

MACLEAY VALLEY TRAVEL PTY. LTD.

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Western Canada and Canadian Rockies with Alaskan Cruise

22 Day Conducted Tour

only **\$6,585** per person twin share

This price includes airport taxes & levies

This is superb value for a tour of this magnitude as all of the following are included:

- Return air fares from Sydney and Brisbane into Vancouver with Air Canada. For passengers from Melbourne we have arranged connecting domestic flights to and from Sydney for an additional \$200 per person return.
- A wonderful 8 day Alaskan cruise of the Inside Passage in a great cruise ship Holland America's MS Nieuw Amsterdam in an inside cabin. A window cabin would cost an additional \$594 per person twin share. A verandah cabin would cost an extra \$879 per person twin share.
- A 12-day tour of Western Canada and the Rockies.
- A full day tour of Vancouver after the cruise, including admission to the Capilano Suspension Bridge.
- Good accommodation, mainly 3-4 star.
- All meals while on the cruise.
- All transport and transfers, port charges & fees.
- Prepaid gratuities to the tour director and driver (not included on the cruise ship).
- Services of local tour guides and if there are 14 or more tour participants there will be an Australian tour escort.



If you don't have a travel partner but wish to travel at twin share rates, we will try to assign you with another person, but this is not guaranteed. For a single room there is an extra charge of \$2,155 based on an inside cabin or \$3,345 based on an outside cabin.

**Tour departs Australia
7th May and returns
28th May 2018**



Itinerary for Western Canada & Canadian Rockies with Alaskan Cruise

Included meals are indicated as B = Breakfast, L = Lunch, D = Dinner

07.05.18 Australia – Vancouver, Canada

Depart Melbourne at 6.00am on QF 400, arriving in Sydney at 7.25am.

Melbourne and Sydney passengers then depart Sydney at 10.10am on Air Canada flight AC 34, arriving in Vancouver at 7.30am the same day (you cross the International Date Line).

Depart Brisbane at 10.40am on Air Canada flight AC 36, arriving in Vancouver at 7.15am the same day (you cross the International Date Line).

Welcome to Vancouver! Upon arrival we are met and transferred to our hotel for a two night stay. Our Tour Director is on hand late this afternoon to answer any questions.

Please note that your hotel room may not become available until the usual afternoon check in time. In this case you can store your luggage at the hotel and explore the city until your room becomes available.

If you would like to be guaranteed access straight into your room, you will need to purchase the previous night's accommodation at a cost of \$88 per person, per night or \$162 single room.

08.05.18 Vancouver

This morning we have an included city highlights tour featuring Stanley Park, Chinatown, the harbour, beaches and more. The remainder of the day is at leisure to further explore the city. Shoppers and browsers might like to take a water taxi to lively Granville Island with its outdoor markets, street musicians and waterfront cafés.

09.05.18 Vancouver - Kelowna

This morning our journey begins in British Columbia's fertile valleys and continues through rich mountain forests to Lake Okanagan. Travel along the lake to the resort city of Kelowna, attractively set on the lakeshore and surrounded by orchards and vineyards. Sample the local wines on the included winery tour this afternoon.

10.05.18 Kelowna - Banff National Park

Motor north through the Okanagan Valley, famous for its peaches and vineyards. Then begin the climb up 1,335 metres high Rogers Pass, in Glacier National Park. Take a break at the pass, a perfect spot for photos of the impressively rugged mountains, glaciers and waterfalls. Enter Yoho National Park and scale Kicking Horse Pass at an altitude of 1,652 metres. This evening we reach Banff National Park, the gateway to the majestic Canadian Rockies.

11.05.18 Banff National Park

Banff is one of Canada's favourite year round resorts, with activities ranging from skiing in the winter to hiking, boating and fishing in the summer. With our free day, the tour director will suggest an optional helicopter ride over the Canadian Rockies.

