

MACLEAY VALLEY TRAVEL PTY. LTD.

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Western Canada and Canadian Rockies with Alaskan Cruise

22 Day Conducted Tour

only **\$7,995** per person twin share

This price includes airport taxes & levies

This is superb value for a tour of this magnitude as all of the following are included:

- Return air fares from Sydney, Melbourne and Brisbane into Vancouver with Air New Zealand.
- A 13 day tour of Western Canada and the Rockies.
- A wonderful 8 day Alaskan cruise of the Inside Passage on Holland America's MS Zaandam in an inside cabin. The cost of cabin upgrades are as follows:
Window cabin – From an extra \$610 per person twin share
Balcony Cabin (Vista Suite) – From an extra \$2,850 per person twin share
- Good accommodation, mainly 3-4 star.
- All meals while on the cruise.
- All transport, transfers, port charges & fees.
- Prepaid gratuities to the tour director and driver (not included on the cruise ship).
- Services of local tour guides and an Australian tour escort.



If you don't have a travel partner but wish to travel at twin share rates, we can try to assign you with another person, but this is not guaranteed. For a single room there is an extra charge of \$2,095 based on an inside cabin and \$3,195 based on a window cabin.

**Tour departs Australia
10th May and returns
31st May 2024**



We try harder to find you the best travel deal

Itinerary for Western Canada & Canadian Rockies with Alaskan Cruise

Included meals are indicated as B = Breakfast, L = Lunch, D = Dinner

10.05.24 Australia – Auckland – Vancouver, Canada

Depart Sydney at 11.55am on Air New Zealand flight NZ 104, arriving in Auckland at 4.55pm.

Depart Melbourne at 12.05pm on NZ 124, arriving in Auckland at 5.40pm.

Depart Brisbane at 12.15pm on NZ 146, arriving in Auckland at 5.15pm.

All passengers depart Auckland at 8.05pm on Air New Zealand flight NZ 24, arriving in Vancouver at 2.05pm the same day (we cross the International Date Line).

Upon arrival in Vancouver we are transferred to our hotel.

The remainder of the day is at leisure to recover from your flight or do some independent exploring.

Our tour director is on hand late this afternoon to answer any questions.

Accommodation: Sandman Suites on Davie or similar

11.05.24 Vancouver

This morning we have an included city highlights tour showcasing Stanley Park, Chinatown, the harbour, beaches and more. The remainder of the day is free to further explore the city. Shoppers and browsers might like to take a water taxi to lively Granville Island with its outdoor markets, street musicians and waterfront cafés. Or you might like to visit historic Gastown with its steam-powered clock, antique shops, art galleries and street vendors.

Accommodation: Sandman Suites on Davie or similar

12.05.24 Vancouver - Kelowna

This morning our journey begins in British Columbia's fertile valleys and continues through rich mountain forests to Lake Okanagan. Travel along the lake to the resort city of Kelowna, beautifully set on the lakeshore and surrounded by orchards and vineyards.

Accommodation: Ramada Hotel & Conference Centre or similar

13.05.24 Kelowna - Banff National Park

We travel north through the Okanagan Valley, famous for its peaches and vineyards. Then begin the climb up 1,335 metres high Rogers Pass in Glacier National Park. Take a break at the pass, a perfect spot for photos of the impressively rugged mountains, glaciers and waterfalls. Enter Yoho National Park and scale Kicking Horse Pass at an altitude of 1,652 metres. Later we reach Banff National Park, the gateway to the majestic Canadian Rockies. An orientation tour includes Banff's unspoiled beauty.

Accommodation: Banff Inn or similar

14.05.24 Banff National Park

Banff is one of Canada's favourite year round resorts and home to 53 species of mammals. The most commonly seen are deer and big horn sheep. We have a day at leisure to do as much or as little as you please. Our tour director will suggest an optional helicopter ride over the Canadian Rockies.

