: \_\_\_\_\_

8. Are you asthmatic or do you have other breathing difficulties? Yes / No

If yes, please provide details (travelling to high altitudes is not recommended): \_\_\_\_\_

9. Do you require supplementary oxygen? Yes / No

10. Are you currently taking medication? Yes / No

If yes, are you able to administer your own medication? Yes / No

11. If you have any other medical information that is not covered in the previous questions, please provide a description here: \_\_\_\_\_

The information you supply us will be passed onto relevant travel suppliers who will do their best accommodate you. However, it is very important to remember that meeting your needs cannot be guaranteed, especially when travelling to third world countries.

### DISCLAIMER

I confirm that the information provided on this questionnaire is both true and correct and I understand that there is no guarantee that all these needs will or can be met. I agree that Macleay Valley Travel may offer a recommendation with regard to fitness to travel, based on the information I have provided. I also understand that this information may be passed onto those responsible for supplying the land arrangements for my travel, and that my information will not be communicated to any party which is not directly responsible or otherwise associated with my travel arrangements. I further confirm and agree that should I choose not to disclose information which subsequently requires me to return or be returned home from a tour or cruise, Macleay Valley Travel is not responsible for any costs associated with cancellation penalties, airfares, land transportation or any other related hardship. Please note that a refund for lost touring cannot be claimed. I acknowledge that it is my responsibility to update the information I provided to Macleay Valley Travel immediately should my circumstances change.

Name: \_\_\_\_\_

Signature: \_\_\_\_\_

Date: \_\_\_\_\_

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Name: \_\_\_\_\_

Signature: \_\_\_\_\_

Date: \_\_\_\_\_