12.05.18 Banff - Lake Louise - Columbia Ice field - Jasper National Park

A day of scenic grandeur. First we travel to Lake Louise, with its cold turquoise

waters which are a perfect natural mirror reflecting the surrounding mountains and glaciers. A highlight on today's agenda is a stop at the Columbia Ice Field to experience the Ice Explorer, an all-terrain vehicle that travels on ice that is 365 metres (1,200 ft) thick. Precipitous gorges, snow capped summits and lakes of exquisite blues and greens come into view as the motorcoach continues northward into Jasper National Park. Enjoy an orientation tour of the town of Jasper upon arrival.

13.05.18 Jasper National Park

Today you might like to join the optional excursion to Maligne Lake and Spirit Island, where you embark on a narrated cruise of the lake. The rest of the day is free to enjoy everything Jasper has to offer, from guided hikes and quaint shops to meandering wildlife.

14.05.18 Jasper National Park - Mount Robson - Sun Peaks

Leave Jasper and follow the Fraser River to the base of Mount Robson, the highest mountain in the Canadian Rockies, peaking at 3,953 metres. Follow the Yellowhead Highway south along the North Thompson River, a route pioneered by fur trappers a century ago. Overnight at the mountain resort of Sun Peaks.

15.05.18 Sun Peaks - Lillooet - Whistler

Head south following the once treacherous Cariboo Wagon Trail, via Lillooet - 'Mile 0 of the Gold Rush Route'. Our motorcoach will follow the shores of Seton and Duffey Lakes with a late afternoon arrival in Whistler. Tonight you may wish to wander the many alpine trails or enjoy the shopping and great selection of restaurants and nightlife.

16.05.18 Whistler

Today is spent in the alpine resort of Whistler, nestled at the base of breathtaking Blackcomb Mountain. There is free time to explore many of the 2010 Winter Olympic sites, or join one of the many optional excursions.

17.05.18 Whistler - Ferry Crossing - Victoria

This morning we sail across the Strait of Georgia and through the spectacular Gulf Islands, an archipelago known for its Mediterranean-type climate. We have an afternoon arrival in Victoria. Sightseeing today includes Marine Drive, Bastion Square and the Thunderbird Park with its unusual collection of totem poles. Then visit world famous Butchart Gardens, one of Victoria's most celebrated sites and rated among the most beautiful gardens in the world. Once there, stroll through the colourful arrangements of the Sunken Garden, the Japanese and Italian Gardens, the English Rose Garden and the magnificent Ross Fountain.

18.05.18 Victoria

Today is at leisure to discover some of the attractions this splendid city has to offer. You might like to visit the Royal British Columbia Museum, have afternoon tea at the Empress Hotel, see an IMAX presentation at the National Geographic Theatre, go whale watching on the Strait of Juan de Fuca or enjoy fine shopping along Government Street.

19.05.18 Victoria - Vancouver (Cruise Embarkation)

(D) Early this morning, board the ferry for a scenic crossing to the mainland. Upon arrival we are transferred to Canada Place to board Holland America's MS Nieuw Amsterdam for an unforgettable Inside Passage Cruise.

Ships Specification:

Launched: 2010 Ship's Registry: The Netherlands Gross Tonnage: 86,700 grt
Guest Capacity: 2106 Crew members: 929 Length: 935 feet Beam: 105 feet
Maximum speed: 23 knots

Ships Features:

With an inspired interior design, the MS Nieuw Amsterdam's art ranges from antiques, Dutch masters and creations by renowned contemporary artists to an eye-catching inverted New York skyline sculpture that celebrates the glamour and history of the 'Big Apple'. The ship is equipped with new concepts such as the innovative pan-Asian Tamarind Restaurant and Silk Den Lounge surrounded by panoramic views overlooking the ocean expanse and the Lido pool. Other additions are an Explorer's Lounge Bar, a premium wine-tasting lounge, an elegant luxury jewellery boutique, new atrium bar area, Showroom at Sea and a new photographic and imaging centre. The ship provides several much-admired Holland America Line features, including outside-view glass elevators at midship, the Explorations Café, a cyber-coffee house powered by The New York Times, the Pinnacle Grill and Pinnacle Bar, the innovative Culinary Arts Centre presented by Food & Wine Magazine, where culinary experts provide cooking demonstrations and intimate classes in state-of-the-art onboard show kitchens, an expanded Greenhouse Spa and Salon with thermal suites and hydro-pool and one of the largest gymnasiums ever built for Holland America Line.