Accommodation: Banff Inn or similar

15.05.24 Banff - Lake Louise - Columbia Ice Field - Jasper National Park

First we travel to Lake Louise, with its cold turquoise waters which are a perfect natural mirror reflecting the surrounding mountains and glaciers. Precipitous gorges, snow capped summits and lakes of exquisite blues and greens come into view as the coach continues northward into Jasper National Park. A highlight on today's agenda is a stop at the Columbia Ice Field to experience the Ice Explorer, an all-terrain vehicle that travels on ice that is 365 metres thick.

This afternoon, why not join the optional float trip down the Athabasca River.

On arrival in Jasper we enjoy an orientation tour of the town.

Accommodation: Marmot Lodge or similar

16.05.24 Jasper National Park

Today you might like to join the optional excursion to Maligne Lake and Spirit Island, where you embark on a narrated cruise of the lake. The rest of the day is free to enjoy everything Jasper has to offer, from guided hikes and quaint shops to meandering wildlife.

Accommodation: Marmot Lodge or similar

17.05.24 Jasper National Park - Mount Robson - Sun Peaks

Leave Jasper and follow the Fraser River to the base of Mount Robson, the highest mountain in the Canadian Rockies, peaking at 3,953 metres. We follow the Yellowhead Highway south along the North Thompson River, a route pioneered by fur trappers a century ago. Overnight at the mountain resort of Sun Peaks.

Accommodation: Sun Peaks Lodge or similar

18.05.24 Sun Peaks - Lillooet - Whistler

We head south following the once treacherous Cariboo Wagon Trail, via Lillooet - 'Mile 0 of the Gold Rush Route'. Our motorcoach will follow the shores of Seton and Duffey Lakes with a late afternoon arrival in Whistler.

Accommodation: Listel Whistler Hotel or similar

19.05.24 Whistler

Today is spent in the alpine resort of Whistler, nestled at the base of breathtaking Blackcomb Mountain. There is free time to explore many of the 2010 Winter Olympic sites, or join one of the optional excursions.

Accommodation: Listel Whistler Hotel or similar

20.05.24 Whistler - Ferry Crossing - Victoria

This morning we sail across the Strait of Georgia and through the spectacular Gulf Islands, an archipelago known for its Mediterranean-type climate. We have an afternoon arrival in Victoria. We visit world famous Butchart Gardens, one of Victoria's most celebrated sites and rated among the most beautiful gardens in the world. Our sightseeing continues with Bastion Square and the Thunderbird Park with its unusual collection of totem poles, and the inner harbour.

Accommodation: Royal Scot Hotel & Suites or similar

21.05.24 Victoria

Today is at leisure to discover some of the attractions this splendid city has to offer. You might like to visit the Royal British Columbia Museum or enjoy fine shopping along Government Street. Perhaps join an optional wildlife and whale watching trip, cruising the beautiful waters of San Juan and Golf Islands.

Accommodation: Royal Scot Hotel & Suites or similar

22.05.24 Victoria - Vancouver (Cruise Embarkation)

(D)

Board the ferry for a scenic crossing to the mainland. Upon arrival we are transferred to Canada Place to board Holland America's MS Zaandam for a spectacular cruise featuring the Inside Passage. Ship departs at 4.00pm.

Ships Specification:

Launched: 2000 Last refurbished: 2017 Ship's Registry: The Netherlands

Guest Capacity: 1432 Length: 781 feet

Ships Features:

Carrying fewer passengers than her sister ships, the MS Zaandam is specifically designed to allow for a more spacious and relaxed atmosphere, with many of the staterooms featuring verandahs. Holland America's cruise ships each feature a distinctive theme and the MS Zaandam is no different, featuring a musical theme with a rich array of musical memorabilia onboard such as Bill Clinton's saxophone and signed guitars from Queen, Iggy Pop, Eric Clapton and the Rolling Stones.

Accommodation: onboard

23.05.24 Cruising Inside Passage

(B/L/D)

Spend the day cruising one of the world's most spectacular waterways. Located along the coast of British Columbia, the Inside Passage is a protected network of waterways that wind through glacier-cut fjords and lush temperate rainforests along the rugged coast. Arguably one of the greatest cruising routes in the world, the Inside Passage stretches through stunning landscapes, from Misty Fjords National Monument to famed Glacier Bay National Park & Preserve. Keep a lookout for humpback whales and orca, bald eagles and brown bears.