20.05.18 Cruising Inside Passage

(B/L/D) Spend the day cruising one of the world's most spectacular waterways. Located along the coast of British Columbia, the Inside Passage is the longest sheltered inland waterway in the world. Be sure to watch the water for orcas and humpback whales.

21.05.18 Juneau

(B/L/D) An afternoon arrival in Juneau, Alaska's capital. The city has a Gold Rush story to rival that of the Klondike, and is only accessible by aircraft or boat.

22.05.18 Skagway

(B/L/D) Take your time and poke your head into every little shop, from the Trail Bench to Lynch & Kennedy's Dry Goods. The Red Onion Saloon, with its honky-tonk piano and costumed barmaids, is a treasure-trove of memorabilia featuring pictures of Klondike Kate, Pea Hull Annie and other historic characters. To complete the picture of those rip-roaring days you may wish to visit the nostalgic Trail of '98 Museum.

23.05.18 Glacier Bay Scenic Cruising

(B/L/D) Glacier Bay has more actively calving tidewater glaciers than anywhere else in the world. What's it like when a colossal chunk of ice splits off a glacier and crashes into the sea? The sound is like thunder. The impact shoots water hundreds of feet into the air. You hold your breath as you capture the moment photographically. Then you wait for it all to happen again.

24.05.18 Ketchikan
(B/L/D) Built out over the water and up weathered stairways, Ketchikan clings to the shores of Tongass Narrows and drapes the mountains with a hospitable air.

25.05.18 Cruising Inside Passage
(B/L/D) Return through the Inside Passage and cruise through more of this awe-inspiring scenery. Keep your cameras ready for spouting whales, soaring eagles and other wildlife. Tonight, enjoy a sumptuous dinner and onboard entertainment.

26.05.18 Vancouver – Australia
(B/L/D) This morning we disembark the cruise ship and are collected for our full day tour of Vancouver with an English speaking guide. Our first stop is a visit to the Capilano Suspension Bridge, including admission. The bridge stretches 70 metres above the Capilano River. It was originally built in 1889 and is one of the most popular tourist attractions in Vancouver. Following this we have an included lunch at a local restaurant. This afternoon we have a city tour with some free time to visit Chinatown and historic Gastown, with its steam-powered clock, antique shops, art galleries and street vendors. There is also an opportunity for some last minute shopping on Robson Street.
This evening we enjoy an included farewell dinner at a local restaurant. If time permits, we may also visit an outlet shopping centre located near the airport. At approximately 9pm this evening we arrive at Vancouver Airport to check in for our flights home.
Sydney and Melbourne passengers depart Vancouver at 11.50pm on flight AC 33, arriving in Sydney at 8.15am two days later (you recross the International Date Line).
Brisbane passengers depart Vancouver at 11.55pm on flight AC 35, arriving in Vancouver at 7.25am two days later (you recross the International Date Line).

27.05.18 In Flight

28.05.18 Arrive Australia
Our flights arrive into Sydney and Brisbane this morning.
Melbourne passengers then depart Sydney at 10.00am on Qantas flight QF 423, arriving in Melbourne at 11.35am.

Note: The ground operator in Canada & Alaska is Cosmos



Tour Difficulty Ratings & Advice

To ensure that you select the right tour for you, Macleay Valley Travel has provided a clear set of tour difficulty and fitness recommendations for our tours. The ratings, from 1, being the easiest, to 5 the most strenuous, will give you a good idea of what is reasonably required for you to be able to participate on each tour. Most tours require a moderate to good level of fitness, however there are others that are quite challenging. For your enjoyment of the tour, and also the enjoyment of your fellow travellers, please consider whether or not the suggested difficulty level for the tour you are interested in is compatible with your health and fitness.

1	2	3	4	5
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Tour Difficulty Level 3

This tour rating typically involves a good level of physical activity, such as ascending stairs, getting into a bathtub shower, being responsible for your own luggage at airports and where necessary at hotels, walking distances of up to 500 metres at a time over possible uneven ground and/or cobblestone streets. Walking tours of considerable distances should be expected on tours with this rating as well as some early departures.

Conditions for Macleay Valley Travel's Canada & Alaska Tour

Deposits and Payments - A non-refundable deposit of \$400 per person is payable within 7 days of booking. This deposit is not refundable should you later cancel. The balance is payable in full 14 weeks prior to departure.

Refunds and Cancellations - Cancellations after final payment will result in a refund limited to whatever we can recoup from the airline.

Airline Tickets - Please note that any changes made to airline tickets once they have been issued will likely incur high cancellation and/or reissue fees. These fees are typically set by the airline and are outside of our control.

Insurance - Adequate travel insurance is essential. We can arrange this for you if desired. Macleay Valley Travel offers Suresave Travel Insurance. Please note that we can only process your travel insurance when we have received full payment for the insurance and the signed Suresave Travel Insurance application form, located on the last page of the Suresave Travel Insurance information booklet. Until this time the travel insurance cannot be processed and will not be valid. Macleay Valley Travel will bear no responsibility for any consequences that may occur as a result of an incomplete insurance application.

Passports - All travelers require a current passport with at least 6 months left on it at the end of the tour. Non-Australian passport holders require a re-entry visa for Australia. A visa waiver is required for travel to the United States of America for all Australian passport holders. At present the cost for a visa waiver is USD \$14 per person. All passengers entering Canada will require an Electronic Travel Authorisation (ETA), which is applied for online and requires your passport details, credit card and an email address. The current cost for this ETA is \$7 Canadian Dollars and is valid for five years.

Basic Tour Price and Taxes - Air taxes and fuel levies are included in the basic tour price if the tour is paid in full on or before the due date on the final invoice. Macleay Valley Travel reserves the right to charge for any increase in air taxes and fuel levies if the tour is not paid in full by the due date.

Not Included in the Cost - All items of a personal nature such as telephone calls, drinks, travel insurance, excess baggage, tips, meals, (except those specified in the itinerary), etc. Similarly, credit card payments can only be accepted if 2% is added to the price to help defray the heavy merchant fees charged to us by the credit card companies. There is a 3% surcharge for Diners Club.

Breakaway Fee - All fully inclusive prices are based on group travel and any deviation from the set itinerary will incur a breakaway fee. The breakaway fee for most deviations including a post-tour extension on this tour is \$150 per person. Please inquire with our office for prices on any pre-tour extensions.

Booking through other Agents - As we keep the cost of our tours as low as possible, there is insufficient margin for us to be able to pay commission to other travel agents, so some bookings can only be accepted if the client pays the other agent's commission.

Accreditation - Macleay Valley Travel is a fully accredited travel agency under the AFTA (Australian Federation of Travel Agents) ATAS - AFTA Travel Accreditation Scheme. As such, you are assured of a consumer focused and quality assured business, ensuring professional conduct and ethical business practices. We are happy for any prospective traveller with us to check us out with your local Consumer Affairs (Fair Trading) department.

Twin Share Bookings - If you do not have a travel partner, but wish to travel at twin share rates, we will try and assign you with another traveller but this is not guaranteed. We assign passengers by their gender, on a first come, first served basis and do not assign twin share passengers according to their age, profession, interests etc. There are risks with sharing a room with a person you do not know, and Macleay Valley Travel accepts no responsibility if you are incompatible with your assigned room mate. Additionally, if you are assigned a travelling companion to share with and they cancel off the tour prior to making the final payment, then you will either be required to pay the single room supplement or we will try our best to assign you with another twin share passenger, if one is available.