Accommodation: onboard

24.05.24 Scenic Cruising of Tracy Arm Inlet – Afternoon Juneau

(B/L/D)

More scenic cruising this morning, including Tracy Arm Inlet. Steep cliffs and glacier covered mountains flank this fjord, fringed by the largest intact coastal temperate rain forest in the USA.

We arrive in Juneau approximately 1pm.

Juneau is the most remote and most beautiful state capital in the United States. This small city of mostly fishermen and small business owners has a frontier town vibe.

The area welcomes more than one million visitors each summer and is only accessible by seaplane or boat. Our ship departs late this evening for Skagway.

Accommodation: onboard

25.05.24 Skagway

(B/L/D)

A full day in Skagway to take your time and poke your head into every little shop. Don't miss The Red Onion Saloon, that still houses a pistol that Wyatt Earp left behind enroute to the Klondike.

Skagway is filled with beauty and nature. Much of the town has been preserved as part of the Klondike Gold Rush National Historical Park, where rangers offer

walking tours around the historic district.
Accommodation: onboard

26.05.24 Glacier Bay Scenic Cruising

(B/L/D) Glacier Bay has more actively calving tidewater glaciers than anywhere else in the world. What's it like when a colossal chunk of ice splits off a glacier and crashes into the sea? The sound is like thunder. The impact shoots water hundreds of feet into the air. You hold your breath as you capture the moment photographically. Then you wait for it all to happen again.
Accommodation: onboard

27.05.24 Ketchikan

(B/L/D) Built out over the water and up weathered stairways, Ketchikan clings to the shores of Tongass Narrows and drapes the mountains with a hospitable air. Ketchikan is one of the best spots along the Inside Passage to explore the rich cultural sights of Native Alaskan nations like the Tlingit, Haida and Tsimshian. See intricately carved totem poles at the Totem Heritage Centre and Totem Bight State Park. Make sure you leave time to explore the sights in the town itself, including historic Creek Street, a boardwalk built over the Ketchikan Creek, where you can shop for souvenirs, smoked salmon and local art, while exploring the gold rush era tourist attractions.
Accommodation: onboard

28.05.24 Cruising Inside Passage

(B/L/D) Return through the Inside Passage and cruise through more of this awe-inspiring scenery. Keep your cameras ready for spouting whales, soaring eagles and other wildlife. Tonight, enjoy a sumptuous dinner and onboard entertainment.

29.05.24 Vancouver – Australia

(B) This morning we disembark the cruise ship. We are collected near the cruise terminal and taken on a day tour. At the conclusion of the tour we are transferred to the airport for our flights home.
All passengers depart Vancouver at 8.55pm on Air New Zealand flight NZ 23, arriving in Auckland at 5.45am two days later (31.05.24 – you recross the International Date Line).

30.05.24 In Flight

31.05.24 Auckland - Australia

Sydney passengers depart Auckland at 7.00am on NZ 101, arriving in Sydney at 8.40am.
Melbourne passengers depart Auckland at 8.50am on NZ 123, arriving in Melbourne at 10.50am.
Brisbane passengers depart Auckland at 9.20am on NZ 145, arriving in Brisbane at 11.00am.

Note: The ground operator in Western Canada is Cosmos



Tour Difficulty Ratings & Advice

To ensure that you select the right tour for you, Macleay Valley Travel has provided a clear set of tour difficulty and fitness recommendations for our tours. The ratings, from 1, being the easiest, to 5 the most strenuous, will give you a good idea of what is reasonably required for you to be able to participate on each tour. Most tours require a moderate to good level of fitness, however there are others that are quite challenging. For your enjoyment of the tour, and also the enjoyment of your fellow travellers, please consider whether or not the suggested difficulty level for the tour you are interested in is compatible with your health and fitness.