Holland America Cruise - Holland America requires you to register your credit card as a guarantee for any purchases whilst onboard the ship. Your credit card will be pre-authorised for the amount of 60 USD per person for each day (total 420 USD) of the cruise. For gratuities on the cruise, your credit card will also have a pre-authorised amount of 12.50 US per person per day (total 100 USD) for those passengers in an inside/outside cabin. For passengers in verandah cabins an amount of 13.50 USD per person per day (total 108 USD). Please note that "Travel Cards" are not accepted as payment on the ship. If you do not want to use a credit card, the ship will collect a cash deposit from you at the time of boarding for the same pre-authorisation amount USD \$60 per person per day plus the total gratuities. Any excess deposit money paid will be refunded to you at the end of the cruise. If the service exceeds or fails to meet your expectations, you are free to adjust the amount of gratuities at the end of the cruise.

Health and Fitness - Macleay Valley Travel recommends that the passenger is reasonably healthy and/or fit to participate in this tour. Persons with a disability requiring special assistance must be accompanied by a companion. Macleay Valley Travel and their representatives cannot provide this service. The Health & Fitness Questionnaire located on the last page of this itinerary needs to be completed in full by each passenger and accompany your booking form. Macleay Valley Travel reserves the right to accept/decline or terminate a passenger's participation on the tour under certain circumstances. Macleay Valley Travel is not permitted to provide medical advice as to vaccinations/injections which you may require for this tour and advise you to consult your local medical practitioner for specific medical advice. There are no compulsory injections required for this tour.

Limitation of Liability - As Macleay Valley Travel acts only as agent for the Airlines, Hotels, Coach Companies etc., providing accommodation, transportation and other services, Macleay Valley Travel shall not be liable or responsible for death or injury to any person or loss or damage to any property including baggage arising out of or connection with any transportation, accommodation or other services, or resulting directly or indirectly from acts of God, fire, breakdown in machinery or equipment, acts of Government or other authorities, de jure or defacto wars, whether declared or not, hostilities, civil disturbances, strikes, riots, thefts, epidemics, quarantines, medical or customs regulations, delays or cancellations caused by changes in schedules or itinerary, or over bookings or defaults or for any causes beyond Macleay Valley Travel's control or any loss or damage resulting from improper or insufficient passports, visas or other documents and neither Macleay Valley Travel, and its servants or employees shall be or become liable or responsible for any additional expenses or liability sustained or incurred by the tour member as a result of the foregoing causes. Additionally you must meet the entry requirements for each country you visit. Macleay Valley Travel will not be liable if you are denied entry to a country for any reason, including a past criminal history. Macleay Valley Travel reserves the right to modify the itinerary or the accommodation if circumstances make this necessary, provided that the amended itinerary is of equal value or greater value than that of the original program.

MACLEAY VALLEY TRAVEL - BOOKING FORM

PLEASE PRINT DETAILS CLEARLY IN BLOCK LETTERS AND ALSO

A PHOTOCOPY OF YOUR PASSPORT MUST BE SENT WITH BOOKING FORM

Name of Tour : _____ Departure Date: _____

Passenger 1 (as written in passport) _____

Title: **Mr. Mrs. Ms. Miss. Dr.** _____ Age: _____ Date of Birth: _____

Passenger 2 (as written in passport) _____

Title: **Mr. Mrs. Ms. Miss. Dr.** _____ Age: _____ Date of Birth: _____

Postal Address: _____

_____ **PostCode** _____ **Email** _____

Telephone / Fax Number: _____ **Mobile** _____

Passport Number: _____ Expiry Date: _____

Passport Number: _____ Expiry Date: _____

Passport Nationality: _____

Passport Nationality _____

(Passport must have 6 months validity from the time of tour completion)

Single room / Twin beds / Double bed: (Room type is subject to availability)

Circle which airport you wish to depart from: SYDNEY / BRISBANE / MELBOURNE

Do you have any existing medical conditions?: _____

Special Dietary Needs: _____

Optional Extensions: _____

Would you like to receive details of our travel insurance?: YES / NO (Please Circle)

In case of emergency, please notify :

Name: _____ Relationship: _____

Address: _____

Phone Number: _____

Please return this sheet with your non-refundable deposit of \$400 per person and the health & fitness form.
DECLARATION. I have read and understand fully the booking conditions and I accept them.