1	2	3	4	5
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Tour Difficulty Level 3

This tour rating typically involves a good level of physical activity, such as ascending stairs, getting into a bathtub shower, being responsible for your own luggage at airports and where necessary at hotels, walking distances of up to 500 metres at a time over possible uneven ground and/or cobblestone streets. Walking tours of considerable distances should be expected on tours with this rating as well as some early departures. This tour will likely involve a long waiting period when checking in / boarding the Holland America cruise.

Conditions for Macleay Valley Travel's Canada & Alaska Tour

Deposits and Payments - A non-refundable deposit of \$600 per person is payable within 7 days of booking. This deposit is not refundable should you later cancel. The balance is payable in full 12 weeks prior to departure. Macleay Valley Travel has to adhere to strict payment deadlines and your booking on the tour may be cancelled if final payment is not received by the due date, with no refund applicable.

Refunds and Cancellations - Cancellations after final payment will result in a refund limited to whatever we can recoup from the airline. Any refund for a cancelled booking will not be paid until the airline provides the refund to Macleay Valley Travel.

Airline Tickets - Please note that any changes made to airline tickets once they have been issued will likely incur high cancellation and/or reissue fees. These fees are typically set by the airline and are outside of our control.

Insurance - Adequate travel insurance that includes medical coverage for Covid-19 is required. Please contact your preferred travel insurance provider. The responsibility to obtain adequate travel insurance rests with the passenger. Proof of your travel insurance is required to be presented to us on or before the final payment date of the tour.

Passports - All travellers require a current passport with at least 6 months left on it at the end of the tour. Some Non-Australian passport holders require a re-entry visa for Australia. Passengers entering Canada will require an Electronic Travel Authorisation (ETA), which is applied for online and requires your passport details, credit card and an email address. The current cost for this ETA is \$7 Canadian Dollars. A visa waiver is required for travel to the USA for Australian passport holders. The current cost of the visa waiver is USD \$21 per person. Please note that Australians who have travelled to Iran, Iraq, Syria, Sudan, Yemen, North Korea or Venezuela since the 1st March 2011 or Australians who are dual citizens of these countries will no longer be eligible to apply for US visa waiver and will instead need to apply for a non-immigrant visa at a US Embassy or Consulate. No other visas are required if you are travelling on an Australian passport.

Ground Operator - Our primary operator for the tour in Canada is Cosmos. They will be in touch closer to the departure date to obtain your acceptance to their own terms and conditions. These conditions must be accepted to participate on the tour, and are in addition to Macleay Valley Travel's terms and conditions.

Basic Tour Price and Taxes - Air taxes and fuel levies are included in the basic tour price if the tour is paid in full on or before the due date on the final invoice. Macleay Valley Travel reserves the right to charge for any increase in air taxes and fuel levies if the tour is not paid in full by the due date.

Not Included in the Cost - All items of a personal nature such as telephone calls, drinks, excess baggage, tips, meals, (except those specified in the itinerary), etc. Also travel insurance and departure taxes. Credit card payments (Visa/MasterCard) can only be accepted if 1.2% is added to the price for Visa/MasterCard and 2% for American Express.

Breakaway - All prices are based on group travel and post tour extensions can usually be permitted. Please contact our office for information and prices, subject to availability.

Holland America Cruise - Holland America requires you to register your credit card as a guarantee whilst onboard the ship. Your credit card will be pre-authorised for the amount of 60 USD per person for each day of the cruise. For gratuities on the cruise, your credit card will also have a pre-authorised amount of 16 US per person per day for passengers in an inside/window cabin and 17.50 USD per person per day for verandah cabins. Travel Cards are not accepted as payment on the ship.

If the service exceeds or fails to meet your expectations, you can adjust the amount of gratuities on the cruise.

Limitation of Liability concerning Covid-19 - It is possible that there may be outbreak(s) of Covid-19 during this tour. Whilst we take necessary safety precautions, Macleay Valley Travel cannot be held responsible for any quarantines or other associated costs brought about by quarantines, border closures and/or travel delays. You acknowledge that you are voluntarily participating in the tour with knowledge of the inherent risks of Covid-19 and agree to assume all risks.