Signature: _____ Date: _____

A copy of passport is required to verify spelling of name; If this is not provided and the information we have for the airline is incorrect and ticket is issued, then the airline will charge a reissue fee.

HEALTH & FITNESS QUESTIONNAIRE

Macleay Valley Travel strives to make our tours enjoyable experiences for all passengers, however some countries and tour services lack the standards that you can typically expect in Australia.

To help ensure your personal safety and enjoyment on tour, please answer the following questions. The information you provide will be treated confidentially and will be used to check that the transportation, accommodation and facilities on tour are suitable for you:

- 1. Do you have any allergies? Yes / No
If yes, please provide details and severity: _____
- 2. Can you walk 500 metres to 1km in distance comfortably and unaided? Yes / No
- 3. Can you negotiate uneven, undulating and sometimes challenging terrain? Yes / No
If no, please provide details about these limitations: _____
- 4. Do you use a mobility aid? Yes / No
If yes, please provide details: _____
- 5. Are you travelling with a companion or carer who is able to provide all the assistance you need to enter buildings, disembark and embark ships, aircraft, coaches, small boats and assist you on excursions? Yes / No
If yes, please provide the name of your carer/companion and your relationship to them: _____
- 6. Are you taking any medical equipment to assist you? Yes / No
If yes, please provide details: _____
- 7. Do you suffer from any condition which may cause you to experience memory loss or become disoriented? Yes / No
If yes, please provide details: _____
- 8. Are you asthmatic or do you have other breathing difficulties? Yes / No
If yes, please provide details (travelling to high altitudes is not recommended): _____
- 9. Do you require supplementary oxygen? Yes / No
- 10. Are you currently taking medication? Yes / No
If yes, are you able to administer your own medication? Yes / No
- 11. If you have any other medical information that is not covered in the previous questions, please provide a description here: _____

The information you supply us will be passed onto relevant travel suppliers who will do their best accommodate you. However, it is very important to remember that meeting your needs cannot be guaranteed, especially when travelling to third world countries.

DISCLAIMER

I confirm that the information provided on this questionnaire is both true and correct and I understand that there is no guarantee that all these needs will or can be met. I agree that Macleay Valley Travel may offer a recommendation with regard to fitness to travel, based on the information I have provided. I also understand that this information may be passed onto those responsible for supplying the land arrangements for my travel, and that my information will not be communicated to any party which is not directly responsible or otherwise associated with my travel arrangements. I further confirm and agree that should I choose not to disclose information which subsequently requires me to return or be returned home from a tour or cruise, Macleay Valley Travel is not responsible for any costs associated with cancellation penalties, airfares, land transportation or any other related hardship. Please note that a refund for lost touring cannot be claimed. I acknowledge that it is my responsibility to update the information I provided to Macleay Valley Travel immediately should my circumstances change.

Name: _____

Signature: _____

Date: _____

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If no, please provide details about these limitations: _____
- 4. Do you use a mobility aid? Yes / No
If yes, please provide details: _____
- 5. Are you travelling with a companion or carer who is able to provide all the assistance you need to enter buildings, disembark and embark ships, aircraft, coaches, small boats and assist you on excursions? Yes / No
If yes, please provide the name of your carer/companion and your relationship to them: _____
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If yes, please provide details (travelling to high altitudes is not recommended): _____
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Name: _____

Signature: _____

Date: _____