Accreditation - Macleay Valley Travel is a fully accredited travel agency under the AFTA (Australian Federation of Travel Agents) ATAS - AFTA Travel Accreditation Scheme. As such, you are assured of a consumer focused and quality assured business, ensuring professional conduct and ethical business practices.

Health and Fitness - Macleay Valley Travel recommends that the passenger is reasonably healthy and/or fit to participate in this tour. Persons with a disability requiring special assistance must be accompanied by a companion. Macleay Valley Travel and their representatives cannot provide this service. The Health & Fitness Questionnaire located on the last page of this itinerary needs to be completed in full by each passenger and accompany your booking form. Macleay Valley Travel reserves the right to accept/decline or terminate a passenger's participation in the tour under certain circumstances. It is strongly recommended that you are fully vaccinated against Covid-19, but this is not mandatory. Passengers must comply with any specific Covid-19 requirements that may be imposed by airlines and/or authorities of the destinations visited.

Twin Share Bookings - We will try and assign you with another traveller but this is not guaranteed. We assign passengers by their gender, on a first come, first served basis and do not assign twin share passengers according to their age, profession, interests etc. There are risks with sharing a room with a person you do not know, and Macleay Valley Travel accepts no responsibility if you are incompatible with your assigned room mate. If you are assigned a travelling companion to share with and they cancel off the tour, then you will either be required to pay the single room supplement or we will try our best to assign you with another twin share passenger, if one is available.

Disclosure of fees or commissions received from third parties - Macleay Valley Travel Pty Ltd may receive fees, commissions, gifts or financial incentives from third parties under this contract.

Limitation of Liability - As Macleay Valley Travel acts only as agent for the Airlines, Hotels, Coach Companies etc., providing accommodation, transportation and other services, Macleay Valley Travel shall not be liable or responsible for death or injury to any person or loss or damage to any property including baggage arising out of or connection with any transportation, accommodation or other services, or resulting directly or indirectly from acts of God, fire, breakdown in machinery or equipment, acts of Government or other authorities, de jure or defacto wars, whether declared or not, hostilities, civil disturbances, strikes, riots, thefts, epidemics, pandemics, endemics, quarantines, medical or customs regulations, delays or cancellations caused by changes in schedules or itinerary, or over bookings or defaults or for any causes beyond Macleay Valley Travel's control or any loss or damage resulting from improper or insufficient passports, visas or other documents and neither Macleay Valley Travel, and its servants or employees shall be or become liable or responsible for any additional expenses or liability sustained or incurred by the tour member as a result of the foregoing causes. Additionally you must meet the entry requirements for each country you visit. Macleay Valley Travel will not be liable if you are denied entry to a country for any reason, including a past criminal history. Macleay Valley Travel reserves the right to decline bookings made for any group tour. Any tour booking confirmation is conditional, contingent on our view of the ability of a person to be able to participate in a tour without the likelihood of conflict between members of a tour whether perceived or actual. Macleay Valley Travel reserves the right to modify the itinerary or the accommodation if circumstances make this necessary, provided that the amended itinerary is of equal value or greater value than that of the original program.

MACLEAY VALLEY TRAVEL - BOOKING FORM

PLEASE PRINT DETAILS CLEARLY IN BLOCK LETTERS AND ALSO

A PHOTOCOPY OF YOUR PASSPORT MUST BE SENT WITH BOOKING FORM

Name of Tour : _____ Departure Date: _____

Passenger 1 (as written in passport) _____

Title: **Mr. Mrs. Ms. Miss. Dr.** _____ Age: _____ Date of Birth: _____

Passenger 2 (as written in passport) _____

Title: **Mr. Mrs. Ms. Miss. Dr.** _____ Age: _____ Date of Birth: _____

Postal Address: _____

_____ **PostCode** _____ **Email** _____

Telephone Number: _____ **Mobile** _____

Passport Number: _____ Expiry Date: _____

Passport Number: _____ Expiry Date: _____

Passport Nationality: _____ Preferred Name: _____

Passport Nationality _____ Preferred Name: _____

(Passport must have 6 months validity from the time of tour completion)

Single room / Twin beds / Double bed: (Room type is subject to availability)

Cabin Type: **Inside / Window / Balcony** (Please circle)

Circle which airport you wish to depart from: SYDNEY / MELBOURNE / BRISBANE

Any existing medical conditions – Passenger 1: _____ Passenger 2: _____

Special Dietary Needs – Passenger 1: _____ Passenger 2: _____

Optional Extensions: _____

In case of emergency, please notify:

Name: _____ Relationship: _____

Address: _____

Phone Number: _____

Please return this sheet with your non-refundable deposit of \$600 per person and the Health form.

DECLARATION. I have read and understand fully the booking conditions and I accept them.

Signature: _____ Date: _____

A copy of passport is required to verify spelling of name; If this is not provided and the information we have for the airline is incorrect and ticket is issued, then the airline will charge a reissue fee.

HEALTH & FITNESS QUESTIONNAIRE

Macleay Valley Travel strives to make our tours enjoyable experiences for all passengers, however some countries and tour services lack the standards that you can typically expect in Australia.

To help ensure your personal safety and enjoyment on tour, please answer the following questions. The information you provide will be treated confidentially and will be used to check that the transportation, accommodation and facilities on tour are suitable for you:

- 1. Do you have any allergies? Yes / No
If yes, please provide details and severity: _____
- 2. Can you walk 500 metres to 1km in distance comfortably and unaided? Yes / No
- 3. Can you negotiate uneven, undulating and sometimes challenging terrain? Yes / No
If no, please provide details about these limitations: _____
- 4. Do you use a mobility aid? Yes / No
If yes, please provide details: _____
- 5. Are you travelling with a companion or carer who is able to provide all the assistance you need to enter buildings, disembark and embark ships, aircraft, coaches, small boats and assist you on excursions? Yes / No
If yes, please provide the name of your carer/companion and your relationship to them: _____
- 6. Are you taking any medical equipment to assist you? Yes / No
If yes, please provide details: _____
- 7. Do you suffer from any condition which may cause you to experience memory loss or become disoriented? Yes / No
If yes, please provide details: _____
- 8. Are you asthmatic or do you have other breathing difficulties? Yes / No
If yes, please provide details (travelling to high altitudes is not recommended): _____
- 9. Do you require supplementary oxygen? Yes / No
- 10. Are you currently taking medication? Yes / No
If yes, are you able to administer your own medication? Yes / No
- 11. If you have any other medical information that is not covered in the previous questions, please provide a description here: _____

The information you supply us will be passed onto relevant travel suppliers who will do their best accommodate you. However, it is very important to remember that meeting your needs cannot be guaranteed, especially when travelling to third world countries.

DISCLAIMER

I confirm that the information provided on this questionnaire is both true and correct and I understand that there is no guarantee that all these needs will or can be met. I agree that Macleay Valley Travel may offer a recommendation with regard to fitness to travel, based on the information I have provided. I also understand that this information may be passed onto those responsible for supplying the land arrangements for my travel, and that my information will not be communicated to any party which is not directly responsible or otherwise associated with my travel arrangements. I further confirm and agree that should I choose not to disclose information which subsequently requires me to return or be returned home from a tour or cruise, Macleay Valley Travel is not responsible for any costs associated with cancellation penalties, airfares, land transportation or any other related hardship. Please note that a refund for lost touring cannot be claimed. I acknowledge that it is my responsibility to update the information I provided to Macleay Valley Travel immediately should my circumstances change.

Name: _____

Signature: _____

Date: _____

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If yes, please provide details: _____
- 5. Are you travelling with a companion or carer who is able to provide all the assistance you need to enter buildings, disembark and embark ships, aircraft, coaches, small boats and assist you on excursions? Yes / No
If yes, please provide the name of your carer/companion and your relationship to them: _____
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Name: _____

Signature: _____

Date: _____